

8.1.17 CDS

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<a href="http://www.cdslegal.com">http://www.cdslegal.com</a>	
<p><u>Company Description</u></p> <p>The most demanding law firms, corporations, and government agencies turn to Complete Discovery Source, Inc. (CDS) for a full range of electronic discovery solutions including data identification and forensic data collection, forensic investigations, early case assessment (ECA), and advanced analytics. CDS's technology and workflows have achieved outstanding results for our clients on some of the most challenging discovery matters in the industry, this is why we have been voted "Best of eDiscovery" for seven years in a row in the National Law Journal's reader survey.</p> <p>In an industry where consolidation is the standard, CDS is a privately owned, solutions based company that provides award-winning eDiscovery and data management services, litigation support services and technologies, to a diverse array of Government Agencies, law firms (including 77 AM Law 100 firms), global financial institutions (10 of the world's 20 largest banks), auditing firms within the "Big Four," national not-for-profits, top-tier insurance providers, energy companies, and other global, national, and local corporations including 125 of the Fortune 500.</p> <p>Incorporated in 2003, CDS has grown organically, carrying on our commitment to provide flexible, personalised service to our clients. We are not a company cobbled together by integrating a collection of service providers with competing operational, billing, and client facing infrastructures. We are also independent of the demands placed upon the enterprise by outside investors, allowing CDS to provide clients with a personalised approach to matters.</p> <p>CDS is a true leader in eDiscovery with a history of breakthroughs. We were first to achieve Relativity's Best in Service designation and pioneered the use of Relativity's end-to-end capabilities. CDS was also the first dedicated eDiscovery company to earn Privacy Shield and FedRAMP (US) certifications. CDS is consistently advancing the practice of eDiscovery and consulting with our clients on how new advancements can help their institutions save time and money. Protecting your privacy, from IP to DSAR requests is where CDS differentiates itself. Working with your team, we will outline and execute the most efficient and effective ways to conduct document review and disclosure.</p> <p>CDS has one of the largest and most technologically advanced data security infrastructures in the industry. Our highly-secure Tier 4, SSAE 18 SOC 2 Type 2 tested data centres are fully replicated (redundant) with our disaster recovery sites to support the demands of our clients globally 24/7. Other important differentiators include the following:</p> <ul style="list-style-type: none"> <li>▪ ISO 27001:2013 Certification for Information Security Management System (ISMS) Hosting Controls</li> <li>▪ Tier IV SOC 2 Type 2 Tested Data Centers</li> <li>▪ FedRAMP Cloud Security Compliance</li> <li>▪ Scalability and Bandwidth: In an average month, CDS:</li> </ul>	

- Manages more than 750 individual projects
- Processes more than 8 TB natively
- Processes more than 6.5 TB to TIFF
- Hosts approximately 3.2 PB in CDS Data Centre's
- Provides daily project management on more than 700 TB of hosted data

### Vendor Offerings

CDS partners with industry-leading technology providers and develop our own proprietary tools in order to defensibly and successfully handle all nodes of the disclosure lifecycle (often represented as the Electronic Discovery Reference Model or EDRM) including Information Management, Identification, Preservation, Collection, Processing, Review, Analysis, Production and Presentation. To that end, CDS's eDiscovery software of choice is Relativity.

### Relativity

CDS is a Relativity Certified Partner providing both Relativity within our London Data Centre as well as RelativityOne via the Microsoft Azure Cloud. CDS supports over 4,200 unique user accounts, 3.2 PB of hosted data, and 750 active case databases. In addition to CDS's unmatched expertise within Relativity, the platform's robust security features will ensure that only the right people have access to the data, and that access is limited to the document sets necessary to efficiently use the system and complete their tasks. CDS's Relativity environment and eDiscovery solutions provides access to all nodes of the EDRM including:

