

Market Kinetics

Issues Impacting eDiscovery Business Performance

Summer 2022

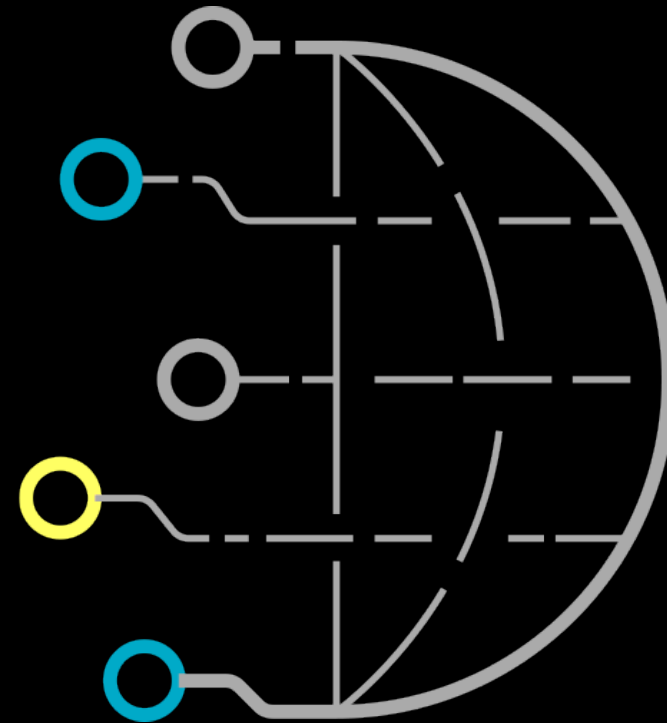
Performance Impact

Background

Summer 2022 Issue Impact Results

Aggregate Issue Impact Results

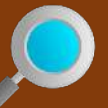
Context



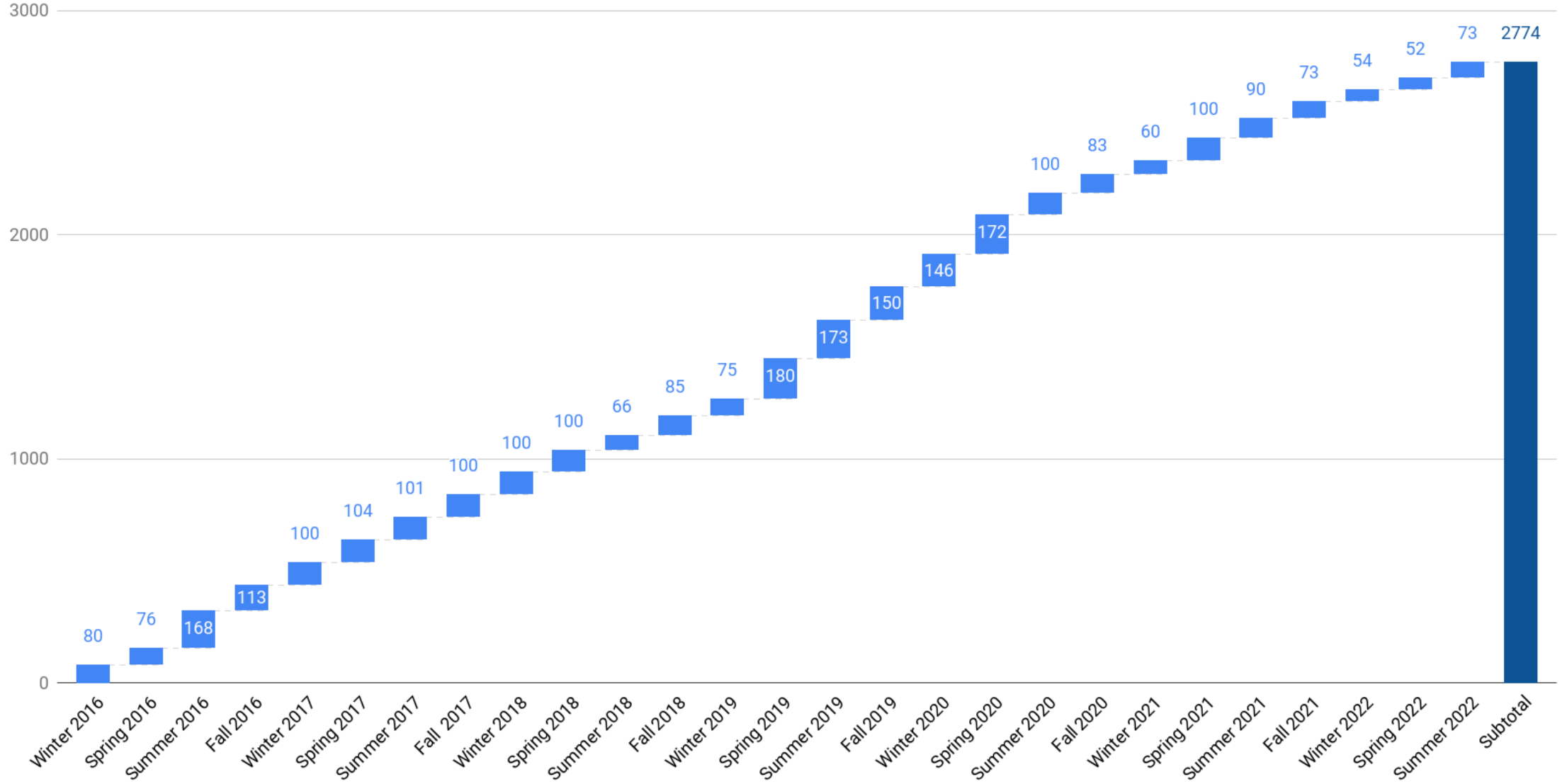


Background

Quarterly Business Confidence Survey
