

Market Kinetics

eDiscovery Total Cost of Ownership Survey - Fall 2022

Complex  Discovery

Total Cost of Ownership (TCO)

Background

General

Software

Hardware

Staffing

Miscellaneous and Unplanned

Timing and Procurement

Context



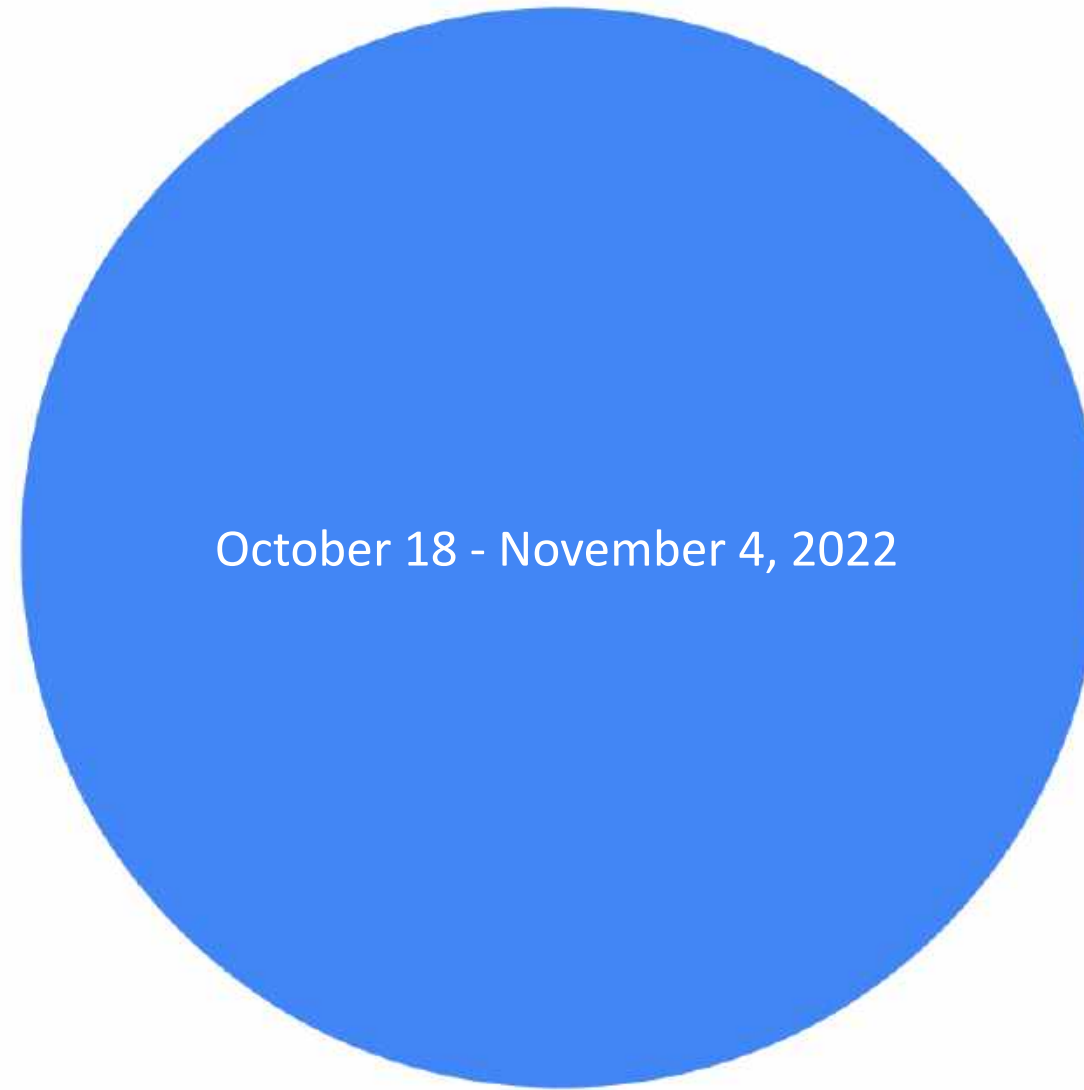


Background

eDiscovery Total Cost of Ownership Survey
Fall 2022



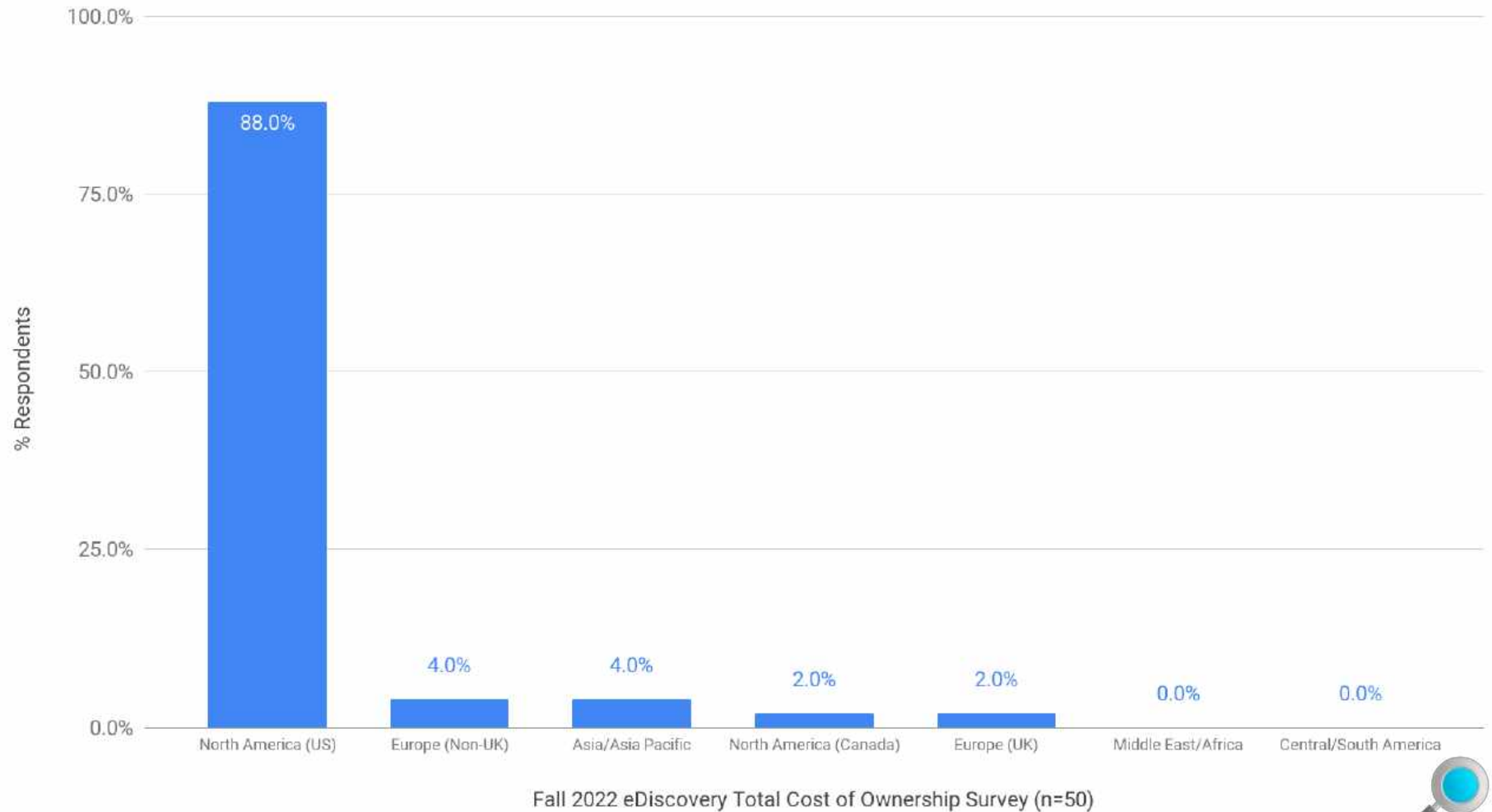
eDiscovery Total Cost of Ownership Survey Overview



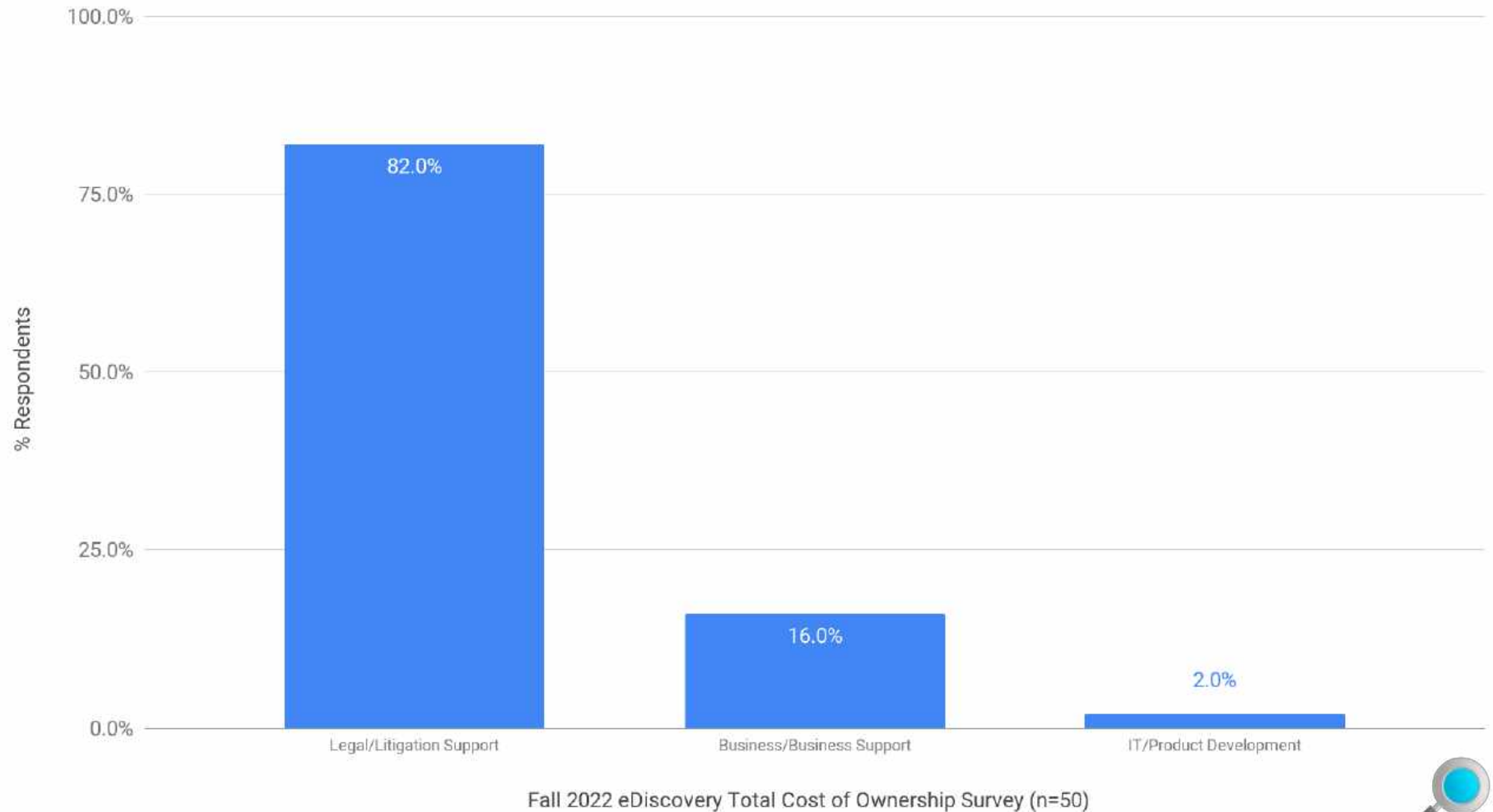
• N=50 (100%)