- **Relativity Legal Hold**
  - **Relativity Case Dynamics**
- **Relativity Processing**
  - Additional, and specialised processing available with Nuix, Venio, Law, and IPRO
- **Relativity Analytics and Assisted Review**
  - Specialised consulting services also available through CDS's Advisory Services. Our Advisory Services team has extensive experience working with case teams to leverage advanced discovery analytics technologies in order to defensibly reduce large data sets quickly and uncover the most important documents in a particular matter. Our consultants are available to help your team understand and implement such technologies where and when they are appropriate, as well as consult on all aspects of the EDRM.
- **Relativity Trace**
  - Relativity Trace provides compliance monitoring, via automated workflows, allowing for the ingestion, searching and flagging of data for review by compliance teams. Trace allows compliance monitoring to work hand in hand with Relativity's integrated toolkit including Relativity Analytics and Active learning.
- **CDS Convert**

CDS Convert facilitates the conversion of short message data from 20+ platforms into the Relativity Short Message Format (RSMF). RSMF provides the review and analysis of often troublesome data types directly within the Relativity platform. This allows users to review data as it originally

appeared, easily identify relevant data, and cut down often large conversations to only the parts of the conversation which require disclosure.

In addition to the conversion of data, CDS Convert provides detailed reporting and filtering of data prior to processing. This allows legal teams to reduce irrelevant personal data from being hosted within a review platform, make informed decisions on handling of the ESI, and reduce downstream spend.

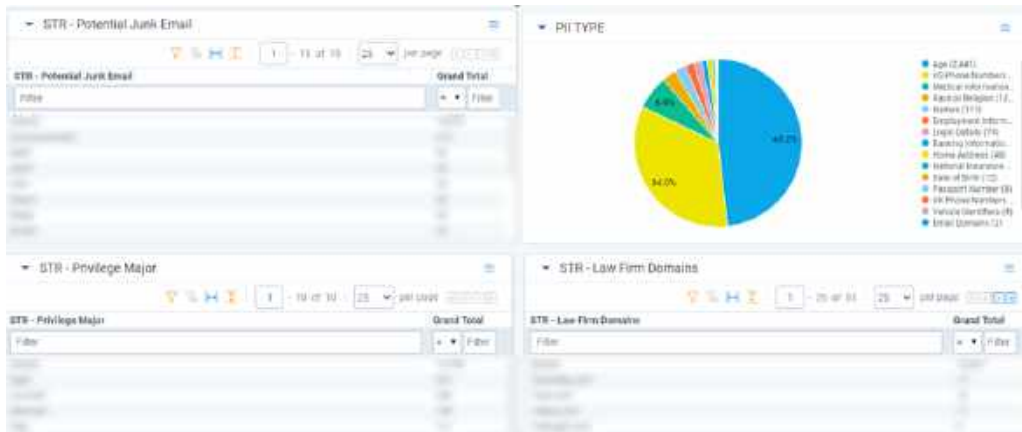
CDS Convert supports data from applications such as:

- Chat Platforms: Bloomberg, Google Hangouts, Microsoft Teams, Slack, Skype, Telegram
- Social Media: Facebook, Instagram, LinkedIn, Twitter
- Ticketing Systems: FreshDesk, Jira, Zendesk
- Mobile Phone Data: SMS, MMS, Chat Applications (WhatsApp, iMessage, WeChat), Call Logs, Notes, Contacts and Calendar entries.



■ **CDS Vision**

CDS Vision was developed to harness the power of today’s best-in-breed eDiscovery technology, utilizing advanced visualizations to create an intuitive interface for legal practitioners to navigate the electronic discovery reference model. Designed by the CDS team of attorney technologists, CDS Vision incorporates a proprietary set of filters, workflows and technology that allows users of all technical proficiencies to leverage the full power of RelativityOne.



■ **Language Weaver**

- CDS have partnered with Language Weaver to provide both text and native document translation within Relativity and RelativityOne. Language Weaver seamlessly integrates within the Relativity User interface providing translation of over 50 languages and 2,000 language combinations in real time. Users can select to have the document translated to either plain text or as a new native copy loaded

directly to the workspace as and when documents are submitted for translation.