Business Performance Impact Issues

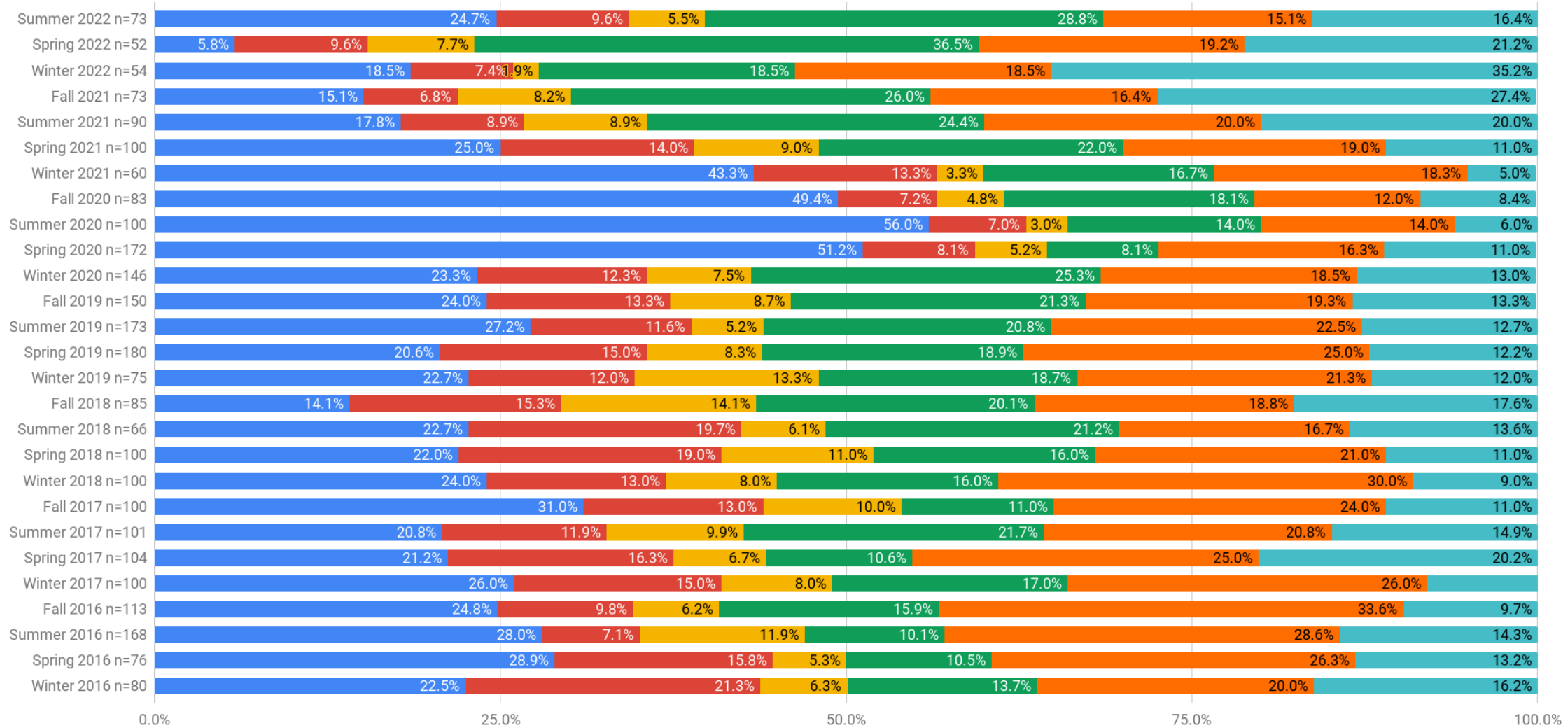


Survey Respondents (Individual and Aggregate Overview)



Issues Impacting eDiscovery Business Performance

■ Budgetary Constraints
 ■ Data Security
 ■ Inadequate Technology
 ■ Increasing Types of Data
 ■ Increasing Volumes of Data
 ■ Lack of Personnel