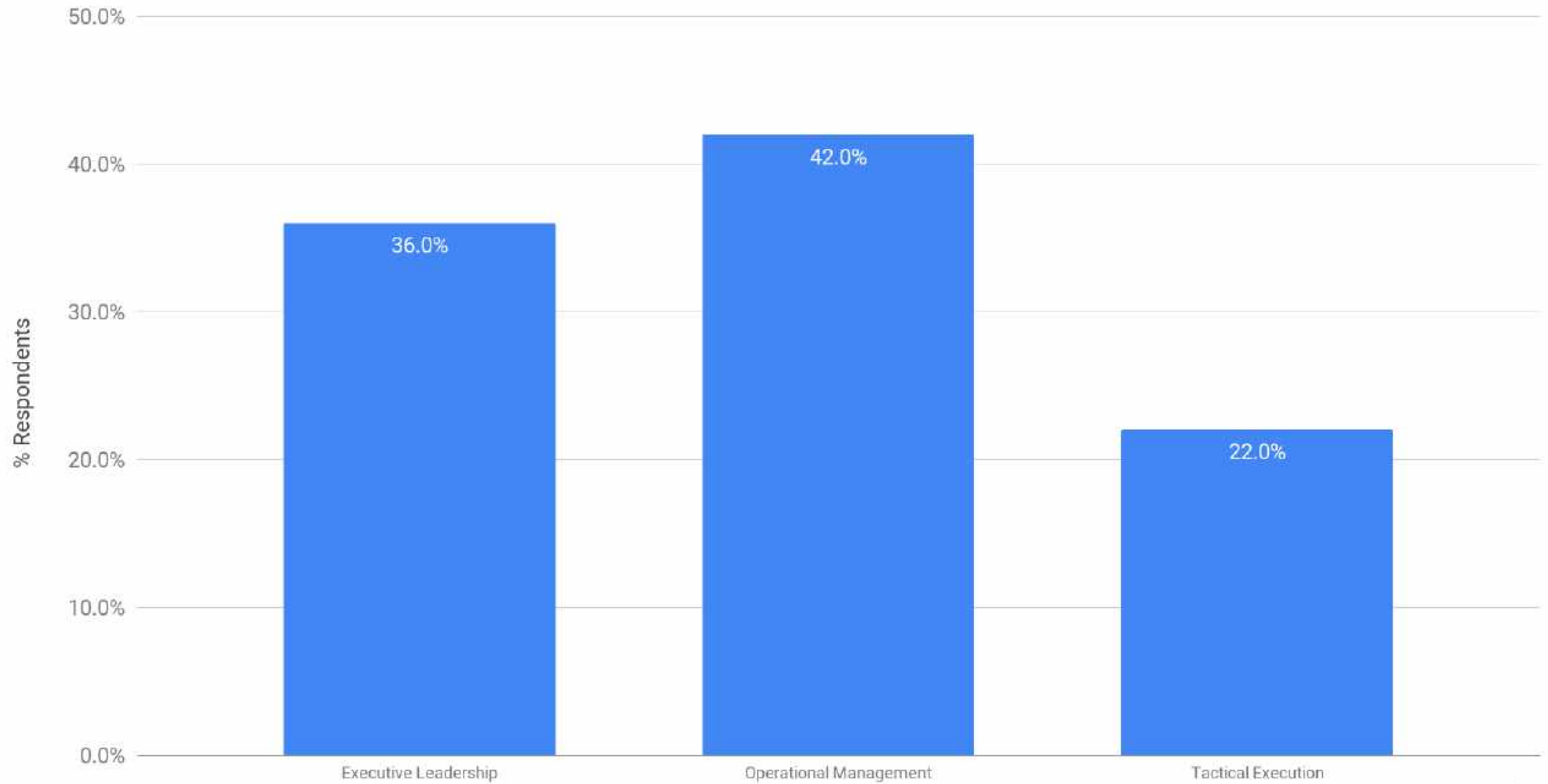
Survey Respondents by Geographic Region



Survey Respondents by Primary Function



Survey Respondents by Level of Support



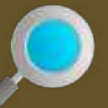
Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



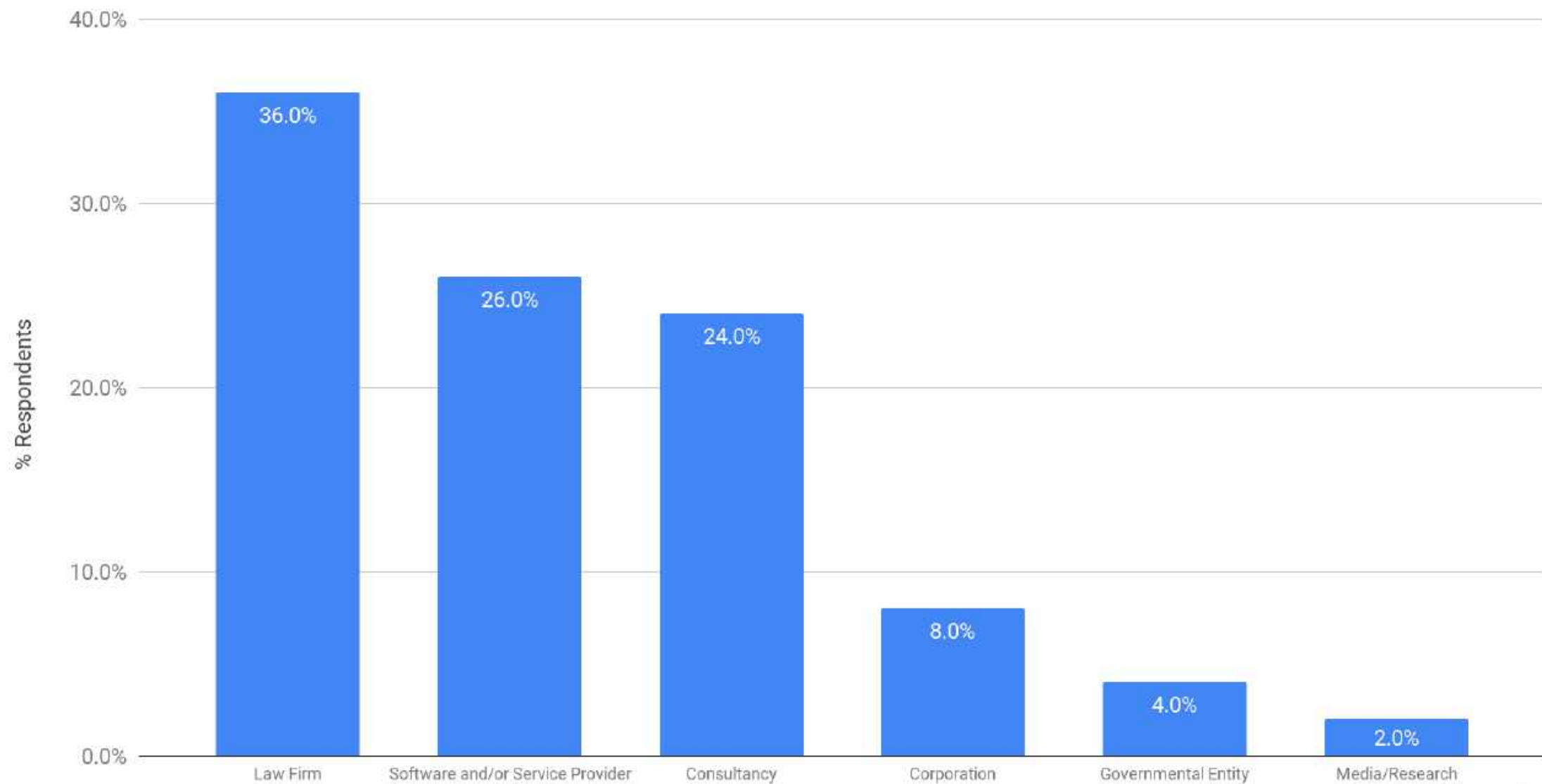


General

eDiscovery Total Cost of Ownership Survey
Fall 2022



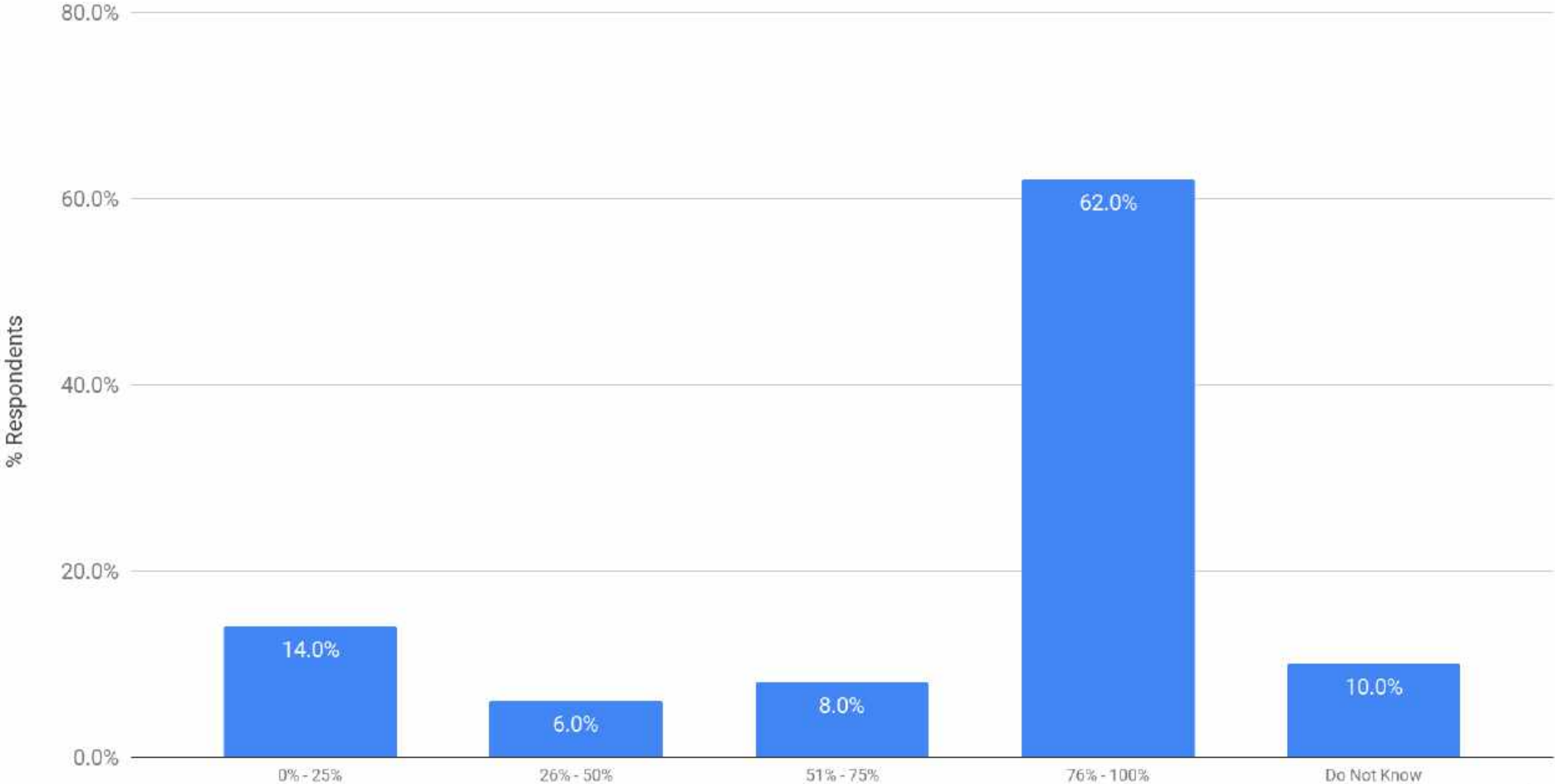
Survey Respondents by Organizational Segment



