



# Driven by Experts™

Complete Discovery Source (CDS) is the global leader in eDiscovery. The most demanding law firms, corporations, and government agencies turn to CDS for electronic discovery solutions including early case assessment (ECA), expert consulting, high-speed processing, secure hosting, and efficient managed review. CDS combines proprietary software, best-of-industry solutions, and a team of leading experts and technicians to provide our clients with unparalleled litigation support.



**eDiscovery  
Consultancy**



**Analytics & Technology  
Assisted Review**



**Forensic  
Collections &  
Investigations**



**DSAR  
Solutions**



**Early Case  
Assessment**



**Managed  
Services**

# Get to Know Complete Discovery Source

## Battle Tested

The most demanding law firms, corporations, and government agencies turn to CDS for a full range of electronic discovery solutions including data identification and data collection, data subject access requests (DSARs), early case assessment (ECA), advanced analytics, high-speed data processing, expert consulting, automated and native redactions, secure data hosting, document production, and technology-driven managed review. CDS's technology and workflows have achieved outstanding results for our clients on some of the most challenging discovery matters in the industry. From high-speed, high-stakes matters like merger controls, to massive databases containing data from hundreds of custodians, CDS has the capabilities to tackle any challenge. The extensive experience of our staff in law firm and corporate environments means that we understand the demands put on lawyers. The advantage of this is we have been through the late nights and demanding schedules involved in a high profile litigation. **This is why we have been voted "Best of eDiscovery" for six years in a row in the National Law Journal's reader survey.**

## Complete Service Line

CDS offers solutions for every discovery challenge, from start to finish. Our forensics team includes experts with decades' worth of experience in remote and on-site collection techniques. We offer scalable processing, hosting, review, and production in per-project and managed services models with RelativityOne in the Cloud and also with CDS's Relativity platform in our UK data centre. CDS has extensive reach around the globe with our clients utilising our Digital Customs service, a portable appliance that can be deployed on-site to access data behind the company firewall or to stay within the country where the data is located. CDS operates data centres in the United Kingdom, Canada and the United States.

## A History of Firsts

CDS is a true leader in eDiscovery with a history of breakthroughs. **We were first to achieve Relativity's Best in Service designation and pioneered the use of Relativity's end-to-end capabilities.** CDS is one of the first providers in the UK to offer Managed Services and On-Demand (matter by matter) with RelativityOne. CDS was also the first dedicated eDiscovery company to earn EU Privacy Shield certification and to achieve authorisation by the US Federal Government's FedRAMP program. CDS is consistently advancing the practice of eDiscovery and consulting with our clients on how new advancements can help their firms save time and money.

## Security

Whether hosting data within our central London data centre, or our RelativityOne cloud platform, built within the Microsoft's UK Azure environment, data is stored on one of the most secure data hosting footprints in the world. As a partner hosting your data, CDS goes above and beyond industry standards to protect your information and take every step possible to ensure its security. We are one of a select few providers in the world to have our actual hosting controls ISO 27001:2013 certified. What this means to our law firm and corporate clients is that all of our systems are actively monitored, achieving a level of security beyond standard "point in time" audits.

## Experience

CDS takes a disciplined project management approach to all our matters, with defined deliverables designed to ensure process defensibility and a streamlined communication process. Clients are assigned a dedicated support team made up of some of the most experienced technicians, consultants, and project managers in the industry. Our experts hold many of the key industry certifications such as ACEDS, Relativity Master, and CIPP. **Over 90% of our Project Management team holds the Relativity Certified Administrator (RCA) certification.** From a team of consultative account managers that support clients during and after the sales process, to an advisory services group with extensive firm-side experience, CDS works as an extension of your team.

## Privately Held

In an industry where consolidation is the standard, CDS is a privately-owned, solutions-based company. We were incorporated in 2003 and have grown organically, carrying on our commitment to provide flexible, personalised service to our clients. We are not a company cobbled together by integrating a collection of service providers with competing operational, billing, and client-facing infrastructures. We are also free from the reigns of investors managing more for an economic return than for client satisfaction. You will always feel like you are receiving a personalised level of service. We want to build a long-term relationship, and this means offering as much advice and guidance as we can.

