


8.1.49 JND eDiscovery (US)

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<p><a href="http://www.jndla.com/ediscovery">http://www.jndla.com/ediscovery</a></p>	
<p><u>Company Description</u></p> <p>JND eDiscovery is an innovative legal technology and eDiscovery services provider serving private and public sector clients in the areas of Litigation Readiness, Data Collection, ESI Processing, Review Hosting, Analytics, Production and Managed Services. JND’s certified consultants, technical analysts and project managers work closely with clients to design time-saving workflows and custom dashboards with real-time reporting techniques that enable case teams to work smarter and faster at a fraction of the cost.</p> <p>JND eDiscovery is a Minneapolis-based subsidiary of JND Legal Administration, a legal management and administration company led by a team of industry veterans who are passionate about providing superior service to clients. Armed with decades of expertise and a powerful set of tools, JND has deep experience expertly navigating the intricacies of multiple intersecting service lines including eDiscovery, legal notice programs, class action settlements, mass tort claims, healthcare solutions and government services. Backed by Stone Point Capital and headquartered in Seattle, Washington, JND Legal Administration is trusted by law firms, government agencies and Fortune 500 companies across the globe.</p>	
<p><u>Vendor Offerings</u></p> <p>Investing in an array of COTS software and managing one of the largest most fully featured cloud production environments of RelativityOne on the market, JND offers its clients access to leading-edge technology, managed services, proven workflows and best-in-class litigation support. Our premier RelativityOne environment includes exclusive access to JND’s proprietary, Relativity-integrated software applications, LayerCake™, MachOne™, OneSearch™ and Virtual Helpdesk.</p> <p>In 2016, JND led the industry becoming the first Relativity provider to transition to a 100% cloud environment. By moving to the cloud as a Certified RelativityOne Partner, JND provides infinite scalability, compliance with the industry’s most stringent security protocols and early access to new feature releases. JND’s secure RelativityOne environment supports data transfer speeds 10x faster than on-prem software solutions. With unprecedented search speeds of &lt;1 second per 1 million documents, JND is geared to support the largest and most challenging matters with ease.</p> <p><b><u>JND eDiscovery’s Service Offering Includes:</u></b></p> <p><b>Litigation Readiness</b></p> <p>JND’s experts consult with clients to establish defensible and efficient protocols prior to litigation, ensuring that they are prepared to meet their varying discovery goals and obligations within budget and without surprises. We collaborate with HR and IT teams to map network locations and job roles within the client’s organization.</p> <p><b>Data Collection</b></p> <p>JND has a proven track record collecting from a wide range of data sources, including email, cloud data, network shares, hard drives and structured databases. Our certified experts leverage a continually growing array of best-in-breed collection and imaging tools to defensibly meet the varying needs of each collection. JND offers onsite and remote collections and consults with case teams on a per-collection basis to determine the best technology to leverage.</p>	

### **ESI Processing**

JND delivers high-speed, predictable processing results through RelativityOne. By combining best-in-breed technology with advanced industry knowledge and technical expertise, JND has developed a defensible, streamlined approach that consistently delivers accurate results.

Key highlights of JND's processing environment include:

- Up to 2TB/day Throughput
- Keyword or Analytics-Based Culling
- Email Threading
- Near and Exact De-Duplication
- Hidden Data Detection
- Interactive Reporting
- NIST Filtration
- Automatic OCR of Images

JND's processing environment is capable of handling single processing sets up to 5 TB in size without decreasing system performance. Because we use RelativityOne Processing, documents are instantly reviewable when processing completes, eliminating the cost and time incurred by exporting and loading between platforms.

### **Review Hosting**

JND's industry-leading review platform, RelativityOne, provides a feature-rich backbone for organizing, tracking and quality controlling your review. With an array of dedicated high-speed servers, our RelativityOne environment was designed to outperform the competition in both system uptime and efficiency for cases small and large.