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



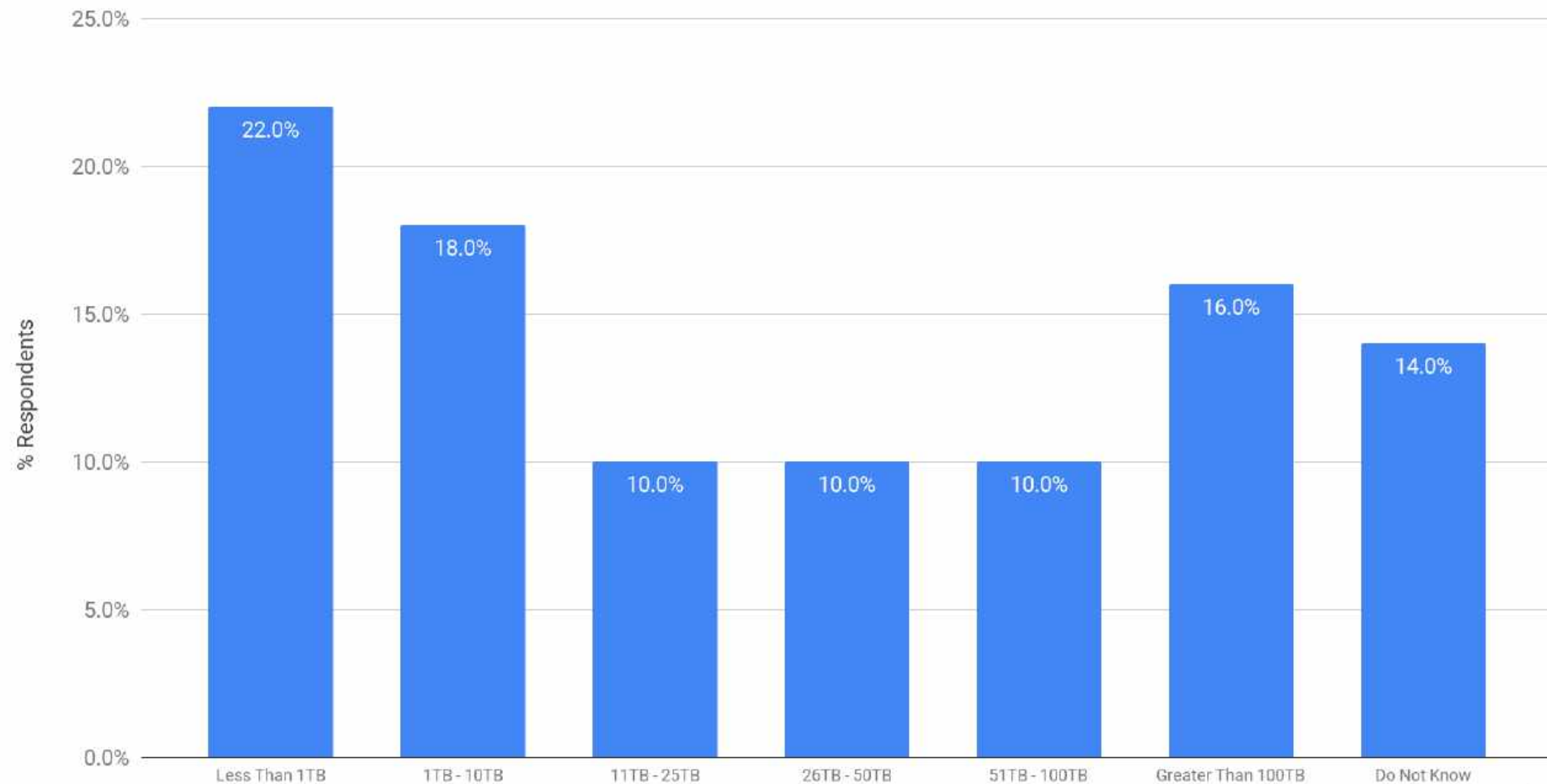
Percentage of eDiscovery Business Managed In-House



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



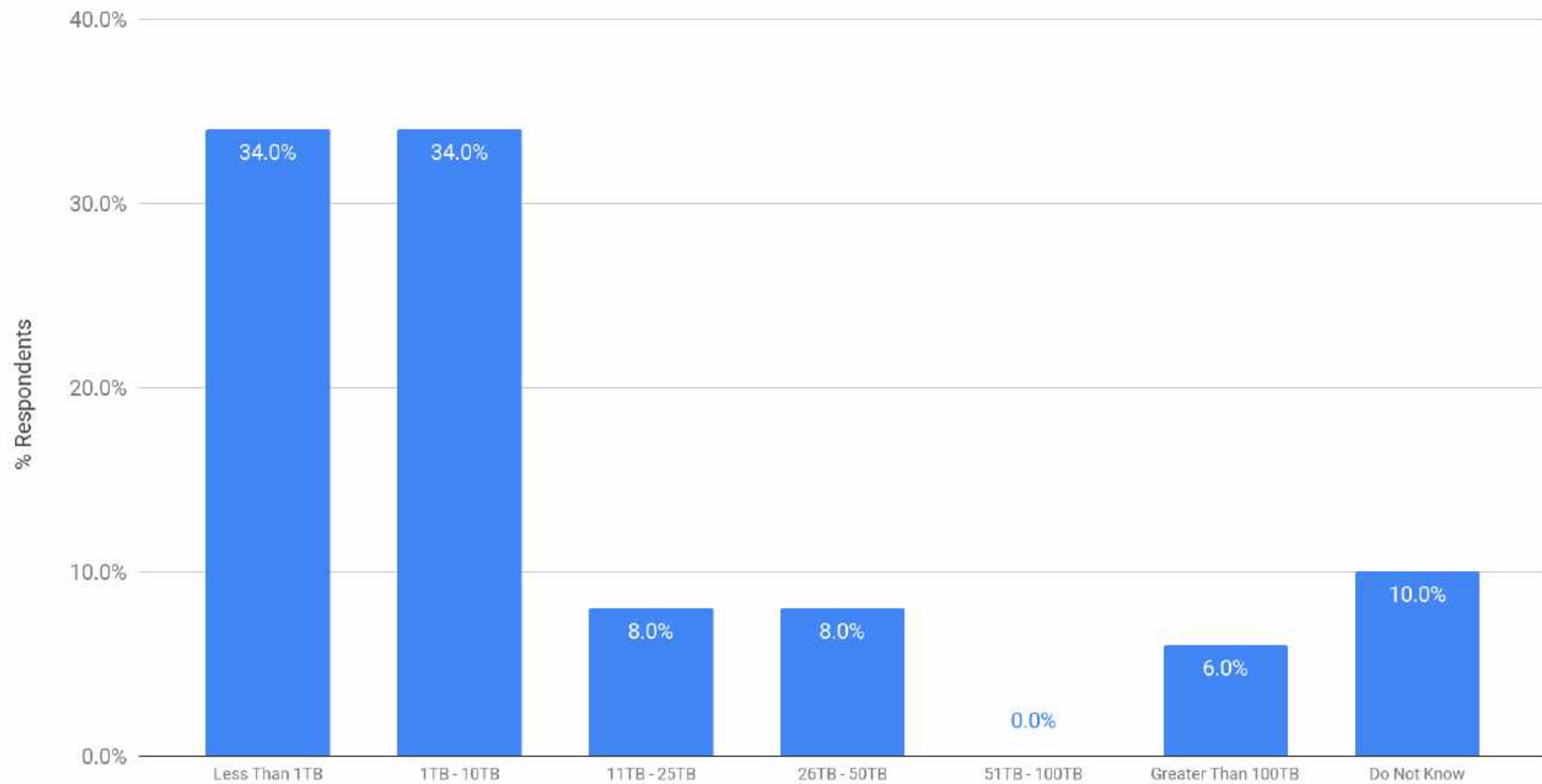
Monthly Active Data Maintained Related to eDiscovery Hosting Services