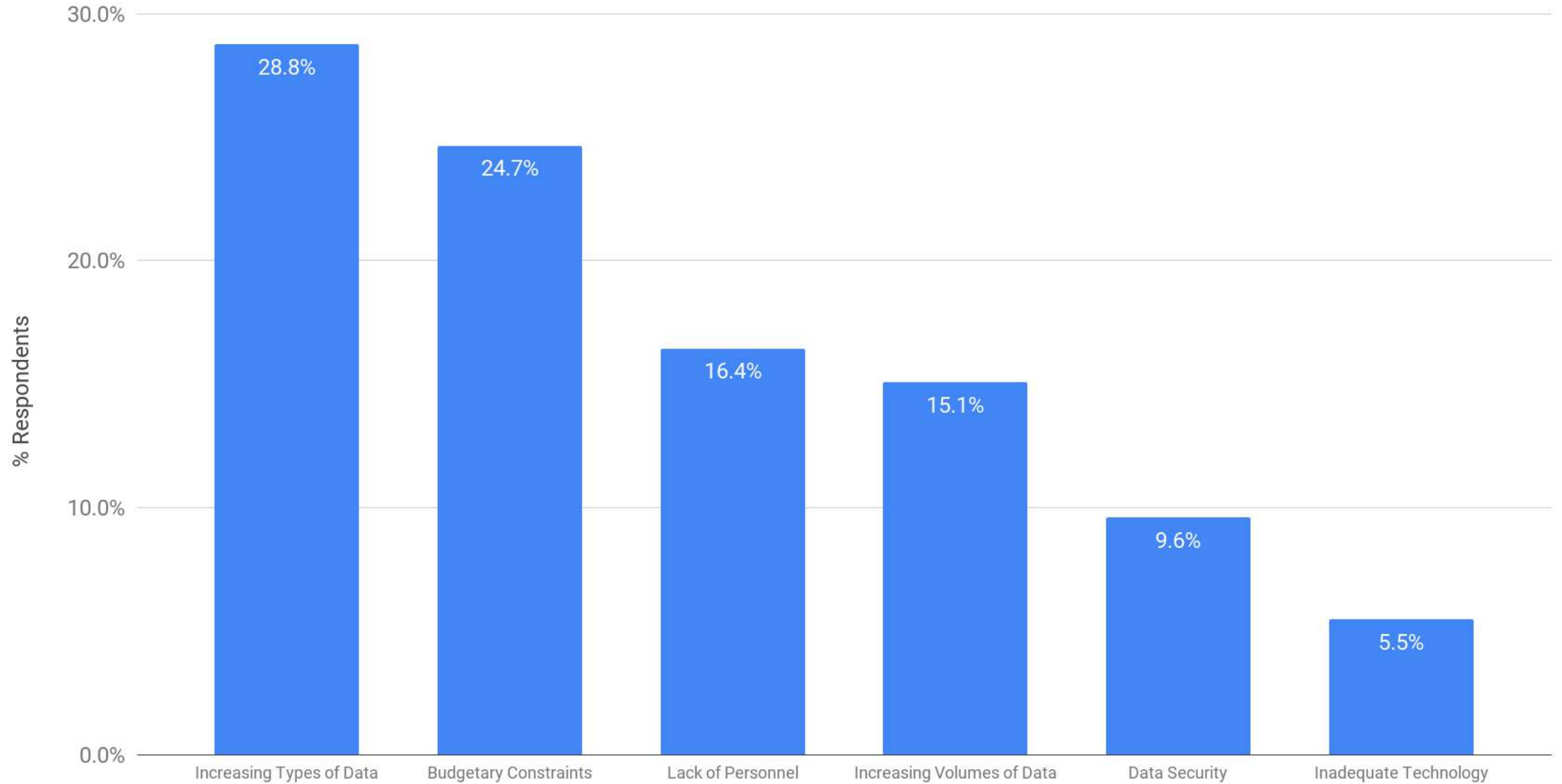
Impact Results

Quarterly Business Confidence Survey

Business Performance