8.1.77 ProSearch (US & Ireland)

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Company Description

ProSearch is a leading provider of comprehensive discovery and compliance solutions, with more than 15 years' experience in building, extending and customizing solutions in forensics, data processing and document review.

ProSearch empowers corporate legal teams, law firms and government organizations to better manage their portfolio of matters for improved legal and business outcomes. We approach discovery as a business process that can be measured, managed and improved. Exceptional client service and an innovative approach to solution design and delivery result in improved discovery outcomes.

Founded in 2006 by Julia Hasenzahl and Trevor Allen, ProSearch maintains headquarters in Los Angeles, including a team of consultants, data scientists, linguists, product managers, software developers, project managers, data analysts, attorneys and discovery specialists.

As a RelativityOne Services Partner, we assist organizations in migrating to and managing matters on RelativityOne in the cloud and on-premises in Relativity Server. We go beyond traditional document review by reducing document review populations, optimizing reviews and increasing the quality of review through technology and technology-enabled workflows. Fully tested proprietary tools and workflows can be configured to meet the unique challenges of your project and your data.

Our Solutions Advisory team consists of senior project managers, lawyers and discovery experts who work closely with clients to provide support, training, use case demonstrations and expert consultation on both internal and external tools and processes.

Global Operations and Support

A full-service operation in Dublin supports EU clients and U.S. clients with EU requirements. This location includes IT and data center operations, data privacy and security, forensics and other eDiscovery services related to data processing, project management and advanced review analytics support.

Chapter 8 - Supplier & Software Details

The ProSearch office in India provides project coordination, project management, and technical support to ensure consistency across time zones for clients conducting global review work.

Vendor Offerings

ProSearch Enterprise

For clients seeking more than just an eDiscovery vendor, ProSearch offers a flat-fee partnership model that empowers legal teams to better manage their entire portfolio of work and make smarter business decisions. Our team becomes an extension of yours, listening and collaborating on solutions that maximize investments and improve outcomes.

Relativity Hosting

Our industry-leading Relativity hosting environment is unmatched in terms of security, performance, scalability and features. Seven of the 14 largest Relativity workspaces globally are hosted at ProSearch. Our Relativity environment is built to support thousands of concurrent users without performance degradation.

Migration Services

Migrating to RelativityOne from any source, RelativityOne, Relativity Server, or non-Relativity case data.

RelativityOne: Your Tenancy

For pay-as-you-go RelativityOne customers, we offer comprehensive partner of record services from pre-implementation planning through ongoing managed services.

RelativityOne: ProSearch Tenancy

For clients who prefer matter hosting by ProSearch, we offer a named client domain in the ProSearch RelativityOne multitenant environment.

Early Case Assessment

Our teams have expertise in Brainspace, NexLP and Relativity Analytics, as well as our own custom applications and robust reporting. We collaborate with you to get the most out of your investment in learning, accelerating your access to critical information and knowledge.

Advanced Search Term Analytics

Manage the volume, richness and defensibility of the review with statistically sound metrics about the yield and accuracy of search terms.

ProSearch WorkStream for Chat, Teams and Collaboration Data

ProSearch WorkStream captures message and action-level metadata that can be used to organize, search and cull datasets from Slack, MS Teams and other chat and collaborative applications. Our solution is tailored to the needs of each client and provides robust search and filtering features that allow users to define discrete sets for more targeted review.

Microsoft 365 Advisory Services

ProSearch Microsoft 365 Advisory Services help organizations manage Microsoft licenses, data, and discovery processes across the EDRM life cycle. We collect data from Outlook, Exchange, SharePoint, OneDrive and Teams within your Microsoft 365 tenant. We continuously monitor the Microsoft roadmap for updates that will affect existing workflows and to identify opportunities to further optimize eDiscovery.

Chapter 8 - Supplier & Software Details

ProSearch Privacy Suite

The ProSearch Privacy Suite uses deep learning models built on advances in natural language processing and computer vision techniques to identify protected private information. Results are integrated into custom Relativity review panels and dashboards to provide easy access to actionable metrics and streamlined review workflows.