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



New eDiscovery Data Processed Monthly



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



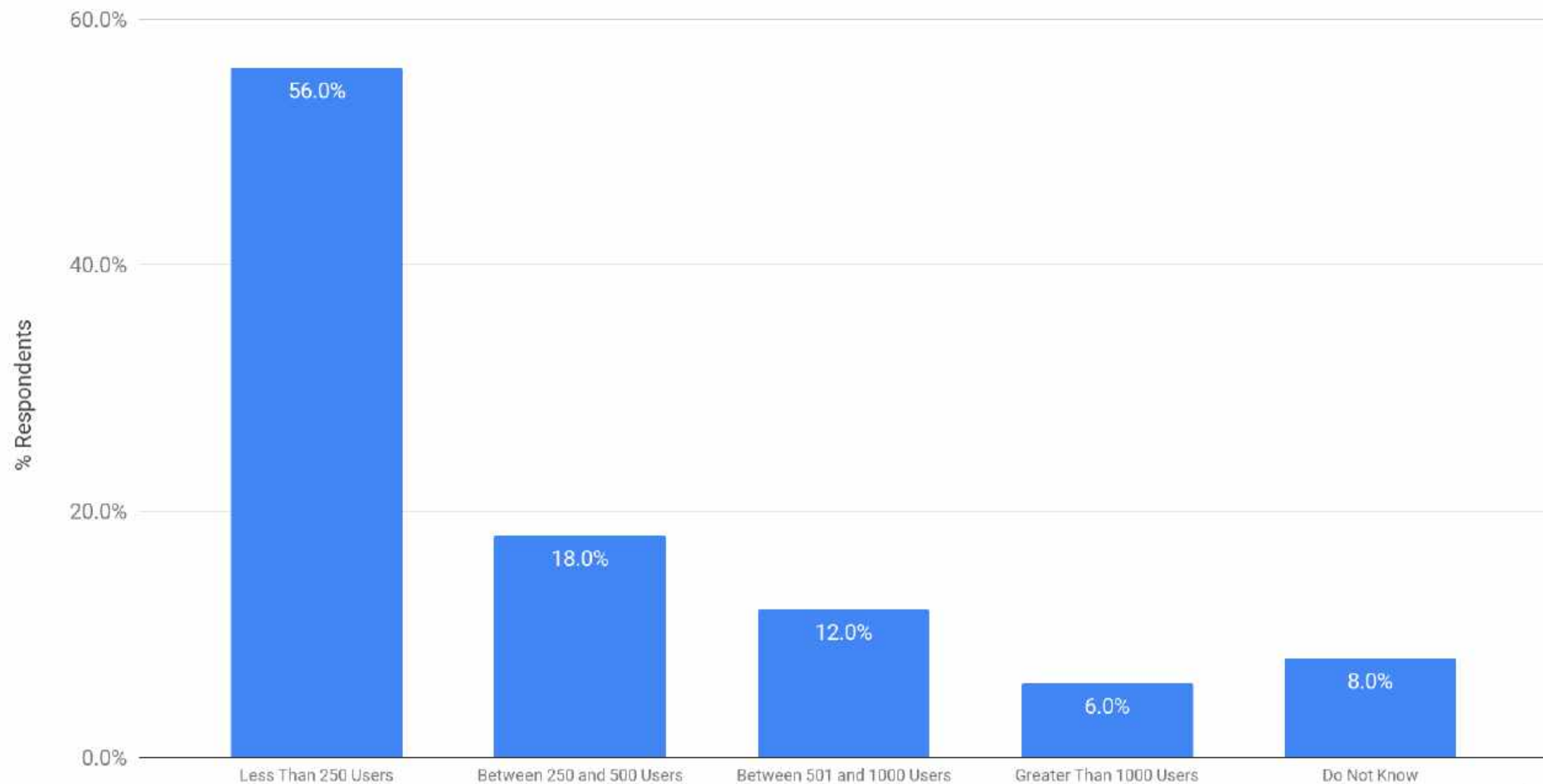


Software

eDiscovery Total Cost of Ownership Survey
Fall 2022



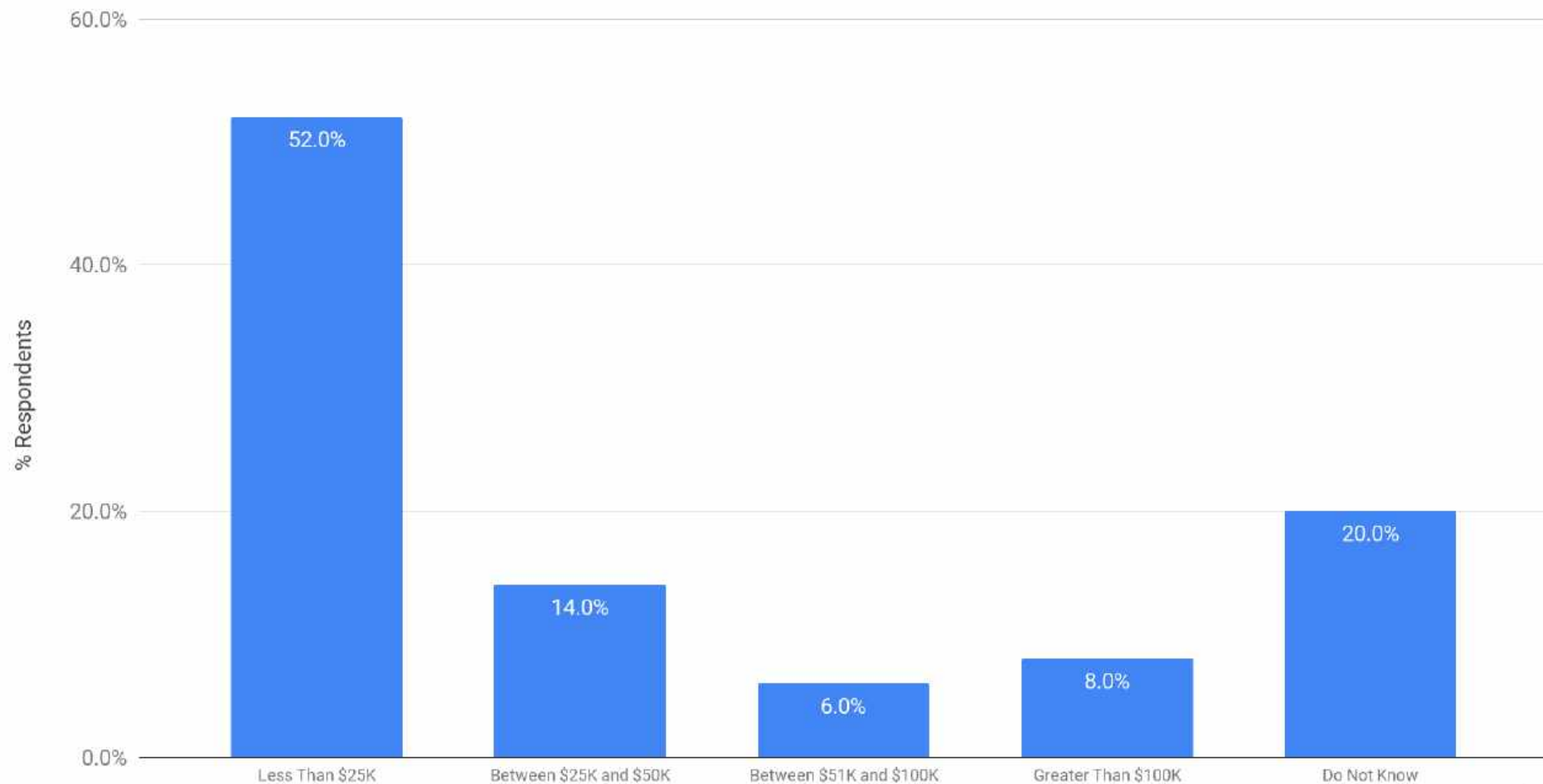
Monthly Users Licensed for eDiscovery-Related Support



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



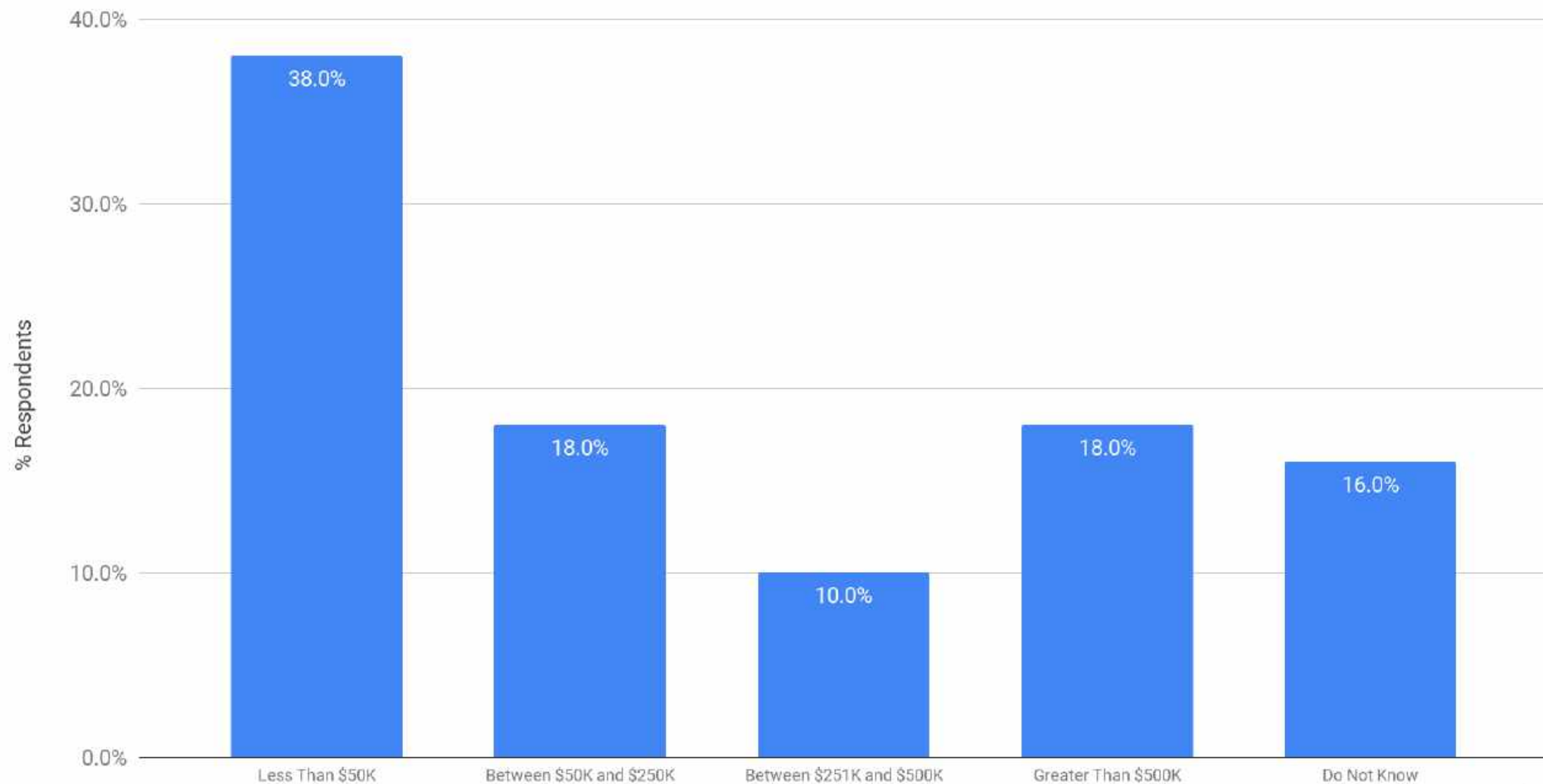
Average Monthly Spend on All User Licensing Fees for Primary eDiscovery Platform



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



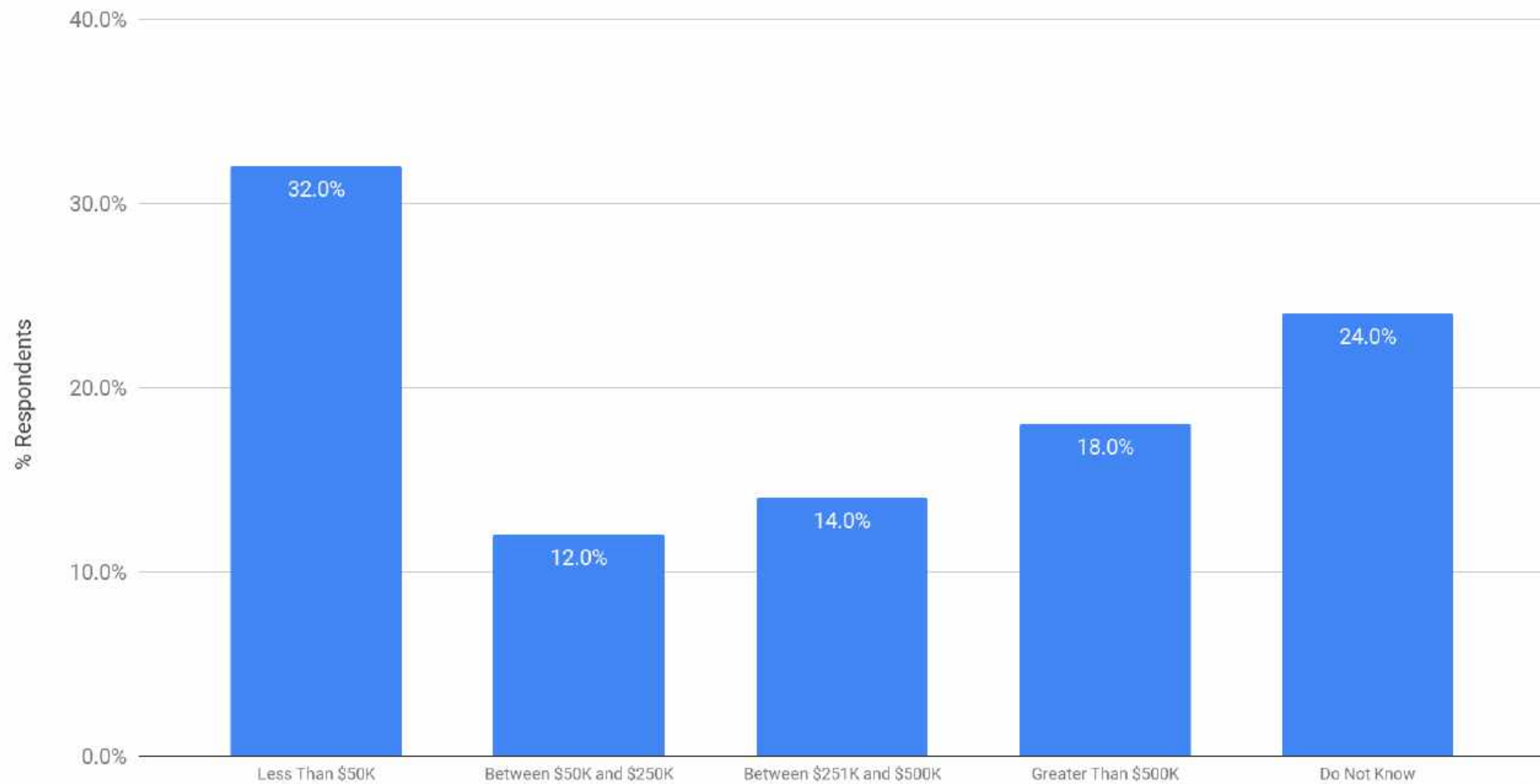
Annual Spend on eDiscovery Processing Software