Impact Issues - 27 Surveys



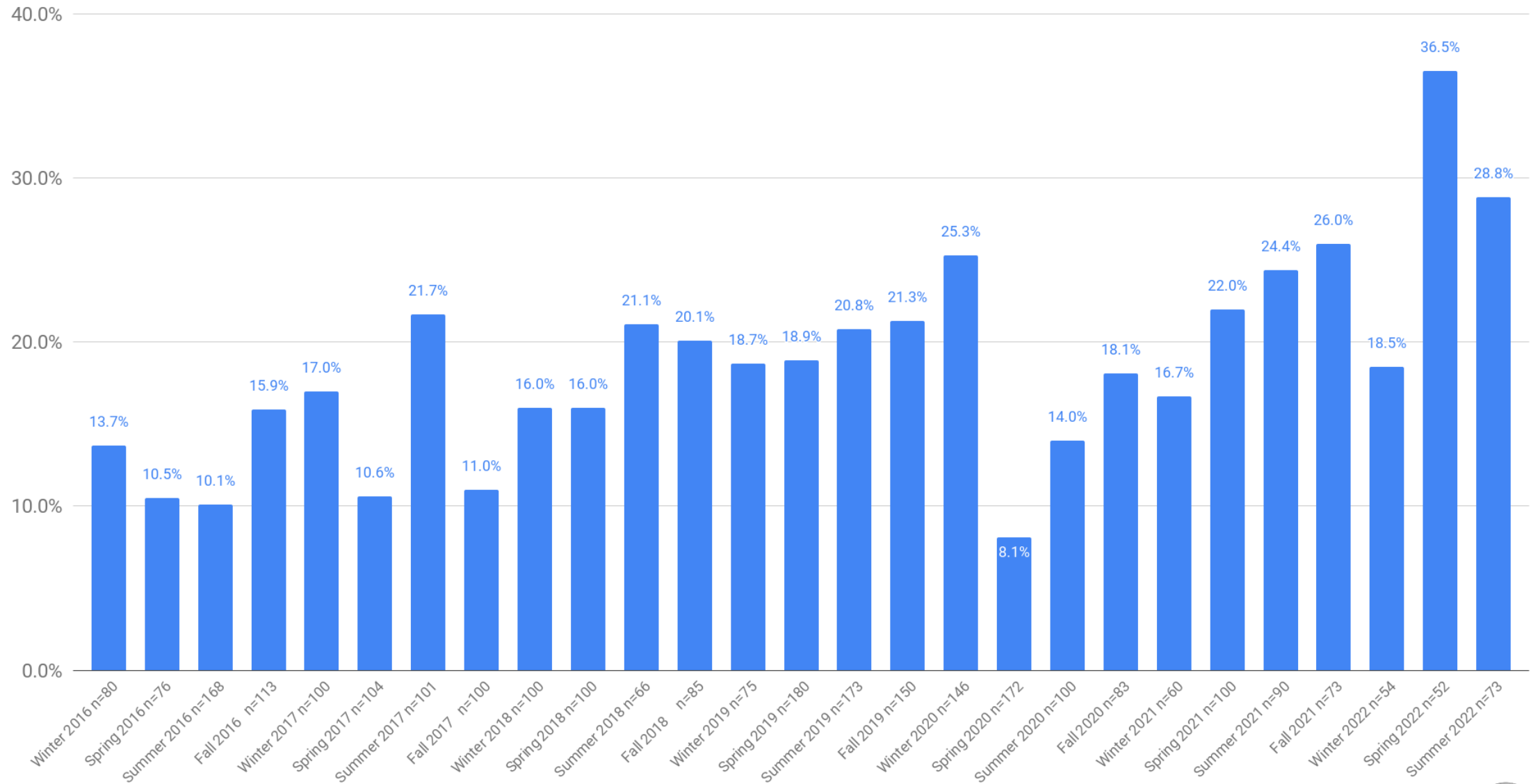
Issues Impacting eDiscovery Business Performance



