Vendor Information

Knovos	
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Company Description

Knovos, a leading technology company founded in 2002, solves complex information management challenges for world's largest law firms, corporations, and some of the prestigious government agencies.

In its two decades' journey of "value-focused" innovations, Knovos has developed 45+ enterprise-grade technology solutions. End-to-end eDiscovery, Information Governance, Legal Hold, Legal Case Management, Content Collaboration, Arbitration Management, and Contract Management are some of the most commonly adopted solutions by legal industry.

To chase the new-age data challenges in this digital-first world, Knovos integrates Artificial Intelligence (AI) and Machine Learning technologies in its solutions.

Knovos technologies drive innovation at the workplace, safeguard enterprise data, and improve data discoverability. It fosters data-driven decision making for customers.
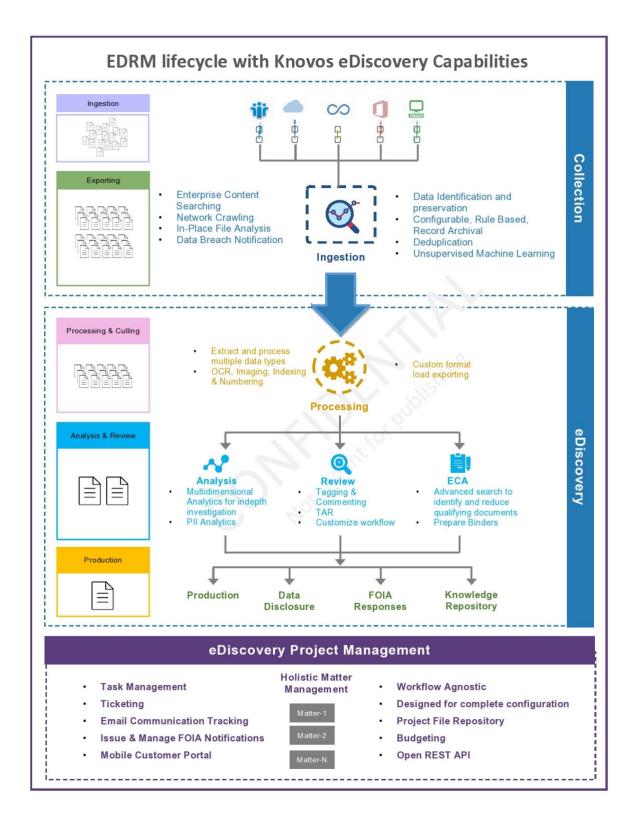
With offices across three continents and exceptional customer service, Knovos is recognized as the most trusted technology partner for legal industry. Visit **Knovos website** for latest updates, interesting customer stories, and more.

Software Information

Knovos Discovery – an end-to-end eDiscovery

(Continued)

EDRM lifecycle with Knovos eDiscovery Capabilities

Collection

Ingestion

Exporting

- Enterprise Content Searching
- Network Crawling
- In-Place File Analysis
- Data Breach Notification

Ingestion

- Data Identification and preservation
- Configurable, Rule Based, Record Archival
- Deduplication
- Unsupervised Machine Learning

eDiscovery

Processing & Culling

- Extract and process multiple data types
- OCR, Imaging, Indexing & Numbering
- Custom format load exporting

Processing

Analysis & Review

Analysis
- Multidimensional Analytics for indepth investigation
- PII Analytics

Review
- Tagging & Commenting
- TAR
- Customize workflow

ECA
- Advanced search to identify and reduce qualifying documents
- Prepare Binders

Production

Production   **Data Disclosure**   **FOIA Responses**   **Knowledge Repository**

eDiscovery Project Management

- **Task Management**
- **Ticketing**
- **Email Communication Tracking**
- **Issue & Manage FOIA Notifications**
- **Mobile Customer Portal**

Holistic Matter Management

Matter-1
Matter-2
Matter-N

- **Workflow Agnostic**
- **Designed for complete configuration**
- **Project File Repository**
- **Budgeting**
- **Open REST API**

Knovos Discovery covers the full spectrum of EDRM from Data Collection to ESI Processing to Early Case Assessment, Document Review & Analysis, to Production. It enables case managers to create and manage workflows tailored to their unique needs and preferences.

End-to-end encryption, 2FA (two factor authentication), and granular level access control mechanism ensure the confidentiality and security of hosted data.

Data Collection

- Data Identification from multiple data sources

- Network Crawling

- In-place file analysis

- Rule-based Data Archival

Data Processing

- Structured and Unstructured data handling capabilities

- Supports 150+ languages for cross-cross Discovery

- Comprehensive Audit Logs & processing reports

- Supports multiple data types (i.e. Email, Chat data, SharePoint, Cell Phone data)

Early Case Assessment

- Multi-matter knowledge repository

- In-depth content analysis

- Multidimensional metadata & content analysis

- Remove Duplicates, near-duplicates, and de-duplicates

Document Review

- Customizable review workflow

- Annotation, Commenting, and Tagging

- Advanced Redaction (Bulk redaction, PII redaction, copy redaction, inverse redaction)

- Advanced search (paragraph or full-text search, metadata)

- TAR (Technology Assisted Review)

- Native Chat Data Review (Slack, MS Teams, WhatsApp, etc.)

Production

- Indexing with bates numbering and hyperlinking

- Privilege Logs Creation

- Easy Export with Custom Formatting (as per DOJ, courts, and standards of other agencies)

- OCR Support

Explore more details about [Knovos Discovery](#)

Knovos offers flexible deployment (on premise, cloud, hybrid cloud) with SAAS and standard licensing options. It also offers white labelling & Theme customization.