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<u>Company Description</u>	
<p>Established in 2009, Lineal provides AI-enabled full-service eDisclosure solutions, data governance, cybersecurity, and document review solutions around the world to leading corporations and the law firms that represent them.</p> <p>Global by design, privately held and entirely employee-owned, we operate under the leadership of industry veterans who grew weary of outdated solutions and seek to counter the legal industry's most pressing issues by combining advanced technologies, bespoke processes, and integrated global delivery.</p> <p>Recognised as one of the fastest growing legal services providers in the world, we maintain operations and staff throughout the United States, the UK, Germany, Hong Kong, Dubai, Brazil, and India to deliver solutions seamlessly.</p> <p>Clients partner with Lineal to develop bespoke legal data solutions for their most complex needs. We effectively harness market-leading technology, unrivalled in-house experience, and the power of process-driven, highly defensible workflows to achieve results for law firms and corporations — both on time and on budget. Our solutions combine cutting-edge digital forensics, cybersecurity, and proprietary AI-enabled eDisclosure technology to maximise efficiency and drive client revenue.</p> <p>Headquartered in the City of London with regional offices in North & South America, Europe, Asia, and the Middle East. Lineal is ideally positioned to provide an immediate and flexible response to your needs whether in the UK or internationally.</p>	
<u>Vendor Offerings</u>	
GLOBAL eDISCOVERY SERVICES & LITIGATION SERVICES	
<p>Lineal is a full end-to-end provider offering a global suite of services throughout the eDiscovery matter lifespan. Lineal is supported by the best technical and project management staff in the industry. We use the latest versions of the most powerful eDiscovery technology available to find relevant information quickly and accurately. We are able to provide clients with a clear idea of the scope of the data relating to a particular matter, and the costs of collection and review. We understand the challenges faced by the legal case teams and in-house counsel. Creative solutions to eDiscovery challenges are sought at every turn, working within the EDRM framework, and ensuring all identified data is collected, culled, reviewed and produced in a legally defensible and timely manner.</p>	
<u>Services Overview</u>	
<ul style="list-style-type: none">• Information Governance• eDisclosure<ul style="list-style-type: none">○ Early Case Assessment○ Technology-Assisted Review (TAR) / TAR 2.0 / Predictive Coding○ Online Review through advanced eDiscovery platforms○ Forensic Collections	

- Data Analytics
 - Data Hosting
 - Data Processing
 - Managed Services
 - Managed Document Review and Staffing
- Legal Document Services
 - Creation of electronic and hardcopy Bibles and Bundles
- Digital Forensics & Investigation
- Cyber Security
- Proactive Compliance Monitoring

Compliance

Lineal partners with clients to tackle their most challenging investigation and compliance matters. When stakeholders need to know the facts and how to fix critical control gaps, those who respond quickly can minimize the damage to their reputations and bottom lines.

Our team conducts investigations, serves as independent compliance monitors, and performs data collection globally and fast. We help clients uncover, interpret, and preserve electronically stored information (ESI) in a legally defensible manner that meets strict data protection compliance. Our technology stack and custom workflows allow us to swiftly extract and collect data from physical devices, cloud enterprise, and storage solutions. This enables our clients to make better decisions, improve case strategy, and yield faster results.

Not only do we provide an emergency response to deal with cyber fraud and/or misuse of company information which has already occurred, we also forge strategic partnerships with clients to identify weaknesses and create ongoing strategies to prevent such events from happening in the first place. We have deep experience building compliance programs that allow clients to stay agile in today's connected world.

eDiscovery Consulting

The world's largest companies and law firms rely on Lineal for their investigations, audits, M&A deals, criminal or civil disputes, and monitoring legal and regulatory compliance in real time. Our end-to-end Electronic Discovery Reference Model (EDRM) services are supported by the best technical and project management teams and backed by the most-advanced data mining and eDiscovery solutions in the industry.

Our expertise in complex multi-jurisdictional and cross-border matters ensures that data privacy and data transfer regulations are followed precisely. We process and host data and run ECA and analytical tools from a single platform, ensuring a more defensible chain of custody and value capture for clients.

With a focus on client service, our global team tackles increasing challenges surrounding data subject access requests (DSARs), conducts AI-based early case assessment (using Lineal's proprietary LTAi threading technology), and builds AI models to mitigate future risks specific to your organization. The results are clear: reduced litigation costs, faster results, minimized risk, more control, and budget predictability.