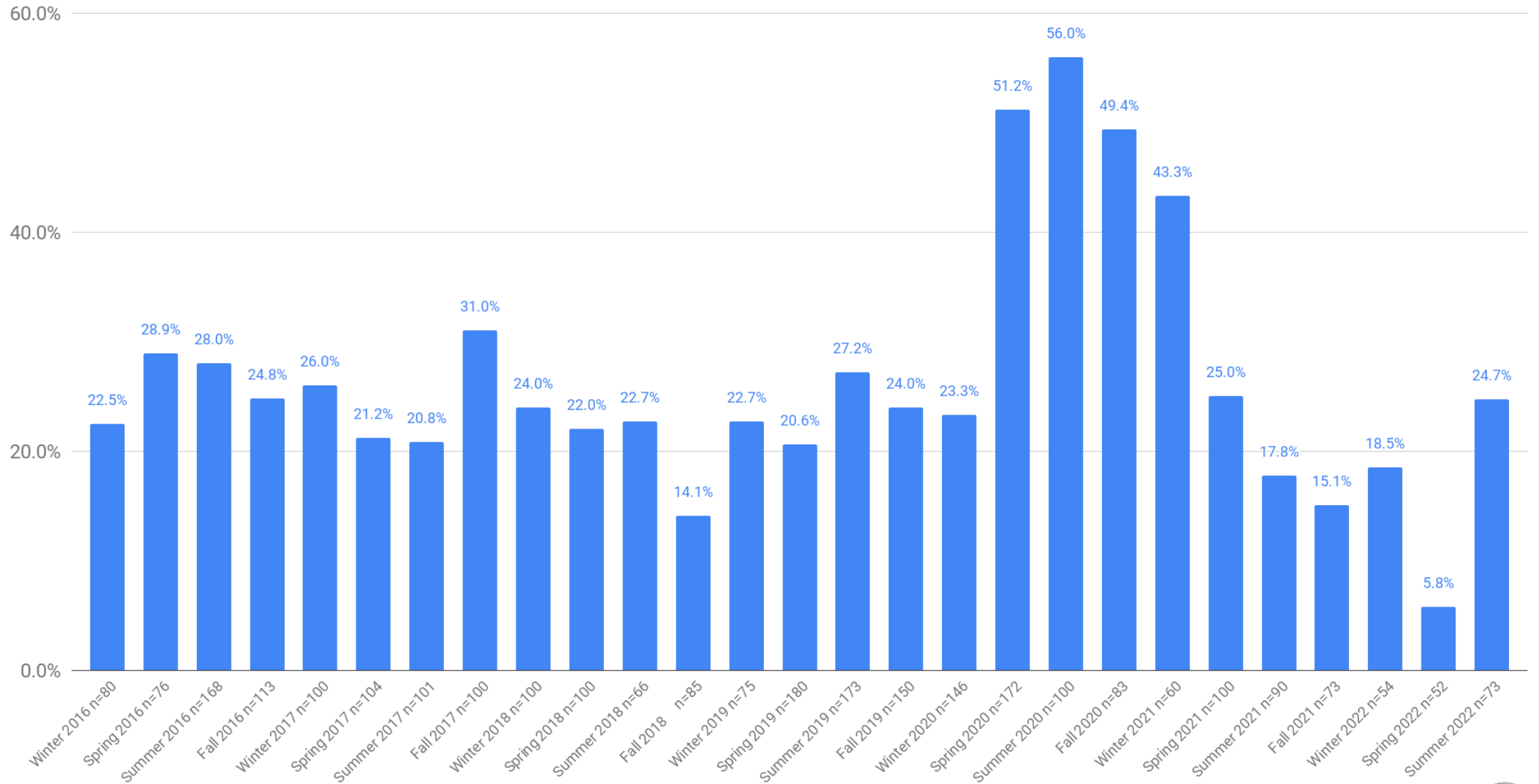
Summer 2022 eDiscovery Business Confidence Survey (n=73)



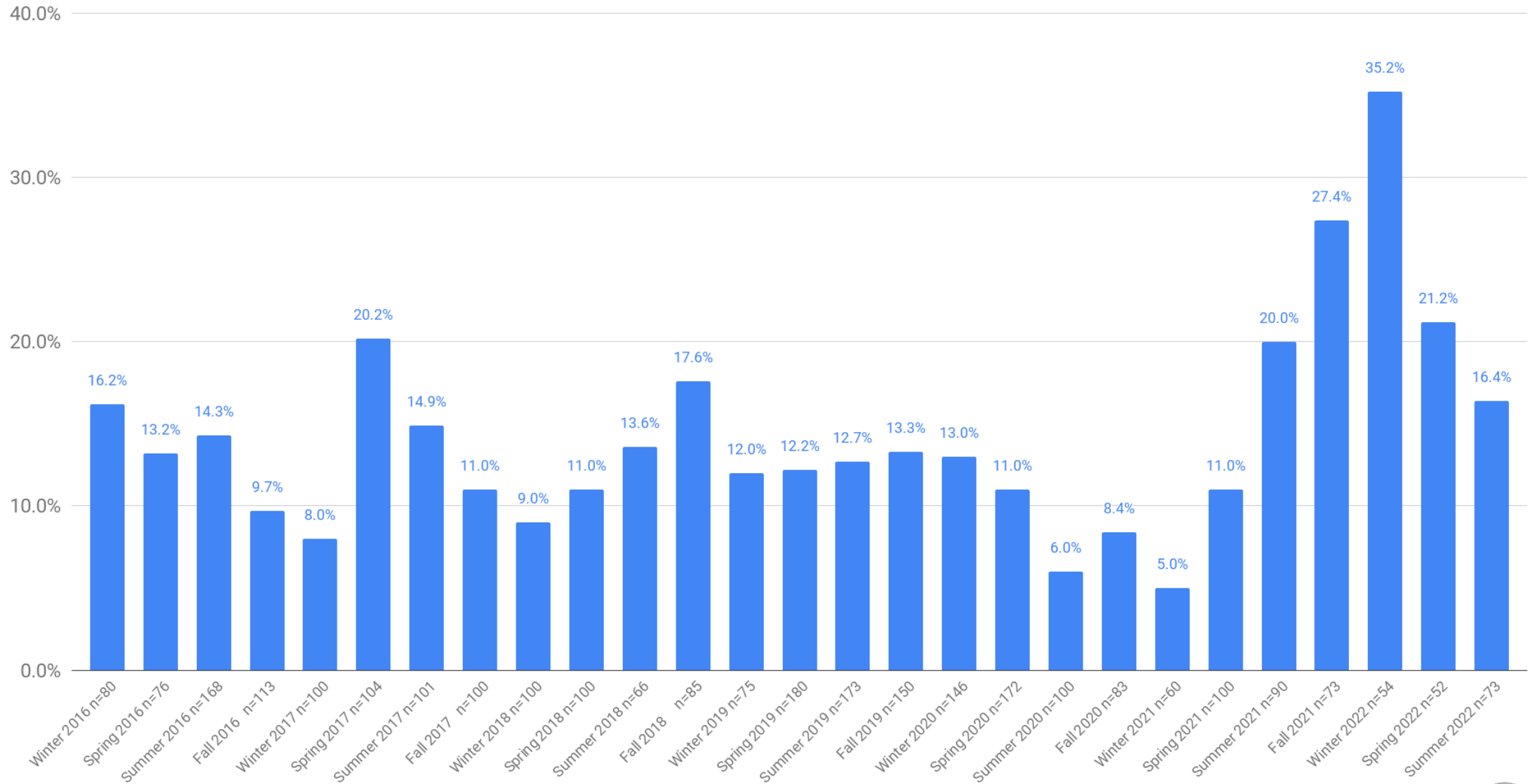
Impact of Increasing Types of Data on eDiscovery Business