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



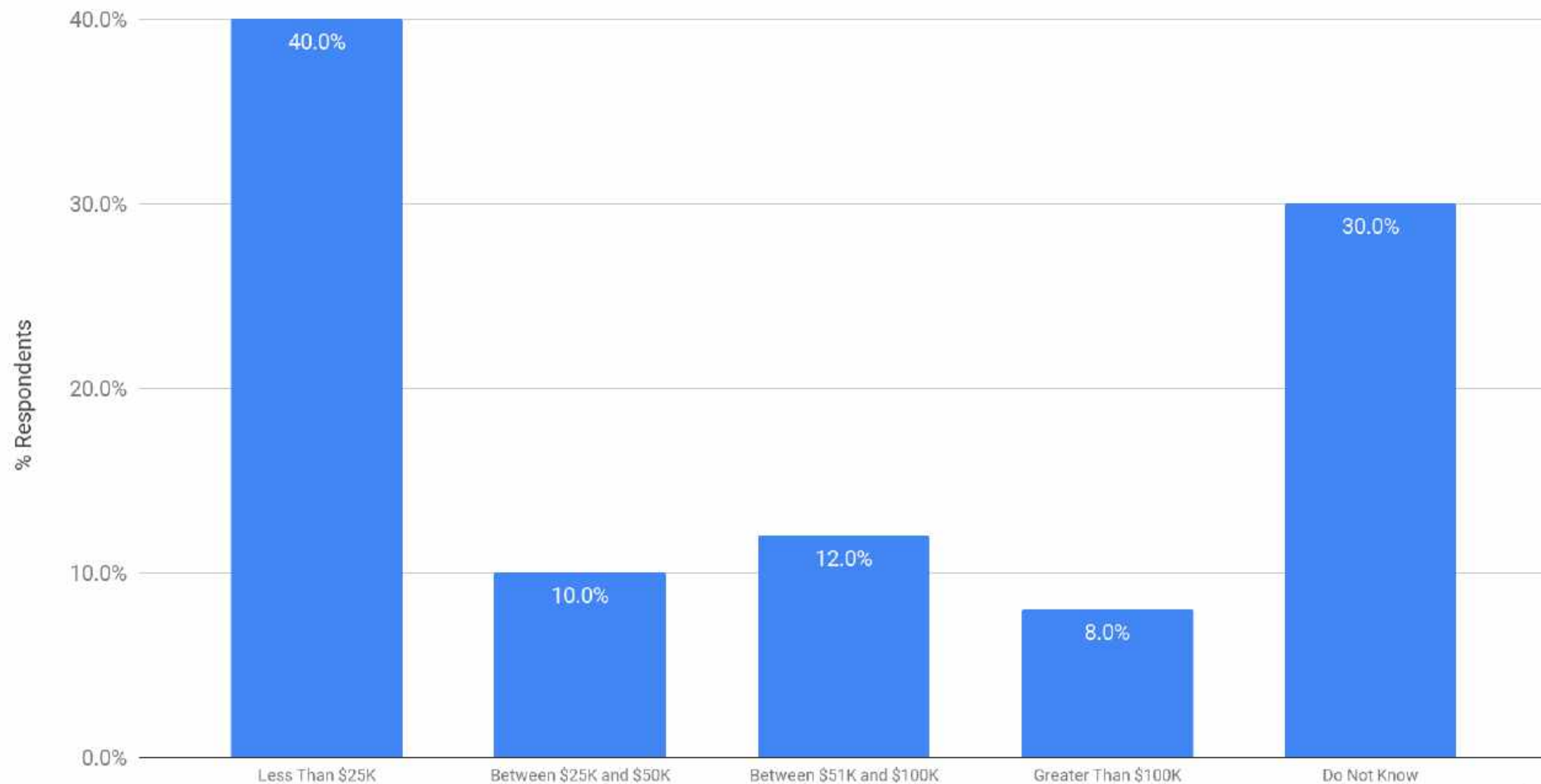
Annual Spend on Data Storage



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



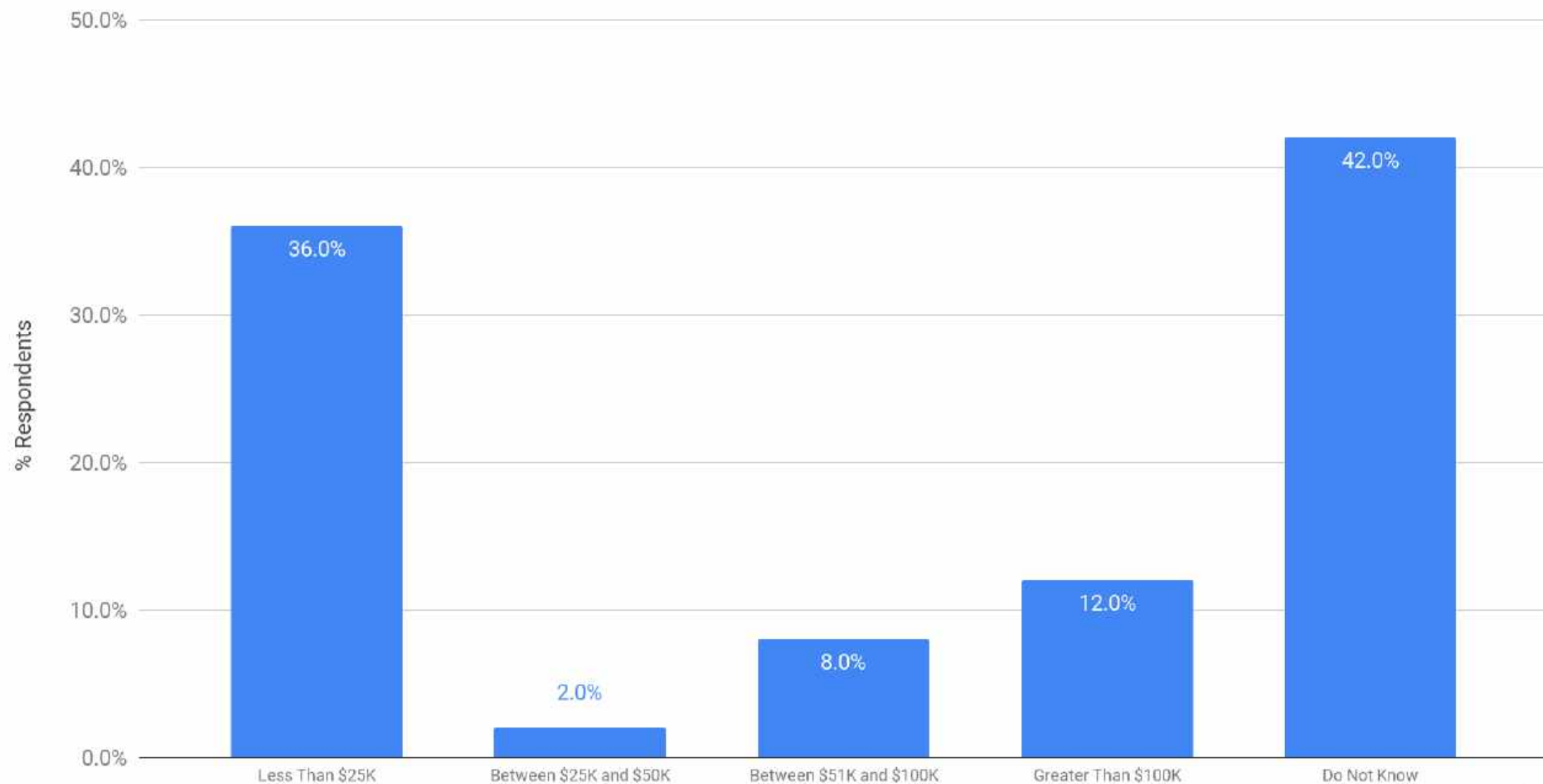
Monthly Spend on Infrastructure Licensing Supporting Software Applications



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



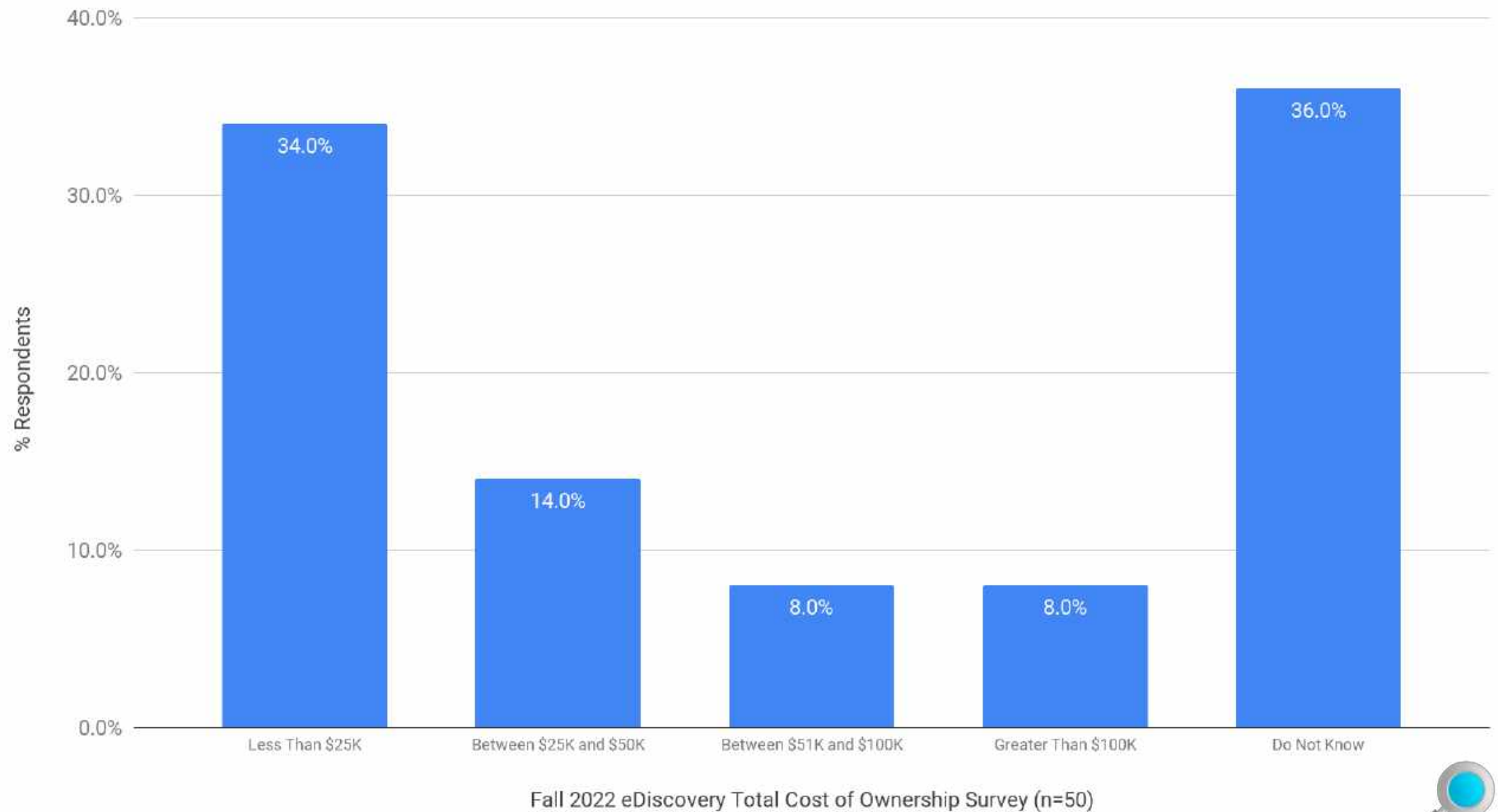
Annual Spend on Security Application Licensing and Services



