Vendor Information

Complete Discovery Source (CDS)

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Company Description



The most demanding law firms, corporations, and government agencies turn to Complete Discovery Source, Inc. (CDS) for a full range of Information Governance and Electronic Discovery solutions including behind the firewall corporate governance solutions, data identification and forensic data collection, forensic investigations, early case assessment (ECA), advanced analytics, document review, and data privacy\breach reviews.

CDS's technology and workflows have achieved outstanding results for our clients on some of the most challenging discovery matters in the industry, this is why we have been voted "Best of eDiscovery" for seven years in a row in the National Law Journal's reader survey. CDS has also been named as a supplier on Crown Commercial Service's eDisclosure and Review Services 2 framework (RM6336). The framework is designed to give all central government and the wider public sector organisations access to eDisclosure and eDiscovery services for electronically-stored information, including document reviewers.

In an industry where consolidation is the standard, CDS is a privately owned, solutions based company that provides award-winning eDiscovery and data management services, litigation support services and technologies, to a diverse array of Government Agencies, law firms (including 77 AM Law 100 firms), global financial institutions (10 of the world's 20 largest banks), auditing firms within the "Big Four", national not-forprofits, top-tier insurance providers, energy companies, and other global, national, and local corporations including 125 of the Fortune 500.

CDS is a true leader in eDiscovery with a history of breakthroughs. We were first to achieve Relativity's Best in Service designation, and pioneered the use of Relativity's end-to-end capabilities. CDS was also the first dedicated eDiscovery company to earn the FedRAMP (US) certifications.

CDS is consistently advancing the practice of eDiscovery and consulting with our clients on how new advancements can help their institutions save time and money. Protecting your privacy, with Intellectual Property, DSAR and Data Breach review is where CDS differentiates itself. Working with your team, we will outline and execute the most efficient and effective ways to conduct document review and disclosure.

CDS has one of the largest and most technologically advanced data security infrastructures in the industry. Our highly-secure Tier 4, SSAE 18 SOC 2 Type 2 tested data centres are fully replicated (redundant) with our disaster recovery sites to support the demands of our clients globally 24/7. CDS also provide unmatched scalability and bandwidth: In an average month, CDS:

- Manages more than 750 individual projects
- Hosts approximately 3.2 PB in CDS Data Centres
- Convert over 250 data sources from 25+ chat applications for review
- Provides daily project management on more than 700 TB of active hosted data

CDS partners with industry-leading technology providers and develop our own proprietary tools in order to defensibly and successfully handle all nodes of the disclosure lifecycle (often represented as the Electronic Discovery Reference Model or EDRM) including Information Management, Identification, Preservation, Collection, Processing, Review, Analysis, Production and Presentation. To that end, CDS's eDiscovery software of choice is Relativity.

Relativity

CDS is a Relativity Certified Gold Partner, and Certified Migrations Partner. CDS provide both Relativity within our Global Data Centres as well as a Global footprint of RelativityOne servers via the Microsoft Azure Cloud. CDS supports over 4,200 unique user accounts, 3.2 PB of hosted data, and 750 active case databases. In addition to CDS's unmatched expertise within Relativity, the platform's robust security features will ensure that only the right people have access to the data, and that access is limited to the document sets necessary to efficiently use the system and complete their tasks. CDS' Relativity environment and eDiscovery solutions provides access to all nodes of the EDRM including:

Relativity Legal Hold Relativity Case Dynamics Relativity Processing

Additional, and specialised processing available with Nuix, Venio, Law, and IPRO

Relativity Analytics and Assisted Review

Specialised consulting services also available through CDS's Advisory Services. Our Advisory Services team has extensive experience working with case teams to leverage advanced discovery analytics technologies in order to defensibly reduce large data sets quickly and uncover the most important documents in a particular matter. Our consultants are available to help your team understand and implement such technologies where and when they are appropriate, as well as consult on all aspects of the EDRM.

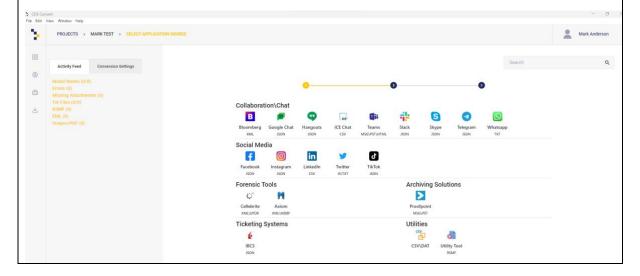
CDS Convert

CDS Convert facilitates the conversion of short message data from 25+ platforms into the Relativity Short Message Format (RSMF) or PDF\JPG Load File Images. RSMF provides the review and analysis of often troublesome data types directly within any platform. This allows users to review data as it originally appeared, easily identify relevant data, and cut down often large conversations to only the parts of the conversation which require disclosure.

In addition to the conversion of data, CDS Convert provides detailed reporting and filtering of data prior to processing. This allows legal teams to reduce irrelevant/personal data from being hosted within a review platform, make informed decisions on handling of the ESI, and reduce downstream spend.

CDS Convert supports data from applications such as:

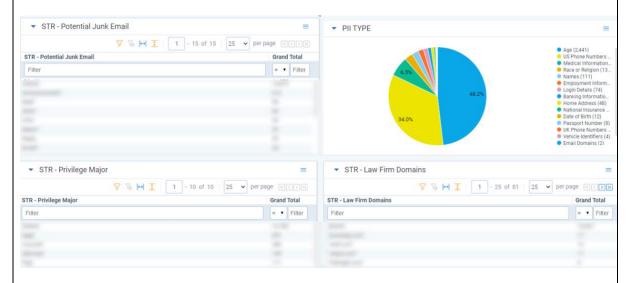
- Chat Platforms: Bloomberg, Google Hangouts\Chats, Microsoft Teams, Slack, Skype, Telegram
- o Social Media: Facebook, Instagram, LinkedIn, Twitter (X), TikTok
- o **Ticketing Systems:** FreshDesk, Jira, Zendesk
- o Archiving Solutions: Global Relay, Proofpoint, Smarsh
- Mobile Phone Data: Cellebrite, Magnet Axiom, Oxygen including SMS,
 MMS, Chat Applications (WhatsApp, iMessage, WeChat), Call Logs, Notes,
 Contacts and Calendar entries.



