8.2.44 Servient



Servient is a powerful eDisclosure platform that was designed and built for the cloud, incorporating the most advanced software available to provide a simple, intuitive self-service model that can scale from the largest to the smallest matters.

Built on AWS (Amazon Web Services), users benefit from the vast scale, redundancy and international availability of the AWS cloud, meaning that data can not only be processed extremely fast but also within appropriate jurisdictions.



The Servient dashboard gives quick access to the main aspects of the system:

**Processing** is fast and comprehensive, and simple to use. Users, without any assistance from Servient, can load and process any amount of data securely and confidently. (The Servient Project Management team is available to assist whenever you wish.).

|           | Running Requests                        |        | Processing Progress |                         | Doos Indexed Par Hour |           |  |
|-----------|---|--------|---------------------|-------------------------|-----------------------|-----------|--|
|           | 1                                       |        | A20160009 •         |                         |                       |           |  |
|           | Pending Requests                        |        |                     |                         |                       |           |  |
|           | 0                                       |        | 75.02%              |                         |                       |           |  |
|           | Di Instances                            |        |                     | 8                       |                       |           |  |
|           | 10                                      | 60.204 | 60,204              |                         | 318,068               |           |  |
| Onder Id  | <ul> <li>Submitted Timestamp</li> </ul> |        |                     | - Completed Timestamp   | ~ Status              | . Actions |  |
| 20180009  | Jan 25, 2018 3.25:16 PM                 |        |                     | Jan 24, 2018 2:31:45 PM | New                   | Pending   |  |
| 20180008  | Jan 24, 2018 1 51 49 PM                 |        |                     | Jan 24, 2018 2:04:35 PM | Completed             | Download  |  |
| 20180007  | Jan 18, 2018 7:23:04 PM                 |        |                     | Jan 18, 2018 7:23:55 PM | Completed             | Download  |  |
| 420180006 | Jan 18, 2018 6:38:32 PM                 |        |                     | Jan 18, 2016 5:53:45 PM | Completed             | Download  |  |
| 2018005   | Jan 17, 2018 2:24:14 PM                 |        |                     | Jan 17, 2018 2.50.48 PM | Completed             | Download  |  |
|           | Jan 16, 2018 5:06:49 PM                 |        |                     | Jan 16, 2018 5 25 08 PM | Completed             | Download  |  |

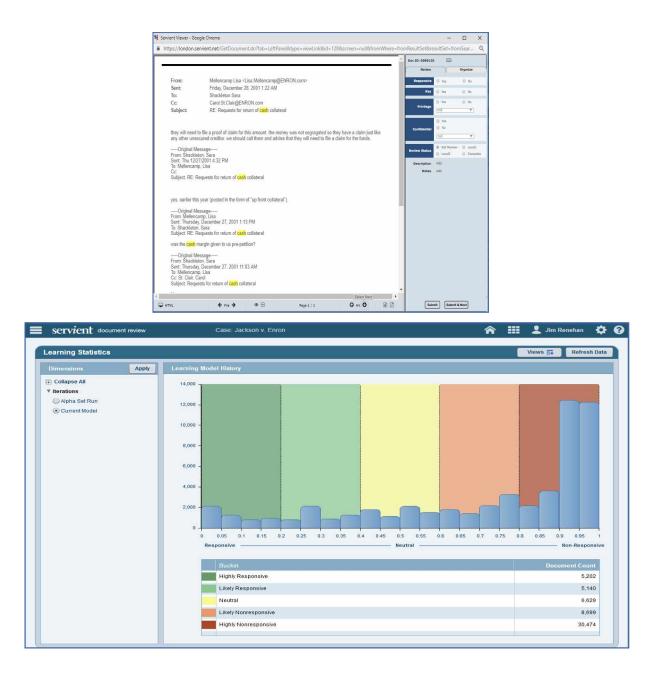
**Searching** is simple and effective – and Servient shows the efficacy of your keywords instantly, helping you reduce your review.

- <u>Standard</u> searching & filtering Keywords, phrases, date ranges, file types, custodian, boolean (and/or, not), etc.
- <u>Analytical</u> searching **Machine Learning**: Modern technologies such as Continuous Active Learning (Technology Assisted Review / Predictive Coding), concept searching, clustering, email threading, etc.

| servient I document review  | Case Library                    | ♠ Ⅲ | 💄 Marganet 🛛 💠 |
|---|---------------------------------|-----|----------------|
| Q, Full Text = [ Fraud w/5 suspe  | ct* ] AND Responsive = [ Yes, ] |     | × + Options    |
| Guick Elements c  | Full Text +                     |     |                |
| List<br>Saved Search<br>Tags  | Fraud w/5 suspect*              |     |                |
| Quick Properties<br>File Extension - emr; meg.<br>File Extension - xis, xisx; | Responsive •                    |     | ×              |
| Redacted = True<br>Redacted = False<br>Responsive = No.<br>Responsive = Yes.  | Yes.<br>ADD NEW FIE             | 10  | <u> </u>       |

**Document Review** is very easily set up in Servient, whether for smaller matters or for more complicated, multi-level reviews – you have complete administrative control. Batching documents to reviewers is automatic, "faceting" allows for point-and-click searching, Servient provides up-to-the-second reports and allows work to begin **immediately**. The coding/tagging panels are easily modifiable to fit your requirements or **customisable** to match your internal corporate systems.

Document review is supported by transparent machine learning – so you **review the relevant documents first**, and gain the available evidence and insights immediately – leaving the non relevant documents to the end of the review (or not at all)



**Reporting, Analysis and Productions** are easily managed through a series of **easy-to-use** dashboards, allowing your team to see quickly what has taken place during the review. In addition, Servient has a full slate of quality control dashboards that tracks each reviewer, showing things like how many documents they have reviewed and, most importantly, how accurate they are.

A manager can then check the documents that the reviewers have coded incorrectly. In addition, Servient provides sampling dashboards to **validate** the quality of the review. The production template provides **easy-to-follow** instructions for **quick completion** of your disclosure.

Servient is designed to allow legal reviewers to navigate **quickly** through documents, but importantly is also designed to allow team leaders (or litigation support managers/PSLs) to take **control** of all aspects of the system as required, without the need for long and time-consuming training, giving the legal team full flexibility and **control** of the matter workflow.

Servient is designed to be **faster**, more accurate and **more cost-effective** than any other system on the market.

## Welcome to a new world where <u>you</u> are in control of <u>your</u> documents and <u>your</u> budget!

| Owned/Supplied by : | Servient  |
|---------------------|---|
| Used by :           | Servient, Linklaters LLP, countless law firms and corporate clients |