1. Information Governance
2. eDiscovery Consulting

3. Digital Collection
4. eDisclosure
5. Managed Services
6. Managed Document Review
7. Legal Document Services

Data Collection

Data collection is one of the most technically challenging parts of eDiscovery. Once Electronically Stored Information (ESI) is located on all devices, it must be extracted in a forensically defensible manner with metadata preserved, then placed in a separate repository for review by the legal team. Our proven data collection and forensics experts can meet client needs globally, either onsite or virtually.

Lineal works seamlessly with law firm clients to collect data in an efficient, organized, and usable manner, eliminating the challenges and risks associated with inexperienced providers. Our team is adept at creating file structures according to the client's request, identifying key attributes from context and metadata.

Data Processing

A successful eDiscovery project depends on being able to process data effectively. Lineal uses Relativity and Nuix to process data directly, this allows our teams to extract, cull, and deduplicate ESI effectively and efficiently. We can turn vast amounts of data into a usable navigable resource, allowing it to be reviewed in a cost-effective, efficient and defensible manner.

Data processing capabilities:

- Inventory & Analysis
- Data filtering
- De-duplication and metadata extraction
- Keyword searches
- Analytics including email threading and language identification

Hosting and Review

We provide a highly secure platform from which to host data whilst it is being reviewed (Tier 4 datacentre). Our clients trust that sensitive information is held securely, and we have the capacity required to handle even the most complex projects.

Hosting and Review capabilities:

- Review workspace customisation
- Relativity Assisted Review
- Review management and reporting
- Continuous Active Learning / Technology Assisted Review (TAR) / TAR 2.0/ Predictive Coding

Project Management

Lineal is proud to have a team that consists of some of the most distinguished project managers in the industry, who are accredited to the highest level in systems/tools and subject areas of their expertise.

Our team of project managers is the driving force of our high standards for eDiscovery. Not only do they bring the expertise you need, but they also provide an unparalleled level of customer service, making sure all your needs are met. Our

project managers work with you as an extension of your team so you can be certain to receive a professional, knowledgeable and prompt response to your needs.

Lineal's project managers work closely with case teams once data is loaded onto Relativity, Reveal or your chosen platform for early case assessment and/or review; advising on searching, analytics, and technology-assisted review and disclosure productions. Our project managers are able to offer project support and advice in line with industry best practices and due to their extensive experience, they are also able to ensure your projects are successfully delivered in line with your deadlines.

Data Subject Access Request Packages (DSARs)

Data Subject Access Requests (DSARs) can pose a financial and human resource burden on your organisation. To support your team, Lineal offers packages designed for various levels of DSARs. We can collect, filter, review, and produce a compliant DSAR for you within the required time frame at an industry-leading fixed price. Our service allows you to confidently respond to DSARs; keeping you assured that your risk and financial exposure is mitigated and your compliance obligations fulfilled.

- Industry-leading fixed pricing for DSAR packages
- Ongoing support from legally qualified experts
- Collection, filtering, review, and production of DSAR related documents

Managed Services

Lineal's managed services offer a flexible and tailored approach to our clients' needs. Based on an unrivalled team heritage of being the first to market with award-winning managed services.

Consolidating and delivering eDiscovery, Litigation Support Services, Information Technology and Infrastructure, our focus is always on efficiency and effectiveness. Whatever the size of your requirement, we have the people, technology, global footprint and resources to help.

We have developed our managed services to give you the best possible solution to:

- Deliver efficiency and cost reductions by minimising the need for capital investment
- Provide you with access to the latest and best technology available
- Give you the flexibility you need to scale up or down to meet the demands of your clients
- Enable you to access our team of industry experts
- Provide full training and support
- An all-in-one pricing structure and access to leading technology, people, and infrastructure.
- Own or license software and keep it behind your firewall. We can provide software, training, and support.

Managed Document Review

Lineal provides seamless, end-to-end managed remote and on-premise document review, helping our clients reduce costs, save time and make litigation more efficient.

Lineal can assist you with a range of document review solutions, whether as a standalone provision or as part of a package with other eDiscovery services (e.g. hosting, data processing, consultancy).

We have an expert team, high proficiency in the latest eDiscovery technology such as TAR, a deep pool of document reviewers, and extensive experience in a range of subject matters. There is no document review project that is too complex or onerous.

Flexible, tailored approach:

We can provide contract lawyers or paralegals to work from your premises under your management. Alternatively, we can have them work from our local, nearshore or far shore document review centres under our supervision and in close cooperation with external counsel. We can also deploy teams to any corner of the globe if documents are unable to leave a particular jurisdiction.