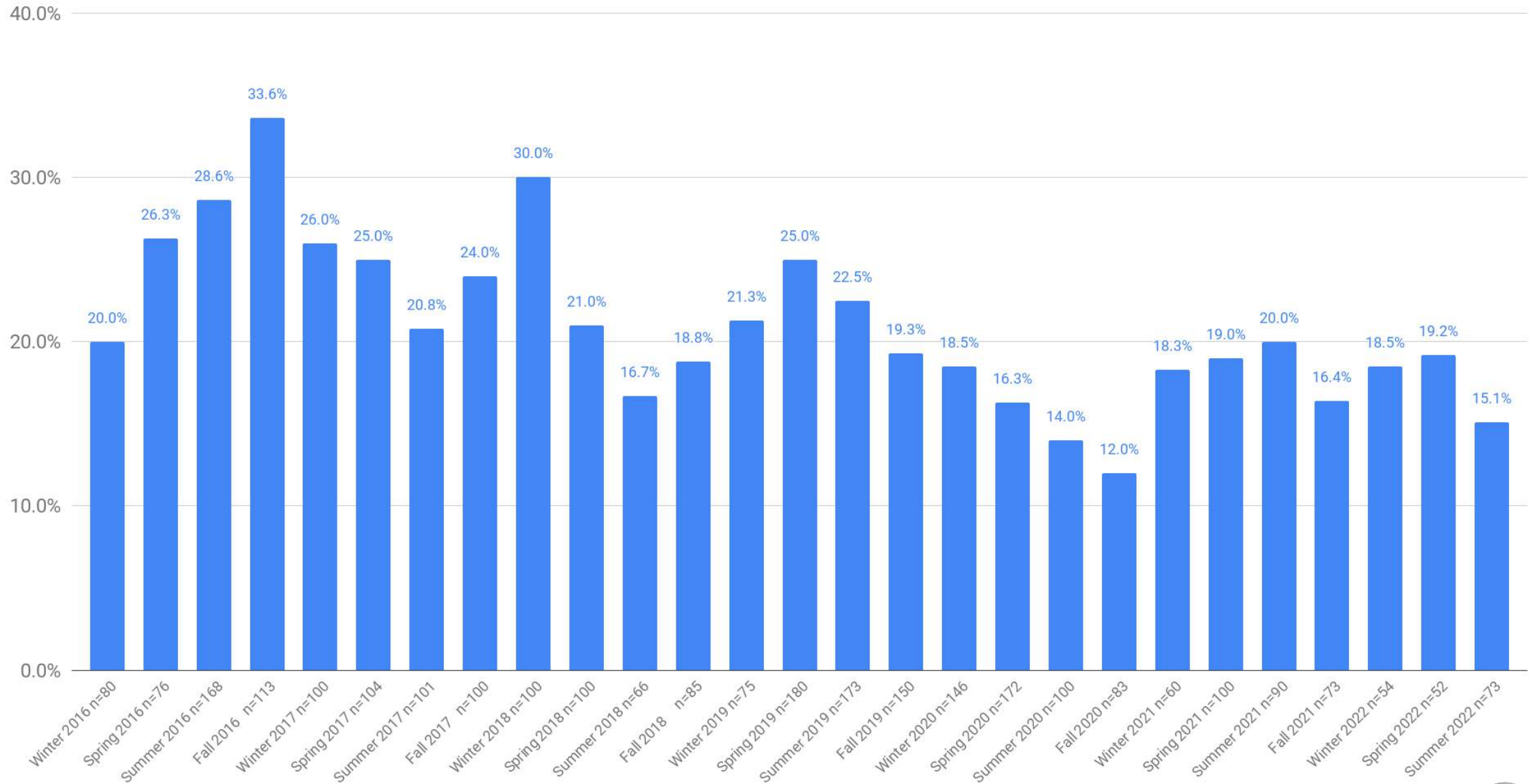
Impact of Budgetary Constraints on eDiscovery Business



