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<p>https://www.pwc.co.uk/DFI</p>	
<p><u>Company Description</u></p> <p>Electronically stored information is growing faster than most organisations’ ability to manage it. It can be incredibly difficult to extract, preserve and analyse data from IT systems during a time of crisis - such as a regulatory investigation, receiving whistle blower allegations or suspicions of fraudulent activity.</p> <p>The Digital & Forensic Investigations team at PwC helps clients manage and interrogate their electronic data and navigate the legal and business processes that are mandated by critical events. We also help clients implement preventative measures in an attempt to stop such matters arising in the first place, and ensure they have plans in place to be able to respond if they do.</p> <p>Our team is comprised of experts spanning 40 countries globally, with forensic technology specialists in the UK being based in our offices in London, Belfast, Birmingham, Bristol and Leeds.</p> <p>In 2021 we were named a leader in the IDC MarketScape: Worldwide eDiscovery Services 2021 vendor assessment. The decision was based on a number of factors including our investment and commitment to innovation, our unified technology platforms and favourable pricing based on quality of service.</p> <p>We have extensive expertise in all aspects of the EDRM, from data identification and classification through to capture, analysis, review and disclosure. This expertise is key in the range of services that we offer, which include legal and regulatory electronic disclosure, regulatory compliance matters (such as GDPR), investigations (including fraud, bribery, corruption, IP theft and data breach, price fixing and other breaches of compliance), disputes, and assertion or defence of claims. Our services can be scaled for any given situation and we have experience of assisting with matters of all sizes for clients across all industries. In addition to our reactive services, we offer a range of managed services to help clients with recurring matters. This may include leveraging PwC experience to bolster client in-house teams and providing much needed surge capacity, through to the delivery of matters in their entirety.</p> <p>Our discovery and investigation support capabilities help clients to locate, capture and search their data to quickly get to the right information, irrespective of data type, volume or location. We help our clients and their lawyers to: conduct an early case assessment to determine the merits of an action and data availability, review evidence in fraud, corruption compliance investigations, conduct privilege and relevance reviews, and disclose responsive information to opposing parties or regulators. In order to do so, we use a combination of industry-recognised, market-</p>	

leading technology and artificial intelligence,, together with an extensive catalogue of tools and applications bespoke to PwC, including:

- Our purpose-built evidence management tool, Evidence Links, brings all of the data sources that could be considered in an investigation into one place, where they can then be reviewed and analysed - allowing the investigator to see and discover themes faster. Evidence Links automatically builds a chronology of key events and key documents in the form of a timeline, and also allows users to establish links between key pieces of evidence. Installed within our Relativity eReview platform, it can easily be deployed on current and future investigations. Names of individuals and corporate entities can also be sent to RADAR - our bespoke corporate intelligence platform that scans numerous industry-leading intelligence databases - giving the investigator access to key intelligence in parallel to the gathered evidence.
- Our custom-built chat processing tool, which allows us to process a wide range of chat message formats (including Bloomberg, Skype, WhatsApp, Microsoft Office Communicator, Reuters, Yahoo!, SMS text and iMessage), identify and remove duplicate, irrelevant and empty chats, and then group together chat logs relating to one conversation thread in communication date order.
- Our in-house developed suite of tools designed to enhance the user experience and promote efficiencies. These include an application to view calendar entries within a 'calendar view' within our review platform, and a tool for the creation and editing of saved searches en masse.

We have spent over \$5 million globally on in-house development and innovation over the last two years alone.

We can also assist with project management, drafting and implementing preservation orders, drafting the Disclosure Review Document and disclosure statements, proving compliance, arguing reasonableness and proportionality, conducting first and second stage document review in any language and the creation of electronic trial bundles. We can also assess a client's eDiscovery capability.

Our proactive monitoring, surveillance and data discovery solutions help clients identify potential data issues at the earliest possible opportunity and gain further insight into the data that they hold. We can then help to design appropriate programmes to reduce the risks associated with poorly managed information and non-compliance with regulation. In providing clients with a robust framework of controls, we help to identify and address operational, security, compliance and discovery risks. Together, we i) implement good practice together with appropriate technologies, ii) account for readiness and maturity in a scalable way, and iii) take control of information to turn potential liabilities into assets.

Services

- Legal and regulatory electronic disclosure:
 - data capture
 - investigative and review analytics (including Predictive Coding / Sample-Based Learning / Active Learning / Technology Assisted Review)
 - Evidence Links (in-house case management and analysis system)
 - data hosting and searching
 - production of material to varying specifications

- Data Discovery and Reveal
 - Data Discovery for GDPR, sensitive client data and governance
 - Pre and post breach data identification and classification
 - Defensible data deletion
 - Data separation
- Document review
- Investigation support
- Forensic accounting support
- Managed services
- Electronic trial bundling
- Data Discovery / Records Management
- DSAR support

Technology

Data Collection:

- EnCase
- Live acquisition (DEFT / Kali)
- Relativity Collect
- FTK Imager
- Cellebrite / XRY (mobile device acquisition)
- X-Ways
- Magnet AXIOM

Decryption:

- Passware

Processing:

- RelativityOne
- Nuix
- PwC-developed proprietary technology for processing Bloomberg and chat data (Skype, WhatsApp, Microsoft Office Communicator, Reuters, Yahoo!, SMS text and iMessage, etc. formats)
- Message Crawler

OCR:

- ABBYY Recognition Server
- Relativity OCR
- Nuix OCR
- Handwritten text extraction

Investigative analytics:

- Relativity Analytics
- Alteryx
- Brainspace
- Tableau
- Evidence Links (PwC-developed proprietary technology))

Data Hosting Platform:

- RelativityOne
- Relativity Server

- Relativity Redact / Blackout
- Heretik
- Calendar item viewer (PwC-developed proprietary technology)
- Saved search management application (PwC-developed proprietary technology)
- Bespoke automated workflows
- Custom gap analysis

Data Discovery:

- Exonar
- BigID
- MicroFocus

Voice:

- Nexidia
- Intelligent Voice

Translation:

- Language Weaver