8.1.84 Servient

Nick Rich ,Head of UK Client Engagement Servient UK Ltd	**servient**
nrich@servient.com	0203 350 1398	
48 Chancery Lane, London, WC2A 1JF	
www.servient.co.uk	

Company Description

Servient is a pioneer of machine learning and cloud-based eDisclosure services. Easy to use and learn, Servient provides immediate time and cost savings.

Servient allows you to control as much of the eDisclosure process as you wish. This includes processing, production, creating and managing review teams, conducting early data assessments and more.

Some rely on the Servient project management team to help every step of the way, whilst others handle it all internally. Servient is built to support **self-service** – reducing costs and allowing lawyers to interact more closely with their data.

Servient provides these sophisticated technologies with a new simplified and sensible pricing model that reflects its modern architecture. No more up-front processing fees, no more user licenses that fluctuate throughout the matter, and no more fees associated with analytics and predictive coding. Budgeting becomes simple and predictable: just a single monthly fee based on volume, or, for regular clients, a fixed subscription.

Put simply, Servient provides **robust, scalable, cost-efficient** eDisclosure.

Servient

- Founded in **2003,** with offices in UK, USA, and India.

- Servient are known for their **Continuous Active Machine Learning** technology and workflow, which was first created in 2008 and underpins the whole system.

- Servient is designed and built for the cloud and is flexible and customizable – from the very largest matters to the smallest. In fact we support eDisclosure for matters where it wouldn't have been warranted previously.

- Servient is provided as:

  ◦ SaaS (software-as-a-service) – on a matter by matter basis.

  ◦ Managed or Subscription Service – manage multiple cases, on a monthly or annual plan

The System

- Self-Processing

  Allowing you to process as much data as you need (irrespective of volume) – directly from cloud sources or from images or files.

- Early Data Assessment

  Explore the documents, easily test search terms and prepare documents for review, all before the review phase

- Document Review

  A fully-featured, **easy-to-use** document review application with excellent review metrics on tap. Search functionality includes:

- ⊙ <u>Standard</u> – Comprehensive search and analytics functionality, including keywords, phrases, date ranges, formats, file types, custodians, Boolean logic and more)

- ⊙ <u>Advanced</u> – **technology assisted review** (TAR/predictive coding) incorporating **continuous active learning**, conceptual clustering, content-based **email threading**, etc. (included in the base price)

- <u>Matter & User Management</u>

  Control who gets access to your matter, and at what level, add or remove users at will, create matters on the fly and deactivate them when they complete.

- <u>Reporting (QC/QA)</u>

  Multiple dashboards and metrics that show the speed, throughput and accuracy of a review.

- <u>Production Module</u>

  Create a disclosure template once and re-use it many times. Disclosure of native documents or in TIFF or PDF – with **no extra charges** for tiffing, branding or stamping.

Key Differentiators

- **Self-Service** – especially processing, allowing legal teams to effectively run matters themselves without needing to rely on support from a vendor which will waste time and create service bottlenecks

- **Customisable** – allowing true flexibility, the platform can is configurable to specific requirements in terms of screen layouts, user preferences, etc.

- **Modern Charging Structure** – a simple, budgetable monthly data hosting charge, without up-front costs and other variable charges like Monthly User Fees or Analytics

- **Machine Learning** – Servient provides a sophisticated Continuous Active machine learning technology and workflows. Servient gets the user to the critical and relevant information quickly.

<u>Vendor Offerings</u>

The Servient application is wholly owned by Servient, developed with technologies that power the largest web companies in the world. The system provides a simple and intuitive interface that allows easy management of the various stages in the EDRM.