8.1.83 Ricoh (US)

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Company Description

Ricoh consults with corporations, law firms, and government entities that face information governance and eDiscovery challenges. As data volumes continue to grow exponentially – and many organizations find themselves struggling with aspects of managing that information. Ricoh's Information Governance (IG) services provide the foundation of effective compliance, data governance, and risk management to address information obstacles – from data acquisition through disposition.

We design and implement solutions that improve processes and greatly enhance insights into business critical and sensitive information. Our expertise and innovations have transformed legal and compliance operations, making access to information faster and easier, improving business, legal, and risk and compliance outcomes.

Ricoh leverages proven methodologies and exceptional client service — and a refusal to be limited by tradition. Our 85-year history is one that is marked by award-winning innovation. In fact, Ricoh's founder was mentored by Albert Einstein. Invention is in our DNA.

It is this legacy, one that combines proven capabilities with continuous innovation, that has made Ricoh a trusted partner to leading corporations, law firms, and government agencies. Tap into the innovation at Ricoh and benefit from a partnership that is powered by expertise, experience, and leadership in delivering exceptional outcomes.

Vendor Offerings

• Information Governance Consulting

Ricoh's consultants design and implement complete Information Governance programs helping clients learn how to decrease costs, drive compliance, and make sound business decisions based on clean, reliable data. These end-to-end programs are based on your organization's specific needs.

Managed eDiscovery and Infrastructure as a Service (laaS) Solutions

Secured and scalable cloud environment supported by our team of experts who specialize in managing complex infrastructure. We can seamlessly migrate your data and applications to our industry-leading cloud environment, provide application support, and troubleshoot issues.

Digital Forensics Services

Our licensed team of forensics experts will effectively collect your Electronically Stored Information (ESI), investigate your matters, and provide expert testimony with speed and reliability for a truly defensible and auditable process.

Managed Review Services

Our background checked, licensed contact attorneys use a technologydriven approach to ensure the amount of review documents is proportionate

Chapter 8 - Supplier & Software Details

to your case. This approach helps get to your most critical information fast with scalable attorney coverage and fixed fee contracts.

Ricoh Acumen

Our proprietary dashboard solution that provides valuable business intelligence and insight from your Managed Review Services or Relativity hosting matter so you can discover a new level of project ownership.

Ricoh On Demand

This secured, cloud-based proprietary solution is intuitive and allows clients to take full control over their eDiscovery process with anytime, anywhere access. Simply select the services needed and upload ESI for processing, analysis, review, and production.

OpenAxes

An on-premise identification, collection, smart culling and legal hold solution that allows you to easily investigate and analyse data in place, across unlimited endpoints.