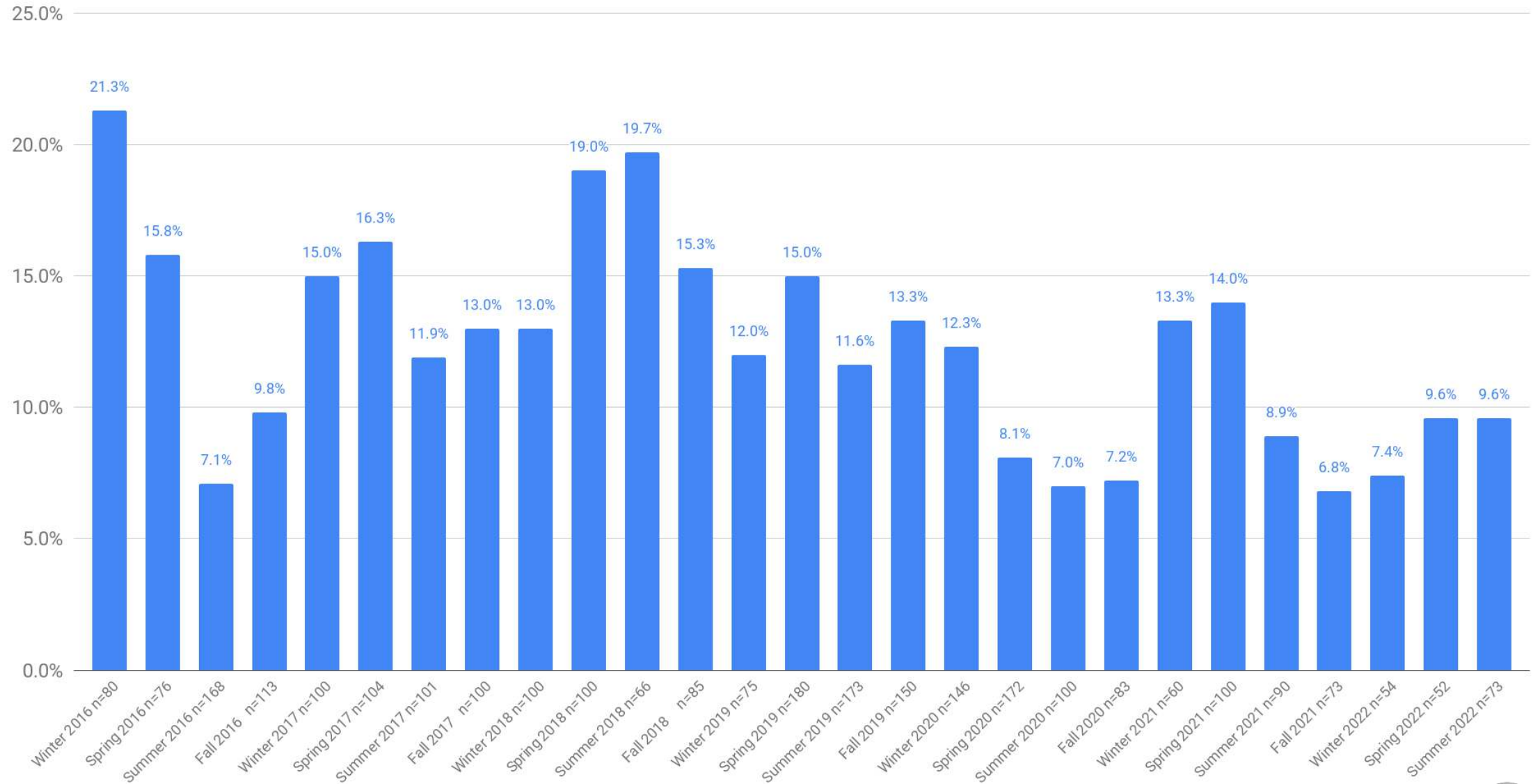
Impact of Lack of Personnel on eDiscovery Business