Onboarding:

- All reviewers have an in person or video interview;
- They provide at least 2 references
- Where they are deemed experienced in a platform a test is administered to check that skill
- All foreign language reviewers must pass the ALTA exam

Background and other checks:

- All academic and professional qualifications are confirmed via both certificates and requesting confirmation from any educational institution/professional body via a reference. This happens at the outset of placement and the monthly thereafter.
- The licensure checks go through another step where the agency will self-verify via internet search.
- Sight check of all original passport and any visas and obtain a certified copy;
- Completion of all original passport and any visas and obtain a certified copy;
- Criminal records checks are run as standard as part of the license checks.

We take copies of passports/visa, degree certificates, language certificates (if applicable), admission to the bar certificates and take up the last 2 references for a candidate. We also ask candidates to complete criminal record declaration upon registration. If we place a candidate a second time, we will double check all of their compliance again and request further up to date references if required.

LD Remote Review Solution:

Lineal utilises Microsoft Azure Cloud Windows Virtual Desktop, which is provided through the Remote Desktop Web client over a secure https protocol, which has the following features:

- Passwords cannot be cached
- Virtual Desktop ensures no data can be transferred, only viewed
- Read-Only access to the virtual desktop
- Users cannot save/and or access documents
- No data stored at any time on any personal device or Lineal provided laptop
- Multi-factor authentication
- No cutting/pasting/clipboard access

Legal Document Services

Our legal document services production department produces a full range of supporting information for our clients' legal matters. We provide a 24/7 service in order to deliver full and timely support for the most aggressive deadlines.

- Creation of electronic and hardcopy Bibles and Bundles

Digital Forensics & Investigation Services

We are industry leaders in recovering digital evidence in a forensically defensible manner. Our teams are available 24/7 for domestic and international incident response. We continually invest in technical infrastructure and forensic software giving our clients the confidence their project is being managed with the latest equipment and technology.

Our highly experienced digital forensic experts are able to isolate, identify and expose forensically sound evidence from all types of electronic devices and networks. We offer comprehensive, digital forensic investigations to ascertain and pinpoint root causes. Lineal has significant experience in digital forensics and works with in-house counsel for enterprises, law firms, IT firms and consultancies.

Our Digital Forensics and Investigation Services include:

- Data Collection
- Data Recovery
- Misuse and Fraud Investigations
- Intellectual Property and Data Theft Analysis
- Cell Site Analysis
- Call Data Record Analysis
- Computer, Mobile Phone Forensics
- Audio Visual Forensics
- Indecent Imagery (IIC) Forensics
- Expert Witness Service
- Onsite Investigations
- Forensic Readiness Planning
- Search Orders
- Incident Response

Cyber Security Services

At its core, cyber security refers to the prevention of threats to digital assets connected via the internet – this includes hardware such as computers, networks, connected devices, and software such as operating systems, databases, email, and business systems.

The strongest form of defence and cyber security best practice includes a strategy of rolling assessment and testing with an effective incident response plan – our experts ensure to continuously develop and provide cyber security solutions that support businesses, and efficiently mitigate attempts of cyber-attacks or data loss.

We partner with clients to help them protect themselves against one of the biggest threats of the modern age. Our cyber consultants work to develop ongoing risk

assessments and then implement the policies and procedures required to put all necessary countermeasures in place to limit and contain cyber security exposure.

Our Cyber Security Services include:

- Penetration Testing: Web Application, Network & Infrastructure
- Red Teaming
- Cyber - Health Check & Training
- Vulnerability Assessment Scanning
- ISO 27001-compliant ISMS implementation
- Incident Response
- Simulated Phishing Attacks

Proactive Compliance Monitoring Services

Leverage advanced AI Models to proactively identify risks, giving you the opportunity to be more effective and better prepared.

Be at the forefront with Lineal Avert:

Lineal Avert allows your compliance, investigative, and risk teams to address threats within your organizations email and chat data in real time. Through machine learning, Lineal's AI models become experts on your most pressing risks. Once deployed, the models constantly look for concerning signals within the data which are reported for investigation.

As the models scan your data, they continuously learn and improve to identify the problems you may have missed. Contextually intelligent, the speed and accuracy of Lineal's AI models can significantly enhance your team's analysis by identifying anomalies before they become a legal disaster.

- Build bespoke AI models: customize models specific to your organization's most pressing risks.
- Deploy onto communications data: point AI models wherever risk monitoring is needed.
- View Reports: check insights dashboard to review Avert's proposed red flags.

Utilize the power of the highest performing NLP AI in the world to drastically reduce downstream legal costs at any given moment.