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



Annual Spend on Security Audits, Certifications, and Employee Security Training



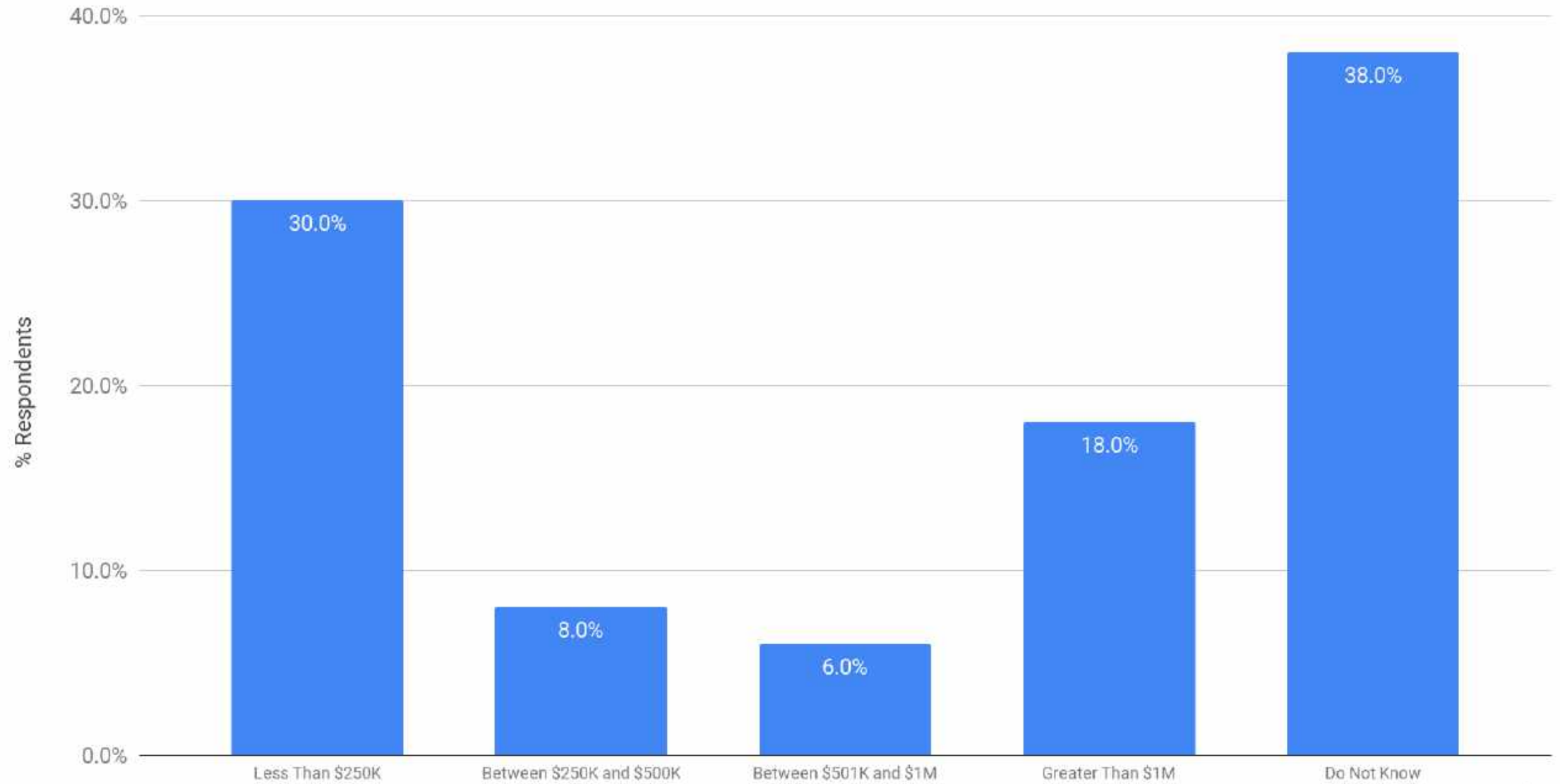


Hardware

eDiscovery Total Cost of Ownership Survey
Fall 2022



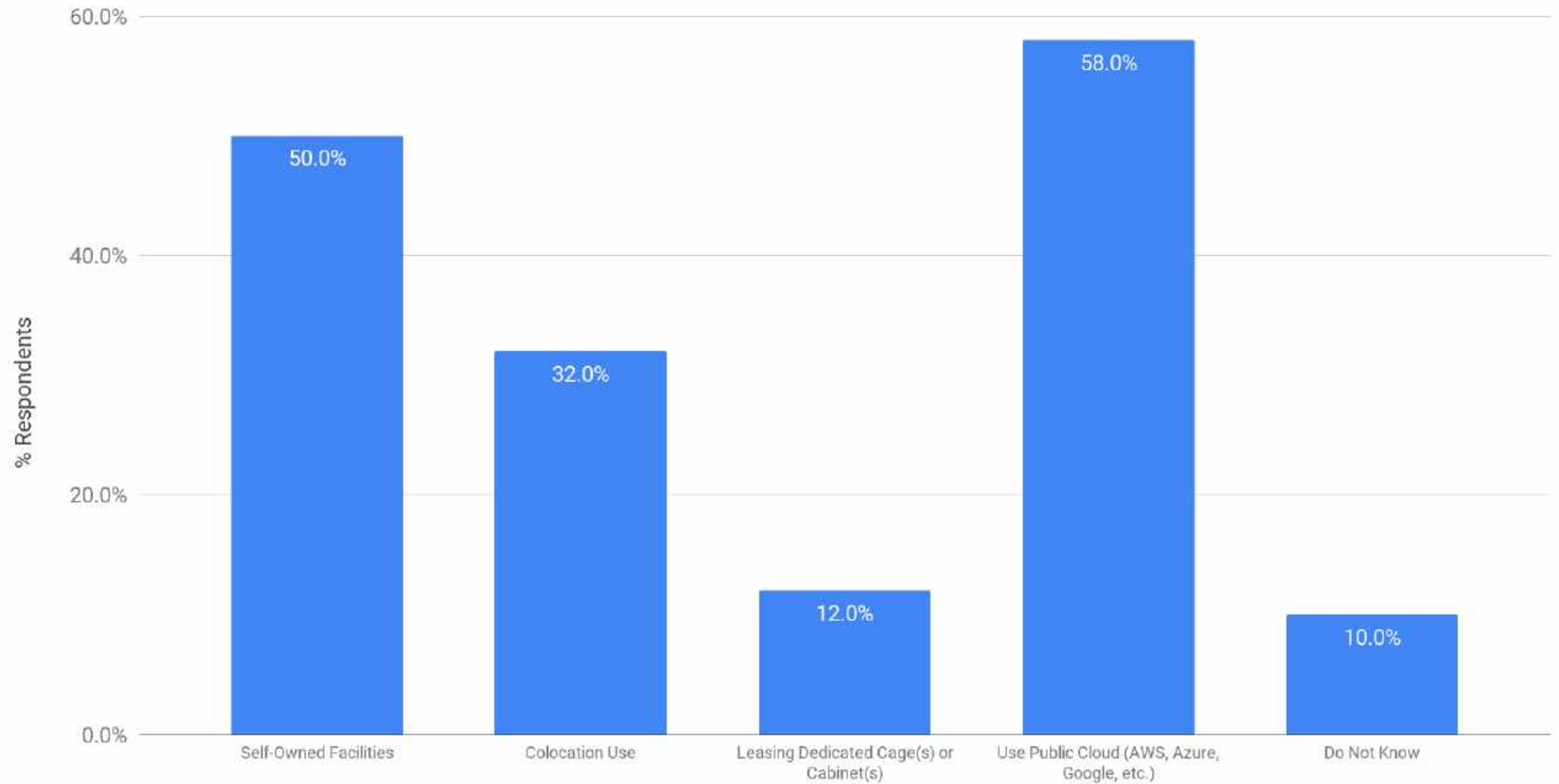
Annual Cost of IT Infrastructure



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



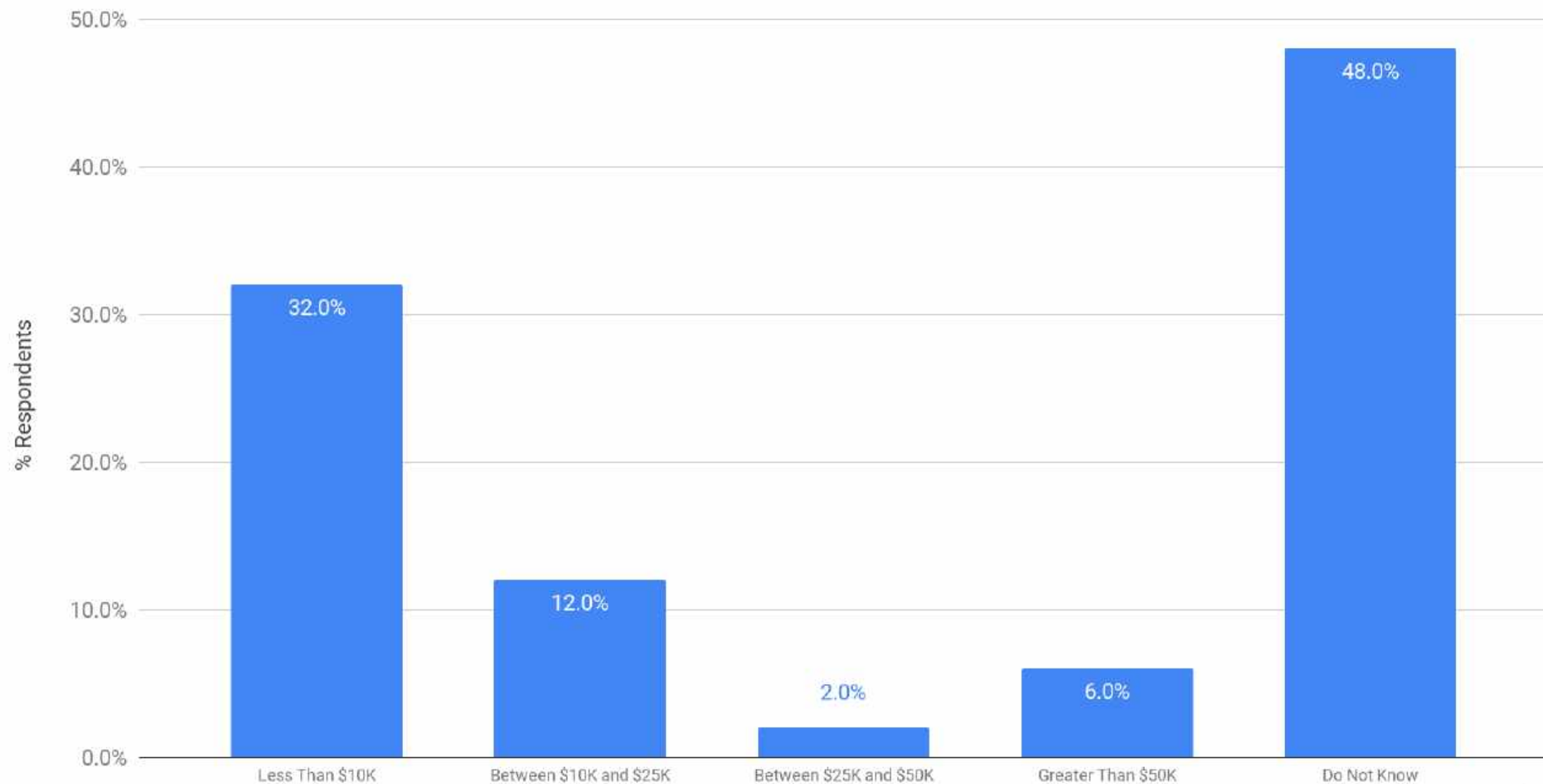
Rent, Lease, or Own IT/Data Storage Facilities



Fall 2022 eDiscovery Total Cost of Ownership Survey (50 Respondents | 81 Responses)



