8.1.20 Consilio

Drew Macaulay (MD)

drew.macaulay@consilio.com

direct +44 207 329 7079

mobile +44 7983 957 890

10 Aldersgate Street, London, EC1A 4HJ

www.consilio.com

Consilio.

Company Description

Consilio is a global leader in eDiscovery, document review, risk management and legal consulting services. Through its Consilio Complete suite of capabilities, the company supports multinational law firms and corporations using innovative software, cost-effective managed services and deep legal and regulatory industry expertise. Consilio has extensive experience in litigation, internal and regulatory investigations, eDiscovery, document review, information governance, compliance risk assessments, cybersecurity, law department management, contracts management, legal analytics, paper discovery and digital printing, as well as legal recruiting and placement. Consilio employs leading professionals in the industry, applying defensible workflows with patented and industry-proven technology across all phases of the eDiscovery and risk management lifecycle. ISO 27001:2013 certified, the company operates offices, document review and data centres across Europe, Asia, and North America. For more information, please visit us at uk.consilio.com

Vendor Offerings

Consilio Complete is a proven end-to-end legal services & technology platform bringing together world-class expertise, innovations in technology & data, along with robust workflows.

Eight capabilities are tightly integrated to drive efficient outcomes, reduce client risk & control cost for investigations, eDiscovery and workflows — all designed to deliver as one complete experience.

Complete Data

Lower costs and increase efficiency with enterprise data processing & hosting that performs. Controlling the risk & cost with today's global matters requires enterprise data processing, hosting & production.

While cloud computing has its strengths, achieving enterprise-grade data security, global infrastructure flexibility, processing innovations that scale, and workflow efficiency & reporting is nearly impossible without multi-year, multi-million dollar investments. Consilio Complete Data offers clients access to global, enterprise-grade data processing, hosting & production infrastructure that streamlines the elements of the eDiscovery process beyond the capabilities of cloud computing.

Complete Intelligence

Combining best-in-class legal analytics expertise with applied technologies and workflows to uncover relevant data, reduce costs, and improve work product quality.

By combining deep legal & technology expertise, Consilio delivers practical, defensible applied analytics outcomes to matters of all sizes for clients worldwide. From large volumes of internal investigations to multi-party class action matters, Consilio's analytics team brings a collaborative team-based approach to help solve

legal challenges for clients. This unique and proven approach applies team members with both legal and technical expertise to identify relevant data, reduce costs and increase review efficiency.

Complete Consulting

Proven technology-enabled expertise to create efficiency, reducing risks & costs in legal operations. From the increased pressures of new data security & privacy regulations to the need to proactively manage large volumes of small matters, corporate legal departments today are being challenged more than ever. Addressing multifaceted needs requires a solid strategic footing, tactical expertise born from historically-proven approaches, an applied knowledge of the right tools and workflows to employ at the right time. Consilio Complete Consulting delivers proven technology-enabled expertise and advisory services to help legal departments solve their most pressing challenges. Consisting of one practice bringing together experts in data forensics, law department operations and eDiscovery processes. We first start by taking a holistic, stakeholder-centric approach to understanding your current state, challenges, and only then proposing best-fit approaches to help your organisation move forward.

Complete Review

Expert, defensible review solutions that increase quality, efficiency, and cost savings. With 73% of all eDiscovery costs attributed to review, document review is the most expensive and time-consuming component of any eDiscovery exercise. Larger data sets and more complex data types, like short-messaging and audio drive costs higher. Consilio Complete Review meets these demands by blending our global network of in-region review experts, proven review workflows, flexible and secure technology infrastructure along with our network of thousands of screened legal professionals capable of quickly staffing the review with the right resources. Clients, depending on their internal or legally-mandated requirements, can choose from any of our review centres or establish a temporary on-premise review centre at any desired location. With over 16+ years of proven review management expertise over thousands of engagements, Consilio is consistently trusted to solve the toughest review challenges and deliver.

Secure Virtual Review

Secure review alternative, providing qualified specialised reviewers virtually working from remote locations synchronously to achieve high-quality and faster ramp times. From rapidly developing global investigations to high technology IP litigation, law firm and corporate clients often require reviewers under challenging circumstances such as accelerated time scales or specialised expertise requirements. To meet these challenges, clients can incur substantial costs, and experience delays as the right personnel are identified and repositioned to secure client or review partner sites. Consilio's Secure Virtual Review, powered by Complete Review, provides a compelling, secure virtual review alternative to this traditional approach. Not bound by any specific client or Consilio review location, pre-screened qualified legal professionals are quickly engaged on projects operating within in a highly secure, virtual review environment. Consilio's review managers, licensed attorneys with specialised expertise conducting virtual review projects, manage reviewers to deliver a high-quality, consistent work product while controlling costs.

Complete Flex

Training, infrastructure, technology & support — custom-designed to fit your organisation's needs. Have power users that want to process and upload data? Need our support team to handle overflow administrative tasks? Complete Flex provides cost-savings and support infrastructure when and where you need it

Chapter 8 - Supplier & Software Details

without burdensome terms, associated costs or compromising on quality or innovation.

Complete Chat

Seamlessly review multi-modal global communications. Consilio Complete Chat offers a comprehensive solution to processing a multitude of formats and preparing short messages for review. Consilio's end-to-end solution enables an efficient and accurate review of short messages to lower overall project costs.

Complete Audio

Focus on the seconds that matter, with a complete audio solution to processing, search, review and production. From voicemails, trading calls to customer service recordings and beyond, organisations today are preserving massive amounts of audio data. Discoverable in litigation and regulatory investigations, significant challenges arise for corporations and their external counsel due to the sheer size and proprietary formatting of audio files. Consilio Complete Audio is our comprehensive solution to meet these challenges, based on years of knowledge and experience, gained from supporting some of the largest global institutions and their external counsel.

Complete Investigations

Supporting corporate investigations & compliance challenges—from strategy to implementation. The convergence of matters of all sizes, sensitive business matters and tight timelines provide corporate clients with unique challenges when responding to investigations and compliance matters. Consilio Complete Investigations provides sophisticated data analysis technologies, proven workflows and expert assistance. We have developed sound compliance and investigation strategies that enhance legal and regulatory compliance, lower downstream eDiscovery and storage costs, protect and secure sensitive data, and foster productivity and collaboration.