


Vendor Information

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Company Description

OpenText enables the digital world, creating a better way for more than 100,000 organisations to work with information, on premises or in the cloud. As a global leader in Information Management, our products enable businesses to grow faster, lower operational costs, and reduce information governance and security risks. OpenText was founded in 1991 and currently employs 15,000 staff in offices worldwide. For more information about OpenText (NASDAQ: OTEX; TSX: OTC), please visit: www.opentext.com.

Vendor Offerings

OpenText™ Axcelerate™

Axcelerate is an end-to-end eDisclosure solution with integrated analytics, machine learning and advanced technology-assisted review. In addition to metadata filtering, keyword search, phrase analysis, and concept grouping, Axcelerate includes advanced integrated visualisations, multi-factor visual analytics and communication mapping tools. It also features industry-leading machine learning capabilities that automatically organise documents according to conceptual similarity and learn from human decisions to prioritise similar content. In addition to a full suite of workflow automation and document production tools, Axcelerate also includes advanced pattern recognition capable of automatically identifying and redacting all forms of personal data including PII, PHI and PCI. Axcelerate also offers auto-detection people, places and organisations to quickly home in on the people, timeframes and locations related to litigation and investigations. Sentiment analysis helps focus in on custodians with the most positive and negative opinions while fact vs. opinion analysis uncovers which custodians are most prone to unsubstantiated assertions – details that can be essential for assessing the merits of matters to inform case strategy and “fight or flight” decisions. Axcelerate also includes document summaries based on the content and context of data to help avoid time reviewing irrelevant documents. Additionally, Axcelerate provides robust support for chat data and supports Cellebrite™, XRY™ and Oxygen™ to enable the ability to process data from smartphones. Simple, secure and rapid translations for over 70 languages into English is also available via Amazon Translate or Veritone aiWARE. Axcelerate is available as an on-premises solution, in the AWS cloud either OnDemand or as a private POD and via a mobile server solution designed for organisations that need to keep sensitive data on premise for short-term eDisclosure needs. To help keep projects on time and within budget Axcelerate also provides critical insights into project progress and reviewer productivity via dynamic and robust Business Intelligence and reporting dashboards.

OpenText™ Axcelerate™ Investigation

OpenText Axcelerate Investigation is a purpose-built data investigation module for advanced early case assessment (ECA) and investigations. The software integrates data collection and processing capabilities with full text indexing, stackable metadata filters, predictive filters, predictive search and powerful analytics to help teams find the facts for rapid insight and action. Front-loaded data analytics and rich visualisations empower legal teams to quickly explore data sets of any size to find facts, assess risks, weigh the strengths and weaknesses of matters, conduct early case assessment, make strategic decisions, and take action with much greater speed and confidence than traditional ECA solutions. It is available as an on-premises solution or in the AWS cloud.

OpenText™ Legal Hold

OpenText Legal Hold is a proven, defensible legal hold technology providing centralized and automated hold management from a single pane of glass across the enterprise. Hosted securely in the AWS cloud, OpenText Legal Hold can be deployed quickly, with no hardware requirements, and can integrate with various corporate systems including Microsoft® Active Directory® for centralized custodian management, Microsoft® O365® for in-place preservation, and , IT ticketing and HR systems for employee change management. OpenText Legal Hold can create and distribute targeted legal hold notices rapidly with web-based questionnaires, audit trails, and the ability to over-ride disposition policies to prevent inadvertent data spoliation. The ability to integrate remote collection capabilities, including critical endpoint data, is also available.

OpenText™ eDiscovery and Investigations Services

OpenText Legal Tech software can be used on-premise, via your own secure private cloud or on a project by project basis OnDemand. OpenText is also an ALSP that provides direct-from-vendor technology and professional services across multiple delivery models. OpenText professional services help ensure that clients get the maximum benefit out of technology investments including:

- **Data Collection Services** – A dedicated team from OpenText using OpenText and other industry standard technology to collect data from multiple data sources within corporations on a project by project or subscription basis.
- **Digital Forensics Analysis and Expert Witness Services** – From recovery of deleted data to investigations of data falsification and intellectual property theft, industry accredited experts go beyond the user files to identify and report on the evidence you need, including expert reports and court testimony.
- **Managed Document Review** – Fully outsourced document review services, leveraging OpenText’s proprietary technology-assisted review tools, to improve efficiency and lower the costs of document review. Includes option for a Rapid Analytics Investigative Review for rapid insight into the documents for efficient and cost-effective production.
- **Recon Investigations** – A fully managed investigations service that helps companies and their law firms find evidence, fast—in just a few weeks. Through a highly targeted exploration of data sets, the Recon Investigation team rapidly finds pertinent documents that provide insight into the facts and issues—whether known at the outset or identified during the investigation— and delivers the findings (key pivotal events, players, etc.) in a comprehensive Recon Intel Report.
- **Breach Response Analysis and Reporting** – Investigations expertise to discover, analyse and report on all forms of data compromised in a breach leveraging OpenText technology and expertise. These include the robust personal data detection tools within Axcelerate to itemize all personal data that was affected and associate the data to specific individuals so notification obligations can be fulfilled. Where Confidential Business Information (CBI) such as client lists and contracts have been exposed, OpenText’s review platforms can quickly isolate and analyse the relevant data so the impact to the organization can be assessed. OpenText is among very few technology and services vendors that can cover both personal data and CBI for holistic insights into the breadth and impact of data breaches.
- **Dawn Raid Preparedness Services** – An escalating menu of services designed for flexible alignment whatever an organization’s state of preparedness. Service options include dawn raid policy and procedure review, educational seminars, detailed scoping support, mock dawn raids with and without data collection, and post-raid support.
- **Axcelerate Portable Solution** - OpenText Axcelerate delivered as a portable appliance supported by our professional services teams when data cannot leave site or jurisdiction. A fully-featured but air-gapped version of Axcelerate (no Internet connectivity) is deployed to execute projects with no

risk of data being transferred out of jurisdiction and free from Internet malware vectors. The portable appliance is forensically wiped at the completion of projects to remove all client data.

- **Project Management** - our team of experienced project managers have an average of 10 years' experience in eDisclosure and have worked on hundreds of projects across multiple jurisdictions, including data subject access requests (DSAR), litigation and arbitration reviews as well as large scale investigations. OpenText project managers work in a consultative manner and ensure every workflow they design fits the goals of your project.

- **Machine Learning/TAR consulting** - our team of TAR experts, including data scientists, search experts, lawyers and technologists, can develop optimal workflows to meet client goals in the most efficient and cost-effective manner.

- **Technology Implementation** - our professional services team can provide the full suite of services required to implement Axcelerate on-premise within your organisation or integrate our Axcelerate Cloud solution into your internal litigation support service.

- **Managed Services** - our team can provide onsite or remote managed services to manage on-premise software technical installation and/or case manage on-going eDisclosure projects with your internal legal teams.