

KLDiscovery UK

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COMPANY DESCRIPTION

We solve complex legal, regulatory, and data challenges for our clients around the world by leveraging our proprietary software and innovative technology solutions. We accomplish this through bespoke technologies and solutions supporting you through litigation, investigation, compliance, and recovery from data loss.

- **A Proprietary Powerhouse** - KLDiscovery has built, tested, and introduced some of the finest software in the industry spanning the Information Governance and Electronic Discovery Reference Models (IGRM and EDRM). Our battle-tested technology archives, preserves, collects, processes, hosts, and produces millions of files for our clients every day.
- **Enterprise Expertise** - Serving clients for over 35 years, KLDiscovery has worked with 64% of the Fortune 500 and 98% of the Am Law 100 firms. As pioneers in data recovery through our Ontrack and Ibas business lines, the company has partnerships with Dell EMC, HP, IBM, Apple, Toshiba, and Microsoft to solve the most extreme data loss scenarios.
- **Global Footprint** - With 25 locations across 16 countries, including cloud, remote, and mobile solutions, KLDiscovery is well positioned to address data management needs around the world.
- **Client Service Excellence** - Innovative technology backed by 24/7/365 support and a company culture of exceptional customer service. Operating worldwide, our team “follows the sun” to ensure the effortless adoption of our services and software. Client portals provide greater transparency and insight into projects with on-demand reporting.
- **Consultancy and Advisory Services** - Our team of experts provides professional guidance spanning all aspects of discovery and data management. Leverage decades of experience across multiple disciplines to plan, design, and implement client-focused solutions.

Service Excellence, Effortless Adoption, Bespoke Technology– Created by and for Our Clients

VENDOR OFFERINGS

Nebula Ecosystem - A Comprehensive Approach to Information Governance and eDiscovery

From archiving and information governance to eDiscovery workflow, the Nebula Ecosystem provides a seamless, end-to-end solution for an organisation’s data management.



- **Powerful End-to-End eDiscovery** - Nebula® is loaded with workflow accelerators and allows full control of your data through document review and production.



- **Enterprise-grade Information Governance** – Nebula Archive is a next-generation, scalable storage solution with economics that rival back-up tape.



- **Comprehensive Legal Hold** – Nebula includes Mitrastech Legal Hold, an easy-to-use, automated SaaS solution for controlling the costs, ensuring the compliance, and mitigating the risks of a legal hold process..

Multiple delivery options are available to meet any need. Providing ultimate optionality for our customers, Nebula can be deployed:

- **SaaS: Cloud** - Global coverage via Nebula Cloud regions
- **SaaS: Nebula Data Centres** - In our ISO/IEC 27001-certified data centres
- **Your Own Data Centre** - Nebula Enterprise™ rack-mounted hardware solution
- **Everywhere Else** - Go on location with Nebula Portable™ - no data centre required

SPECIALTY AREAS

- **Litigation & Investigations** - Our experienced team provides advice at every stage of discovery from the identification of potential sources of evidence to producing reviewed documents to adverse parties. Access our state-of-the-art searching and early case assessment technology to analyse your data rapidly, assess the extent of any potential liability, and evaluate the need for remedial action.
- **M&A and Phase Two Requests** - We are uniquely equipped to help manage your submissions to the FTC, DOJ, CMA, European Commission, and other global competition bureaus. We offer the industry's most powerful data processing and review platforms, a dedicated team of Second Request experts, and global managed document review resources to help ensure timely and accurate productions to antitrust regulators.
- **Joint Defence Hosting** - Gain efficiency and reduce litigation costs by loading discovery documents into a single database with secure permissions. With the support of our Joint Defence team, each stakeholder will have access to their own data, and billing is streamlined to accommodate multiple parties.
- **Cybersecurity & Ransomware** - In the wake of a cybersecurity incident, we offer assistance locating and reviewing personally identifiable information/personal health information (PII/PHI) so it can be communicated to the supervisory authorities and those affected within mandatory reporting deadlines. Additionally, our data recovery experts have developed a specialized collection of proprietary tools to recover data encrypted by ransomware.
- **Insurance Matters** - With a dedicated team to ensure consistent service across all matters and budget transparency for stakeholders, our advanced technology streamlines review for superior speed and cost-effectiveness. We are an approved insurance panel provider for many major insurance carriers.