JND's RelativityOne environment features:

- Capacity to Support 100+ Million Document Workspaces
- Military-Grade Encryption and Security
- Elastic Cloud Infrastructure
- Custom Reporting
- Proprietary Analytics

### **Analytics**

With processing and review workflows that seamlessly integrate analytics and technology-assisted review (TAR), JND's clients are able to defensibly leverage the benefits of cutting-edge analytics with no deep expertise into the "black box" required. JND offers a host of industry standard and advanced analytic solutions proven to remove non-responsive data from the review set, promote responsive data, and generally expedite linear review, including predictive coding, concept searching, clustering, assisted keyword generation, email threading and near de-duplication. Our analytics experts apply each of these technologies with a focus on defensibility and transparency.

### **Production**

JND offers a comprehensive suite of production capabilities to easily facilitate the creation, tracking, reporting and delivery of document productions in a variety of formats. All documents that have been produced are stored alongside their source record and can be referred to with a single click in the document viewer. For the life of the case, each production set will be available for export or future reference.

### **Managed Review Services**

JND has a proven track record managing document review and delivering accurate results efficiently, whether the project involves simple, objective coding or large-scale, complex document review. At the onset of every review project, JND consults with the client's case team to understand the nature of the documents involved and determine coding requirements,

then recommends an appropriate level of reviewer for the matter, ranging from experienced coders to barred attorneys and subject matter experts.

All JND reviewers are carefully vetted and thoroughly trained. Throughout the review process, the review manager uses built-in tools to routinely sample documents and perform quality control to evaluate overall progress, assess individual reviewer performance and ensure that coding is accurate and consistent across the team.

### **Military-Grade Security**

FEDRAMP/FISMA Compliance

ISO 27001

SSAE 16

SOC I, II and III

AES 256-Bit Encryption for Data in Transit and at Rest

### **Software**

#### **Premier RelativityOne Managed Environment**

Managing one of the largest cloud-based production environments of RelativityOne on the market, JND offers clients a superior cloud-based platform for swift, predictable and defensible end-to-end eDiscovery. JND's RelativityOne environment is compliant with the industry's most stringent security protocols and offers infinite scalability, unparalleled processing speeds and access to JND's proprietary analytics software. Our eDiscovery professionals are certified experts in the software who are adept at identifying and controlling variables early on to drive efficiency and ensure a predictable deliverable for our clients.

#### **Proprietary eDiscovery Software**

Beyond the native analytics capabilities offered by RelativityOne, our clients have access to JND's proprietary, patent-pending analytics software, which are exclusively available in our Relativity instance:

- **JND Virtual Helpdesk**

Winner of the 2021 Relativity 'Best Innovation—Solution Provider' award, Virtual Helpdesk integrates live chat, video and screen share with an individualized helpdesk dashboard, support ticketing system and resource center for accessing user documentation. Virtual Helpdesk ensures that our eDiscovery clients are fully supported in Relativity, restoring synergies across displaced teams, and providing direct access to resources and support.

- **JND LayerCake™**

Pooling and cross-referencing query results in Relativity, LayerCake calculates a priority ranking for each document that can be used by case teams to identify hidden pockets of data, promote key documents for urgent review and suppress irrelevant documents from the set. In 2016, the application was leveraged on a case to save JND's client an estimated \$2.5 million dollars and more than 50,000 review hours.

- **JND MachOne™**

A 2019 Relativity Innovation Awards finalist, MachOne is an alternative coding interface developed by JND that is optimized for ultra-fast, low-latency document review. The application effectively reduces time between documents and gives users access to a fully editable 'grid view' document list with built-in field verification for automated quality control.

- **JND OneSearch™**

OneSearch is a patent-pending advanced search application that fires five search providers in concert when a user submits a search term or phrase in Relativity; one of the five search providers, Cognitive Search, is brand new and exclusive to OneSearch.

Aggregated search results for the search term are ranked and listed in descending order, from most to least responsive, and displayed in an interactive Sankey Chart, Timeline and Histogram that reveal statistical correlations across search provider results.

### **Software Information**

JND offers clients access to the following COTS and proprietary software:

- **Collection**
  - FTK
  - EnCase
  - Cellebrite
  - Logicube
  - F-Response
  - Stealth Forensic
- **Processing and Early Case / Data Assessment**
  - RelativityOne
- **Review and Analytics Tools**
  - RelativityOne
  - JND LayerCake™ (patent pending)
  - JND MachOne™ (patent pending)
  - JND OneSearch™ (patent pending)
- **“All in One Products” (Both ECA and Review)**
  - RelativityOne