### ■ **Brainspace**

- Corporations respond daily to a variety of internal investigations and regulatory requests, quickly assessing the details of a large collection of documents is the new day-to-day reality for compliance and legal teams. Brainspace Discovery provides these teams with an intelligent, highly scalable analytics platform that reveals the story in an investigation. With Brainspace Discovery, legal and compliance teams can: Save time and reduce the costs and complexity of new or recurring investigation activities, perform a variety of in-house investigations more efficiently, reveal the story within large data volumes in a fraction of the time spent using disparate systems, and develop better investigation strategies much earlier in the process. Brainspace Discovery transforms millions of data points into fact patterns that are easy to recognise and understand, and is ideal for teams concerned with finding facts fast, framing timelines of critical activity and identifying the people involved in and impacted by an investigation.

### ■ **Veritone**

- Manual transcription and phonetic-based search have traditionally been the “go-to” approaches for searching audio and video eDiscovery. These methods, while adequate, are not only expensive, but slow and limited in scope. With Veritone, audio and video eDiscovery is no longer limited due to cost, time, and human capital constraints. The Veritone Platform combines best-of-breed artificial intelligence engines – including transcription, sentiment, translation and face recognition - with powerful applications to deliver unprecedented search, impressive speed, and controlled cost. Seamlessly orchestrating AI transformation processes and selecting the most appropriate engines for higher levels of cognition and optimum results.

### ■ **Intelligent Voice**

- Integrated into RelativityOne, Intelligent Voice provides users with the ability to transcribe audio/video data in more than 25 languages. As a machine transcription and translation service, this provides clients with the ability to conduct investigations and disclosure exercises within RelativityOne. A combination of superior technological design and innovative approach allowing clients to obtain searchable text at unprecedented speeds allowing for data which previously would be laborious to search to be searchable in a click of a button. The integration with Relativity Trace means automated workflows can obtain, process, transcribe and search all as part of an automated process. Providing these tools at the speed of the cloud means investigators and barristers alike will be able to obtain benefit from the first transcription.

### ■ **Heretik**

- Integrated into the Relativity review platform, Heretik assists in the review and analysis of contractual agreements including the analysis and classification of contracts by section, and type. Once analyzed and classified data visualisation and review prioritization can be applied to your data as well as comparison functionality to identify

changes in contracts or to identify similar clauses and sections across multiple contracts.

- **X1 Distributed Discovery**

X1 provides a cost effective and secure way to index and search data behind a clients firewall. Date ranges and keywords can be applied remotely, and reports of the results can be provided for analysis. Once the keywords are finalized, data can be collected remotely, or sent for an initial review at source prior to collection.

There are no per GB fees for indexing data in X1. This provides a significant reduction in both the time spent collecting data, and the cost to process and host irrelevant data within a review platform.

- **DISCO**

CDS is among the first channel partner providers to offer DISCO to our clients. As a DISCO certified provider, CDS is able to offer specialized expertise, full service dedicated support, and purpose built proprietary applications to enhance the CDS customer experience in DISCO. The CDS professional services team has been certified in DISCO and includes some of the industries most experienced, credentialed technicians, consultants and project managers including more than a dozen attorney-technologists on staff.

### **CDS Forensic Services**

- CDS's Forensic Services Group has extensive experience conducting forensic collections domestically and internationally in all manner of corporate email systems, servers, user workstations (to include various operating systems), websites, cloud storage, social media, chat applications and mobile devices.
- Our forensics team conduct forensic investigations on cases such as intellectual property theft and employee misconduct investigations, and utilise industry leading tools including FTK, EnCase, Axiom, Cellebrite and Blackbag to name but a few.
- CDS forensic services include but are not limited to onsite and remote forensic collections of a variety of sources, analysis of USB history, file access activity, deleted file recovery, and analysis of log files, volume shadow copies, mobile device analysis and mobile phone backup analysis and extraction