## Data Expertise and Scalability

CDS currently has over 2 Petabytes of data under management, including 60 TB that have been migrated from a variety of different platforms into our environment. Whatever shape your data takes, CDS has experience with it. We deliver a dedicated level of service with the infrastructure and staff to meet your needs. CDS has full end-to-end support for every part and phase of the data discovery and litigation process. From collections, to consulting, to review management, CDS experts can work with internal resources, scaling up or down as needed on a per-project basis.

## Multiple Managed Services Models

CDS knows that eDiscovery is not one size fits all and because of this, we offer a number of options for our clients who wish to have the in-house control that comes with a managed services relationship. From traditional subscription-based models, to CDS On-Demand within our RelativityOne cloud platform, to our proprietary Corporate Data Warehouse, CDS can offer your organisation the degree of control over eDiscovery that you need.

## Technology-driven Review

CDS's managed review offering is unique in the industry in its approach to applying technology during the very first stages of an eDiscovery project in order to gain downstream benefits in time and knowledge. CDS leverages advanced analytics tools including all of the latest and most up to date Relativity Analytics, Third Party plug ins, and proprietary workflows at each stage of the discovery process. As experts in the application of technology, our team of lawyer-technologists applies a combination of best practices and software to trim data sets, speed review, and achieve defensible, quality results. The CDS review team works with clients, setting parameters for the leveraging of technology to identify documents sought by the review team. CDS's expertise in the use of technology means that as client needs change, the review team can pivot easily to address the changed scope of review.

## Longevity in an Ever Changing Industry

CDS has been in operation for more than 14 years, making us one of the longest continually operating and organically grown discovery companies in the business. Because of our years at the forefront of the eDiscovery field, CDS uses its experience to make recommendations whenever we can in order to improve any process or to use advanced technology, such as email threading or Technology Assisted Review, when applicable and where doing so will save time and money in the long run. CDS has seen the most challenging types of data and has solved difficult eDiscovery problems that many of our competitors will never see. You can't buy longevity, you earn it.

## Need more proof?

Here are some examples of significant eDiscovery matters that CDS has managed:

- **One of Largest Product Recall Matters in History**
  - » 300 Million products recalled
  - » 18 TB collected, processed, and produced in 60 days
  - » Multiple regulators and civil multidistrict litigations requiring separate reviews and productions
- **Heavy-Duty Second Request Work**
  - » Both sides of merger clearance involving the industrial equipment and manufacturing industries
  - » Largest Second Requests in the energy sector
  - » Multi-national M&A inquiries including EU Phase II investigation and SIR Phase II review (Canada)
- **Massive Project Scope**
  - » False Claims Act suit stemming from prescription drug pricing
  - » 10 million records in TAR
  - » 350 multi-layer encrypted forensic images

## What Our Clients Say About Us

CDS efficiently handled all our eDiscovery needs and quickly responded to each of our requests. CDS helped us manage a cross-jurisdictional investigation and worked seamlessly with our domestic and international offices. CDS was attentive to our various jurisdictional and data privacy concerns, and we always felt comfortable that CDS was ready, at any time of the day, to give us immediate and accurate results. They remain a go-to for our eDiscovery.

### – Associate, International Law Firm

CDS made the process easy and they worked well with our outside counsel to make sure that the correct documents were produced. We greatly appreciate their support in the eDiscovery process for our companies, and we continue to utilize them on any on-going or new matters.

– Compliance Director, Shipping Corporation

CDS was innovative and dedicated to taking care of my needs as a client, and reduced my costs. They have been a terrific eDiscovery partner.

– Chief IP Counsel, Manufacturing Corporation

CDS provided one of the best customer service experiences I have had. They understood the time constraints involved in the project and went above and beyond in providing what I needed within the needed timeframe. The team also cared about delivering meaningful results rather than billing for unnecessary services. I would use CDS's services again in a heart-beat and I highly recommend CDS.

– Legal Counsel, Retail Corporation