8.1.90 TSD Software Ltd (Bulgaria)

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Company Description

Founded in 2007, TSD specializes in IT outsourcing services, software product development, and end-to-end custom software solutions. For more than 14 years in business, we have been successfully actualizing an increasing number of projects for our global clients across five continents, including leading financial organizations, "Big Four" accounting and auditing firms, innovative technology companies, gambling companies, and more.

TSD Software, part of TSD Group, specializes in delivering end-to-end software development services. We provide services on all levels of the software development lifecycle including solution design and architecture, software product development and quality assurance, application support and maintenance. We partner with global clients from diverse industry sectors. Our Relativity-based product and service line is also an essential part of the company's portfolio, as we have been immersed in the eDiscovery world since 2013. TSD Software is the creator of the fully customizable business process management framework Hydrogen.

We invite you to contact us at **sales@tsd.com** or visit **tsd.com** for more information.

Vendor Offerings

Custom Development for Relativity

You have a killer idea about a Relativity-based application that can help your organization run the business more efficiently? You are looking for a Relativity Custom Development Partner who can develop an application tailored to your specific eDiscovery needs?

During the years of our Relativity experience, our teams have successfully realized more than 90 custom development projects for a number of clients as well as for the Relativity ODA. Our current portfolio consists of projects, which encompass various fields and are different in size, including large-scale projects developed for a period of several months as well as scripts built in a matter of hours.

We have built up extensive expertise with:

- **Connectors with different platforms**

  We have built various applications that connect Relativity with different external systems such as translation platforms, FTP/SFTP servers, external services, etc. The final products have allowed for a smooth two-way connection including user-friendly UI, good logging and monitoring capabilities.

- **Applications utilizing AI services**

  The majority of projects that TSD has developed employ innovative technologies and embrace the vast capabilities of AI. We have worked on building applications that utilize IBM Watson and Azure Cognitive Services, which have helped on a faster, more efficient and accurate document analysis in the clients' legal cases. We have also designed an analytics application that uses SVN models to classify documents in a case.

- **Applications for managing Relativity and exporting data**

  We have built various applications that improve the management of workflows in Relativity such as case managing apps and case monitoring apps. Our teams have developed applications that provide different export options for Saved Searches, folder structures, etc.

- **Tools for visualization and processing of audio and video files in Relativity**

  We have created applications that offer broad capabilities of playing audio and video files in Relativity. They also provide users with the ability to interact with the information in the files while reviewers are enabled to code the documents accordingly.

- **Various types of Relativity Scripts and tools**

  TSD can help you turn your idea into a time-saving and revenue-generating reality, providing you with a designated Relativity team that will take care of the full lifecycle of the project from the initial design to testing, final implementation, and support.

Relativity Applications

We explored our clients' most common challenges in running eDiscovery operations and extended Relativity by building our own Relativity-based applications to provide efficient solutions to their difficulties.

Our current Relativity integrations are:

• **MaxBilling** - an application that automates the billing process and streamlines the invoice-to-cash cycle within the Relativity and RelativityOne platforms. It allows you to monitor both your and your client's Relativity data usage and ensure you bill each client properly. You can generate detailed and easy-to-read PDF or Excel reports with calculated costs from pre-set pricing metrics and custom rates including Case Rollup, Case Flow, Users, Analytics, Processing, Custom Tasks. MaxBilling reduces the time and effort you spend on billing, while also minimizing the potential for errors.

• **MaxMessage** – a Relativity -based application that builds on the Message of the Day (MotD) feature to neatly enhance communications within Relativity by adding different message targets (an individual user, a group of users, on a workspace or and on a platform instance level), periods, attachments, and the long-awaited message acknowledgment history.

• **TSD Email Event Handler -** a Relativity-based application that gives users the ability to send automated email notifications that inform selected recipients of edits or changes made to a Relativity object.

Services for Relativity

- **Support and Maintenance for Relativity Apps:** An annual support and maintenance service, which ensures that your custom Relativity apps and workflows are compatible with the latest Relativity release, also helping you achieve an easy and smooth transition from Relativity on-premises to RelativityOne.

- **Automation Testing for Relativity Apps:** An automation testing service, which provides accelerated results including the highest possible rates of quality and functionality of your custom Relativity apps, helping you to generate considerable time and effort savings.

- **TSD Development Training for Relativity:** A five-day course, covering the fundamentals of Relativity Custom Development. It teaches you how to rapidly create

agents, event handlers, custom pages and much more with corresponding business logic.