CDS Vision

CDS Vision was developed to harness the power of today's best-in-breed eDiscovery technology, utilizing advanced visualizations to create an intuitive interface for legal practitioners to navigate the electronic discovery reference model. Designed by the CDS team of attorney technologists, CDS Vision incorporates a proprietary set of filters, workflows and technology that allows users of all technical proficiencies to leverage the full power of RelativityOne.

CDS Vision automations also simplifies and streamlines process including automation of reports, review progress and overturn tracking, Continuous Active Learning predictive categorization and automated case archiving and offboarding.



Language Weaver\Relativity Translation

CDS can provide translation with either Relativity Translation, and have also partnered with Language Weaver to provide both text and native document translation within Relativity and RelativityOne. Language Weaver seamlessly integrates within the Relativity User interface providing translation of over 50 languages and 2,000 language combinations in real time. Users can select to have the document translated to either plain text or as a new native copy loaded directly to the workspace as and when documents are submitted for translation.

Brainspace

Corporations respond daily to a variety of internal investigations and regulatory requests, quickly assessing the details of a large collection of documents is the new day-to-day reality for compliance and legal teams. Brainspace Discovery provides these teams with an intelligent, highly scalable analytics platform that reveals the story in an investigation. With Brainspace Discovery, legal and compliance teams can: Save time and reduce the costs and complexity of new or recurring investigation activities, perform a variety of in-house investigations more efficiently, reveal the story within large data volumes in a fraction of the time spent using disparate systems, and develop better investigation strategies much earlier in the process. Brainspace Discovery transforms millions of data points into fact patterns that are easy to recognise and understand, and is ideal for teams concerned with finding facts fast, framing timelines of critical activity and identifying the people involved in and impacted by an investigation.

Veritone

Manual transcription and phonetic-based search have traditionally been the "go-to" approaches for searching audio and video eDiscovery. These methods, while adequate, are not only expensive, but slow and limited in scope. With Veritone, audio and video eDiscovery is no longer limited due to cost, time, and human capital constraints. The Veritone Platform combines best-of-breed artificial intelligence engines - including transcription, sentiment, translation and face recognition - with powerful applications to deliver unprecedented search, impressive speed, and controlled cost. Seamlessly orchestrating Al transformation processes and selecting the most appropriate engines for higher levels of cognition and optimum results.

Intelligent Voice

Integrated into RelativityOne, Intelligent Voice provides users with the ability to transcribe audio/video data in more than 25 languages. As a machine transcription and translation service, this provides clients with the ability to conduct investigations and disclosure exercises within RelativityOne. A combination of superior technological design and innovative approach allowing clients to obtain searchable text at unprecedented speeds allowing for data which previously would be laborious to search to be searchable in a click of a button.

X1 Distributed Discovery

X1 provides a cost effective and secure way to index and search data behind a clients firewall. Date ranges and keywords can be applied remotely, and reports of the results can be provided for analysis. Once the keywords are finalized, data can be collected remotely, or sent for an initial review at source prior to collection.

There are no per GB fees for indexing data in X1. This provides a significant reduction in both the time spent collecting data, and the cost to process and host irrelevant data within a review platform. Once data has been confirmed for collection, data can be extracted or pushed directly to the RelativityOne review platform.

Reveal

CDS has partner with Reveal to provide our clients with access to a combination of leading technologies including Reveal review, NexLP, Brainspace analytics as well as built in document translation and transcription. As a Reveal provider CDS is able to offer specialized expertise for users to successfully handle any Reveal matter, alongside utilising our propriety technologies such as CDS Convert to provide best in breed chat conversion supported by the Reveal Review Platform. The CDS professional services team has been certified in Reveal and includes some of the industries most experienced, credentialed technicians, consultants and project managers including more than a dozen attorney-technologists on staff.

DISCO

CDS is among the first channel partner providers to offer DISCO to our clients. As a DISCO certified provider, CDS is able to offer specialized expertise, full service dedicated support, and purpose built proprietary applications to enhance the CDS customer experience in DISCO. The CDS professional services team has been certified in DISCO and includes some of the industries most experienced, credentialed technicians, consultants and project managers.

CDS Forensic Services

CDS' s Forensic Services Group has extensive experience conducting forensic collections domestically and internationally. There is unlikely to be a source that CDS has not collected from including email systems, servers (both on premises and in the cloud), Network Attached Storage (NAS) devices, user workstations (including Windows, Mac, and Linux systems), websites, cloud storage, social media, chat applications and mobile devices.

Our forensics team conduct forensic investigations on cases such as intellectual property theft and employee misconduct investigations from of a variety of sources. These investigations include the analysis of USB history, file access activity, deleted file recovery, and analysis of log files, volume shadow copies, mobile device analysis, mobile phone backup analysis and extraction.

CDS utilise industry leading tools including FTK, Encase, Axiom, Cellebrite, Oxygen and Blackbag to name but a few.

CDS' forensic services include but are not limited to performing search and seizure orders and dawn raids, as well as onsite and remote forensic collections globally. In addition CDS routinely conduct corporate investigations, and provider expert reports, and expert testimony for these matters.