


8.1.94 ZyLAB, an IPRO company (Netherlands/USA)

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<a href="http://www.zylab.com">www.zylab.com</a>	
<p><u>Company Description</u></p> <p>At ZyLAB we believe that technology can be leveraged to perform fast, defensible and comprehensive legal discovery. It's been almost four decades since we began our journey to realising that vision, and it continues to this day. Legal professionals all over the world trust ZyLAB to meet deadlines, defy the odds, and exceed expectations by providing an efficient and effective way to collect, cull, search, review and filter legal data.</p> <p>Across the globe, 400+ law firms, governments, and corporations trust ZyLAB to deal with eDiscovery, regulatory inquiries, internal investigations, DSARs, audits and handling public records requests.</p> <p>ZyLAB is ranked the #1 eDiscovery platform on Gartner Peer Insights, scoring a 4.8 out of 5 in 100+ reviews verified by Gartner. 98% of our customers would recommend working with ZyLAB.</p> <p>For more information, visit: <a href="http://www.zylab.com">www.zylab.com</a></p>	
<p><u>Vendor Offering</u></p> <p><u>ZyLAB - The Smart eDiscovery platform</u></p> <p><u>Legal Hold – automate and scale legal hold processes</u></p> <p>Manage and automate communication with a large number of custodians in your cases. Template your messaging (emails) and questionnaires, and automatically send reminders if custodians are not responding. Legal Hold Reporting provides a clear overview of custodians that have responded to your hold requests, holds per custodian, holds per attorney, and overall status of all legal holds.</p> <p><u>ZyLAB ONE – manage end-to-end eDiscovery investigations</u></p> <p>Manage all steps of the EDRM, or corporate investigation, on our end-to-end eDiscovery platform. Unique in an industry of integrated point solutions, ZyLAB has been developed as a native solution in technology and interface, making the platform powerful yet user-friendly. No risky data transfer or loss of audit trails. Our development team brings the latest innovations in Data Science to help you automate routine eDiscovery work and get more intelligence from your data. ZyLAB ONE handles terabytes of data seamlessly, and search is executed instantly.</p> <p><u>Customer Success – helping you get legal success</u></p> <p>A team to help you turn data into legal success. Customer Success includes an onboarding program, a customer success manager, 24/7 technical support, professional services, and the ZyLAB Learning Hub with 4 use-case learning tracks and over 60 training videos, as well as extensive documentation and FAQ.</p> <p><u>Security – your data is safe with us</u></p> <p>Confided in by the best IT and data compliance departments, ZyLAB holds to the highest data security standards in the world. We're trusted by governments, corporates and law firms with their most sensitive data on our cloud-based eDiscovery platform.</p>	

ZyLAB is fully certified in ISO 27001, Soc 2 Type 2 and holds a Cloud Security Alliance – Star 1 rating. Our platform contains end-to-end encryption, 2 factor authentication, customer isolation through network security, permission-based user and access roles, virus scanning and malware detection measure to guarantee your data is safe.

Deployment – in the cloud or local

ZyLAB is a cloud-based solution with local Microsoft Azure datacentres across the USA and various European countries for data security. Alternatively, we offer a managed services or on-premise installation.