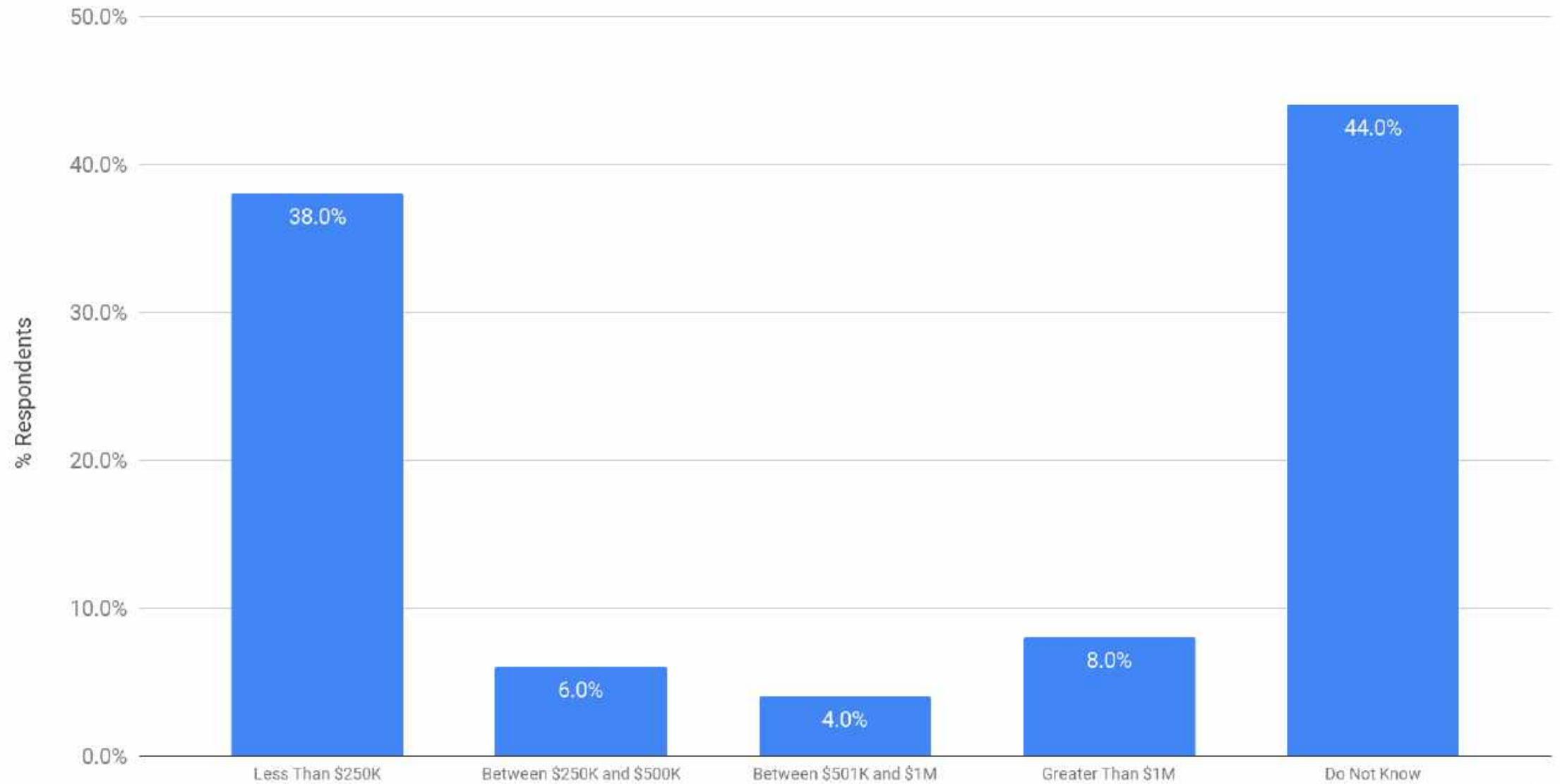
Monthly Spend on Data Center Space



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



Annual Budget for Servers, Storage and Related Data Center Hardware



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



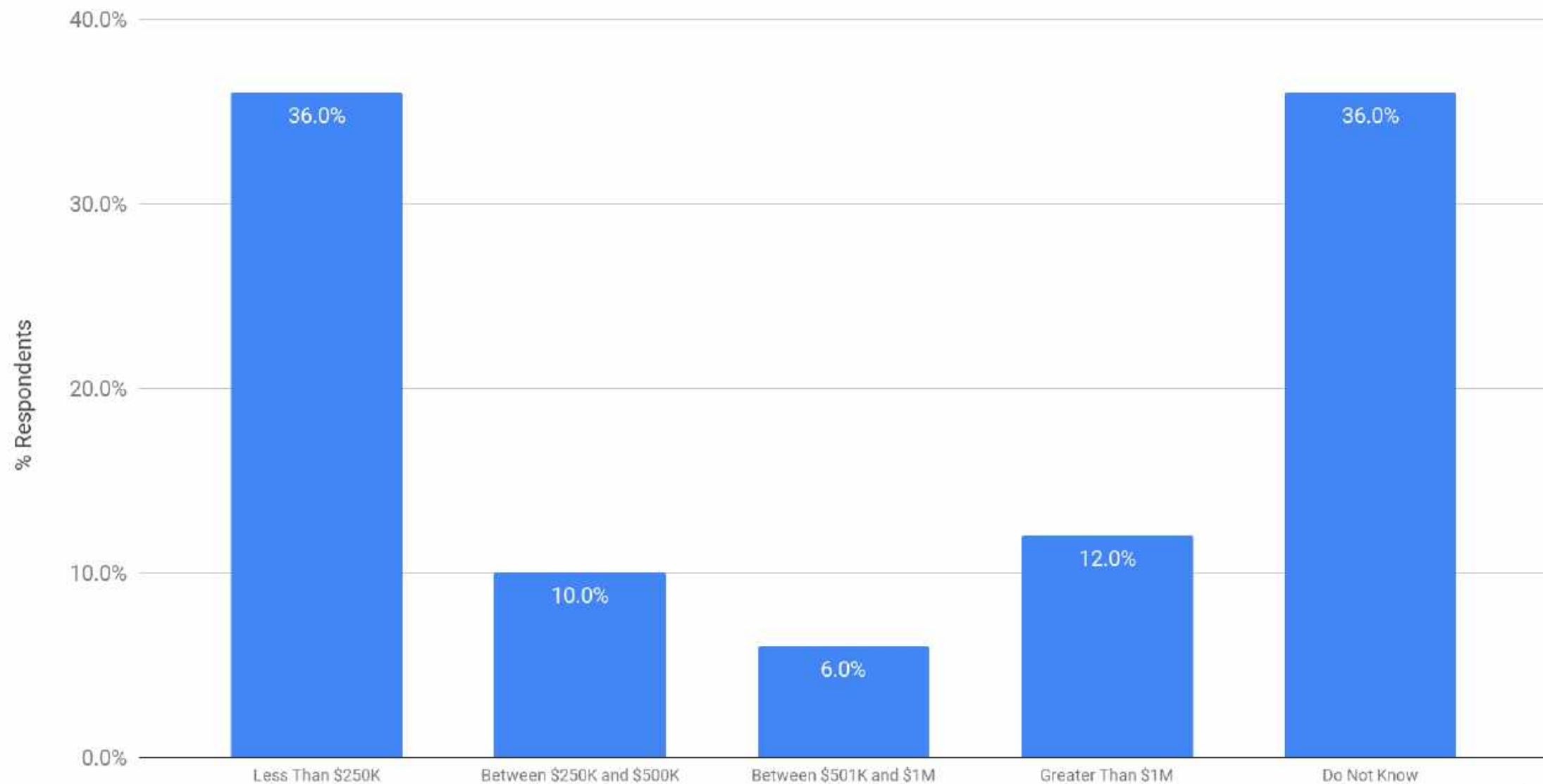


Staffing

eDiscovery Total Cost of Ownership Survey
Fall 2022



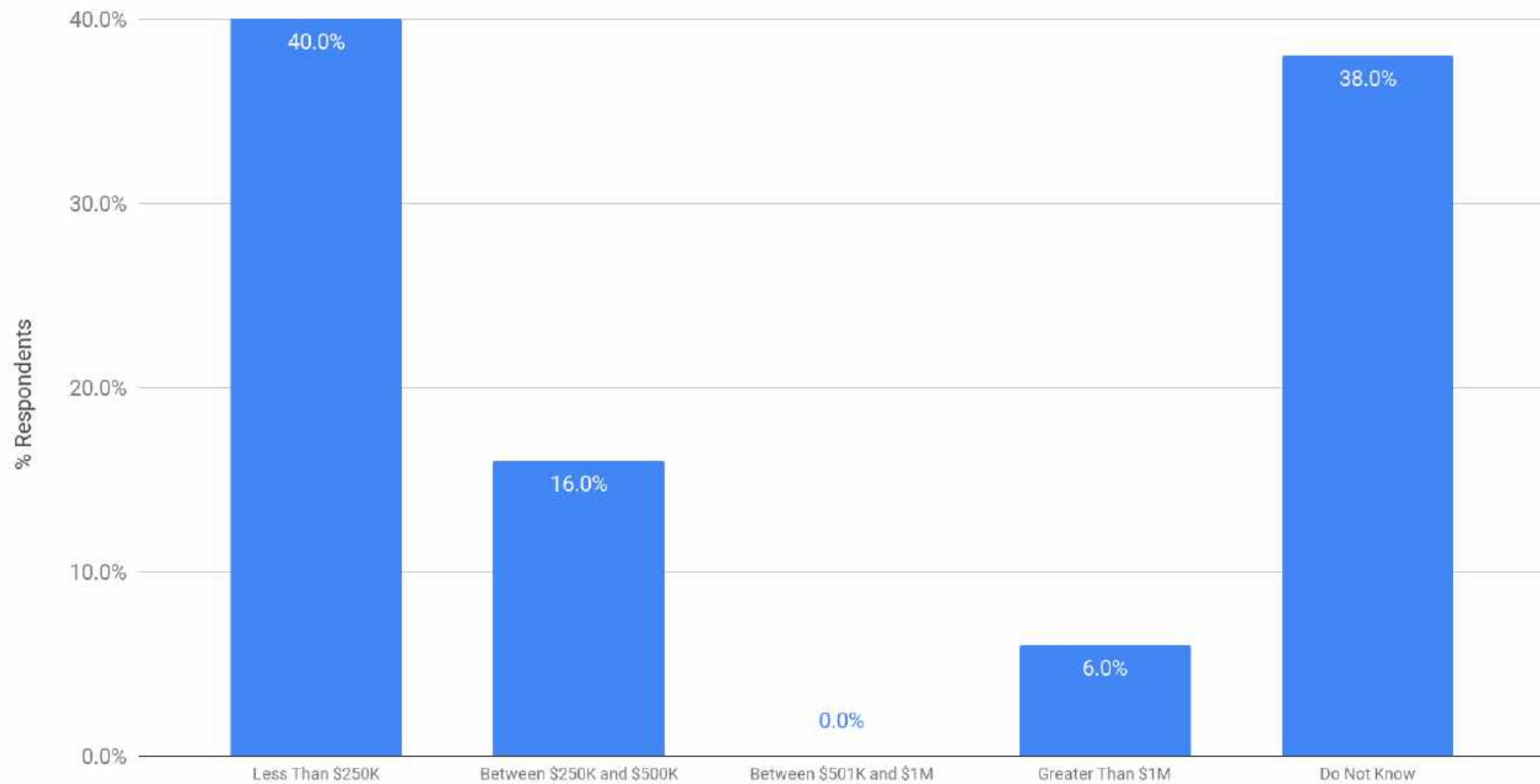
Annual Spend on Staffing to Maintain IT Infrastructure and Related IT Services



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



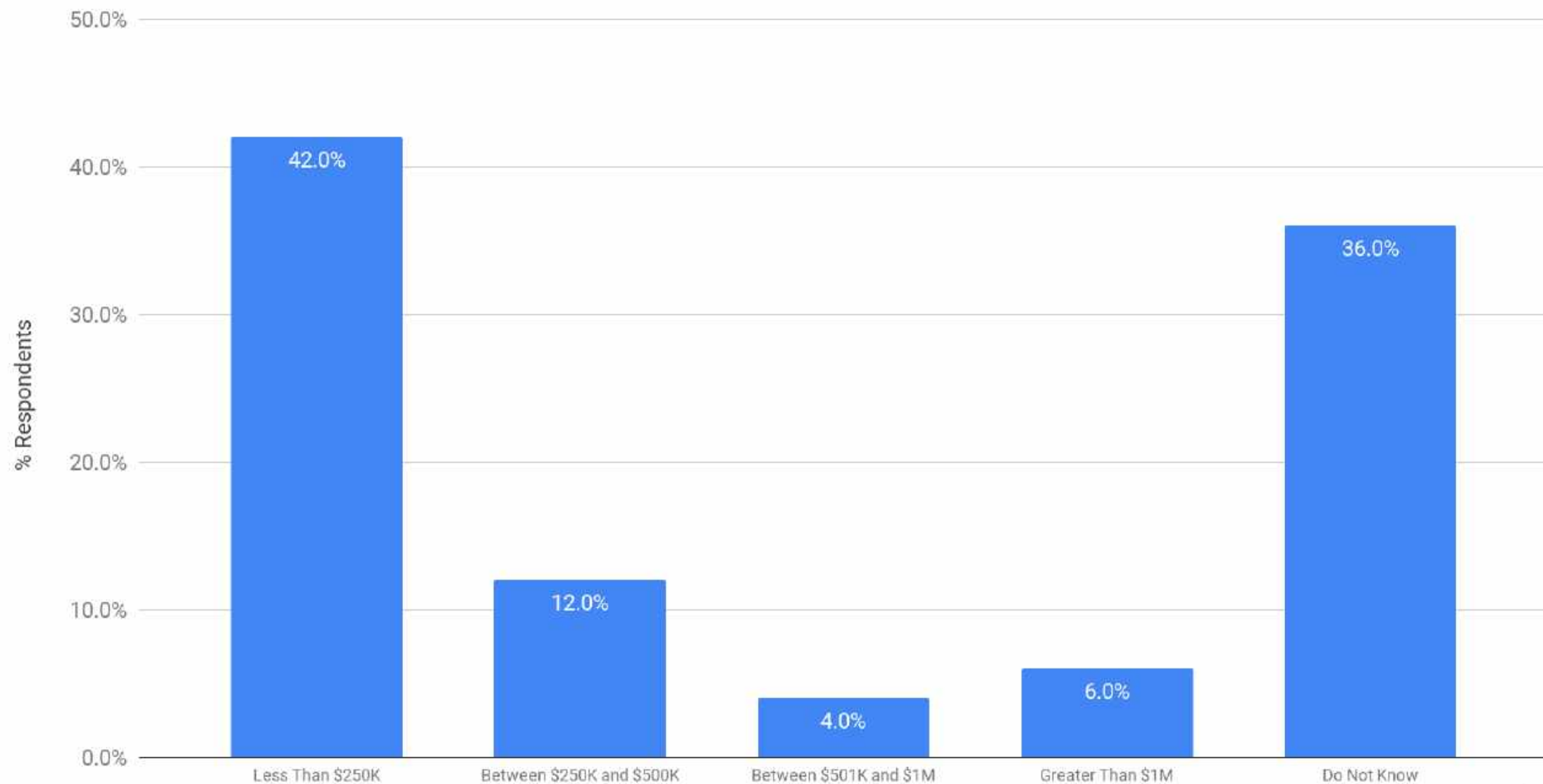
Annual Spend on Staffing for Information Security