Impact of Increasing Volumes of Data on eDiscovery Business



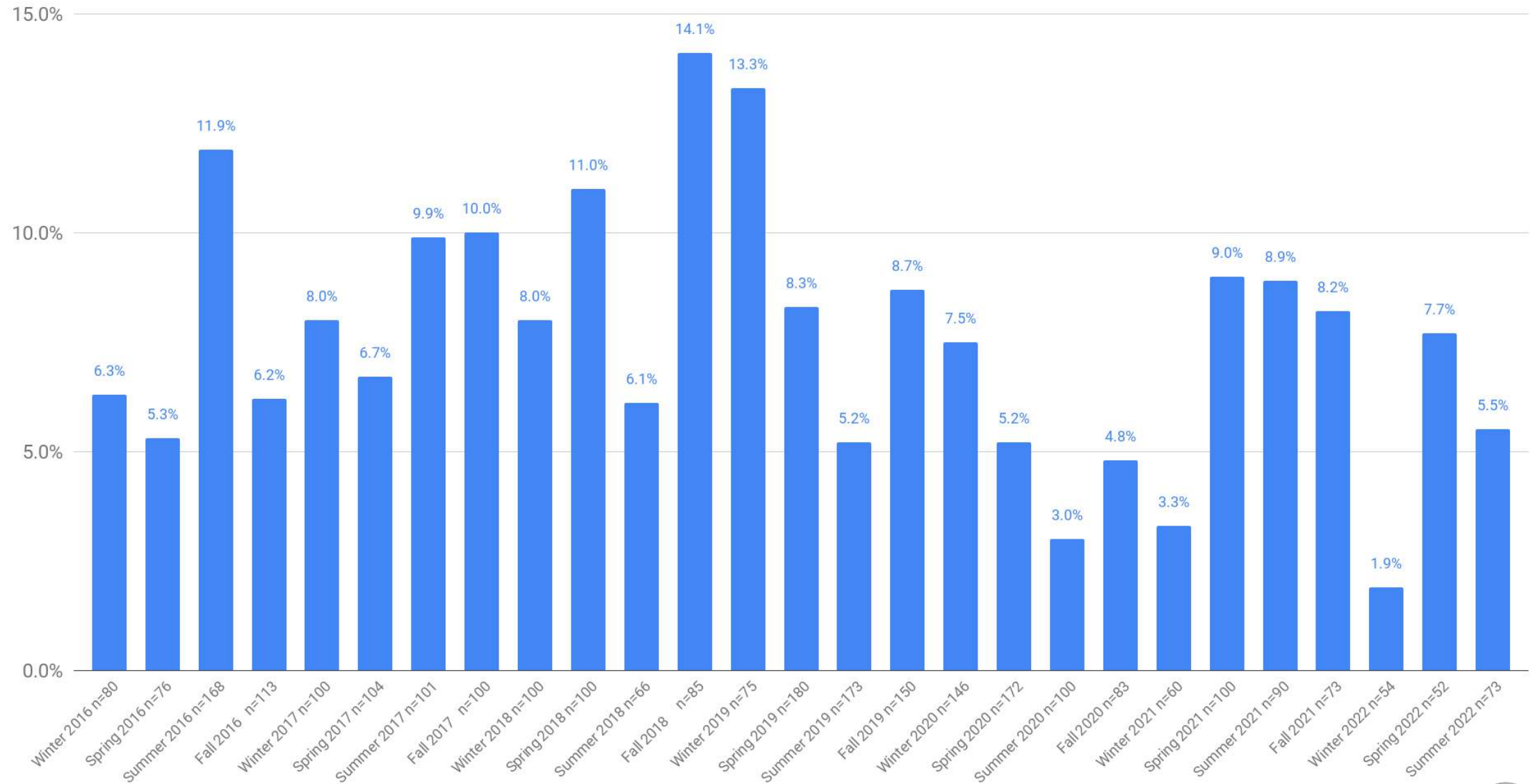
Impact of Data Security on eDiscovery Business



eDiscovery Business Confidence Survey



Impact of Inadequate Technology on eDiscovery Business



Context

Hyperlinks

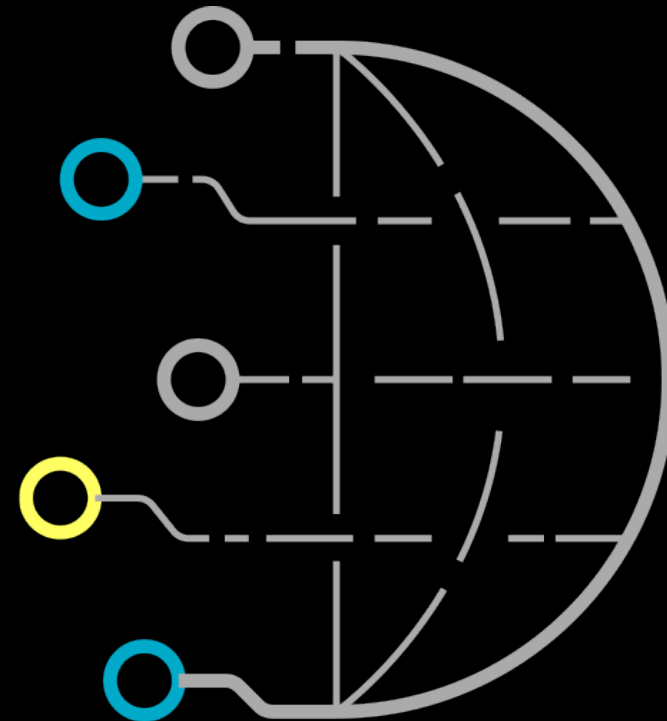
ComplexDiscovery

Market Size

Investments

Business Confidence

Second Requests



ComplexDiscovery