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



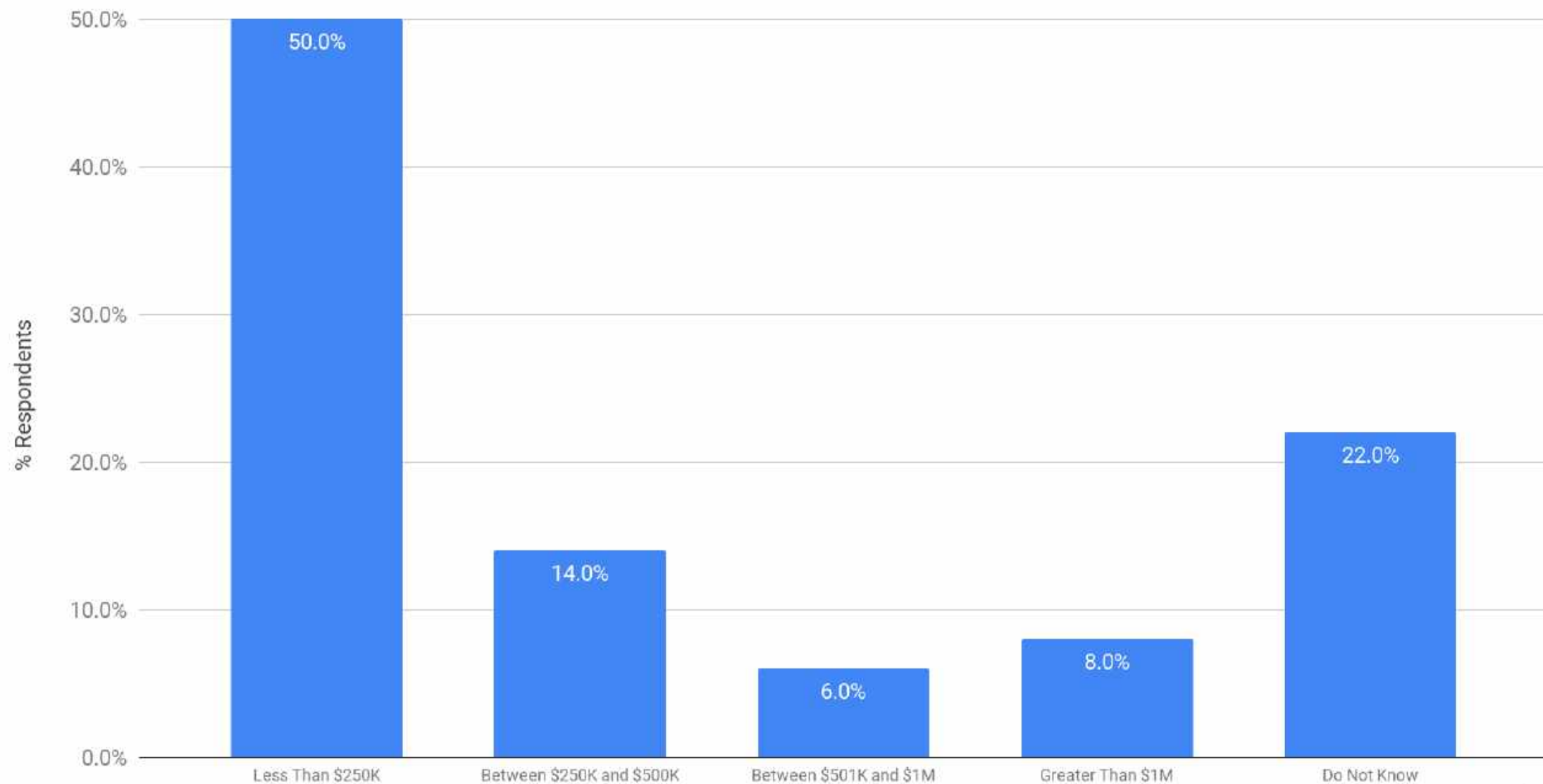
Annual Spend on Staffing for Application Support



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



Annual Spend on Staffing for Project Management



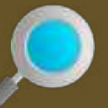
Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



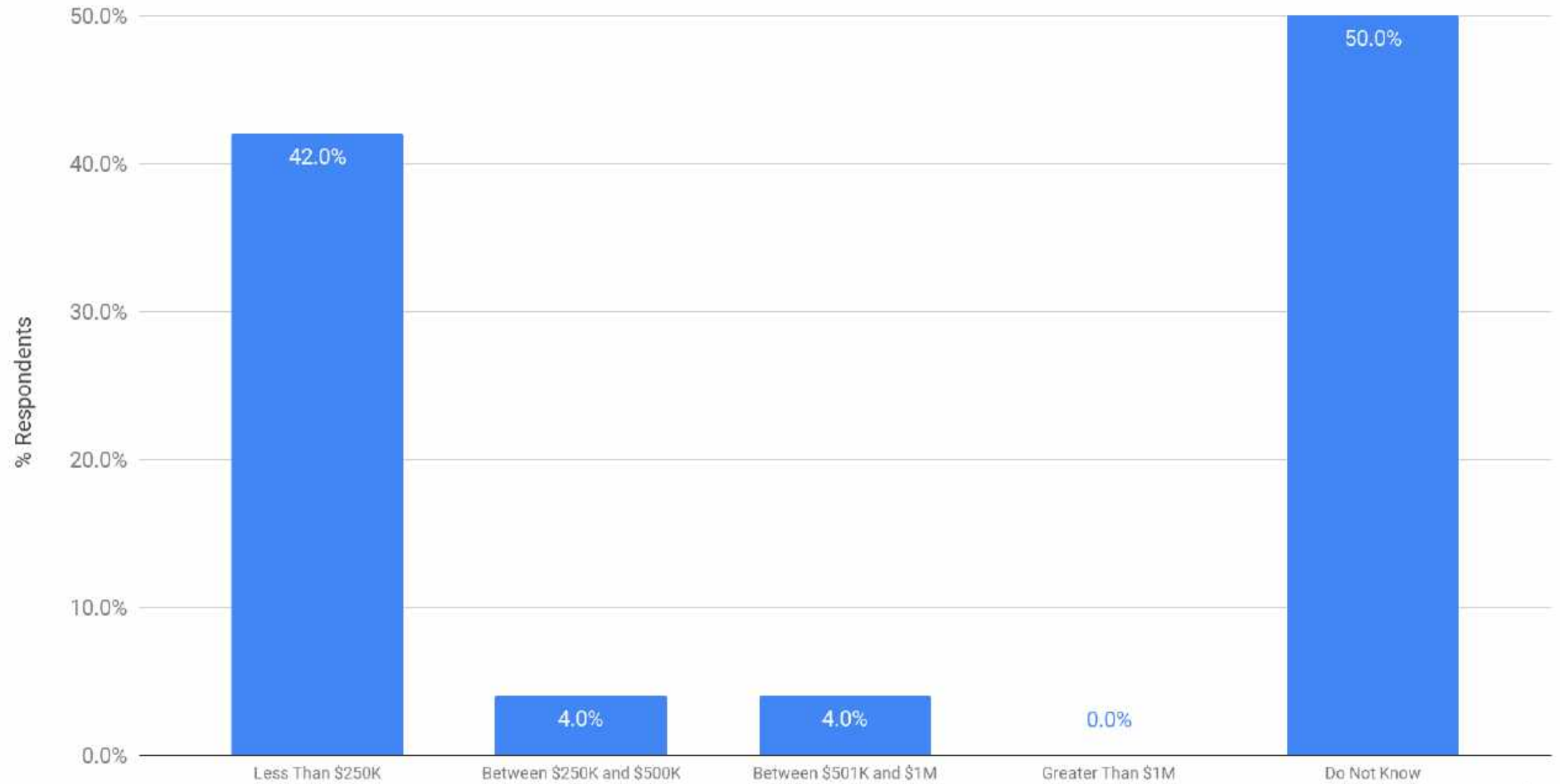


Miscellaneous and Unplanned

eDiscovery Total Cost of Ownership Survey
Fall 2022



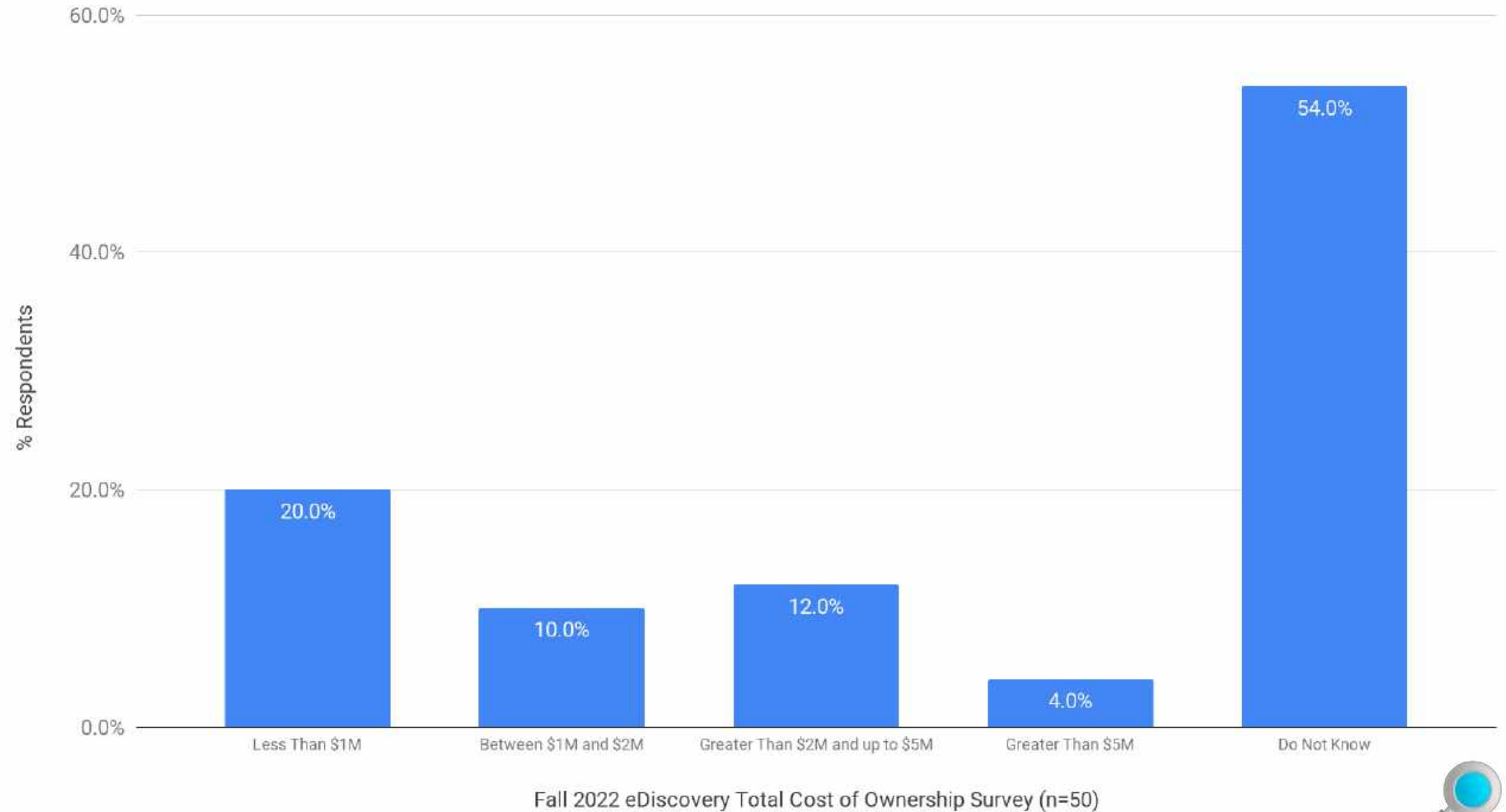
Annual Spend on Backup and Disaster Recovery



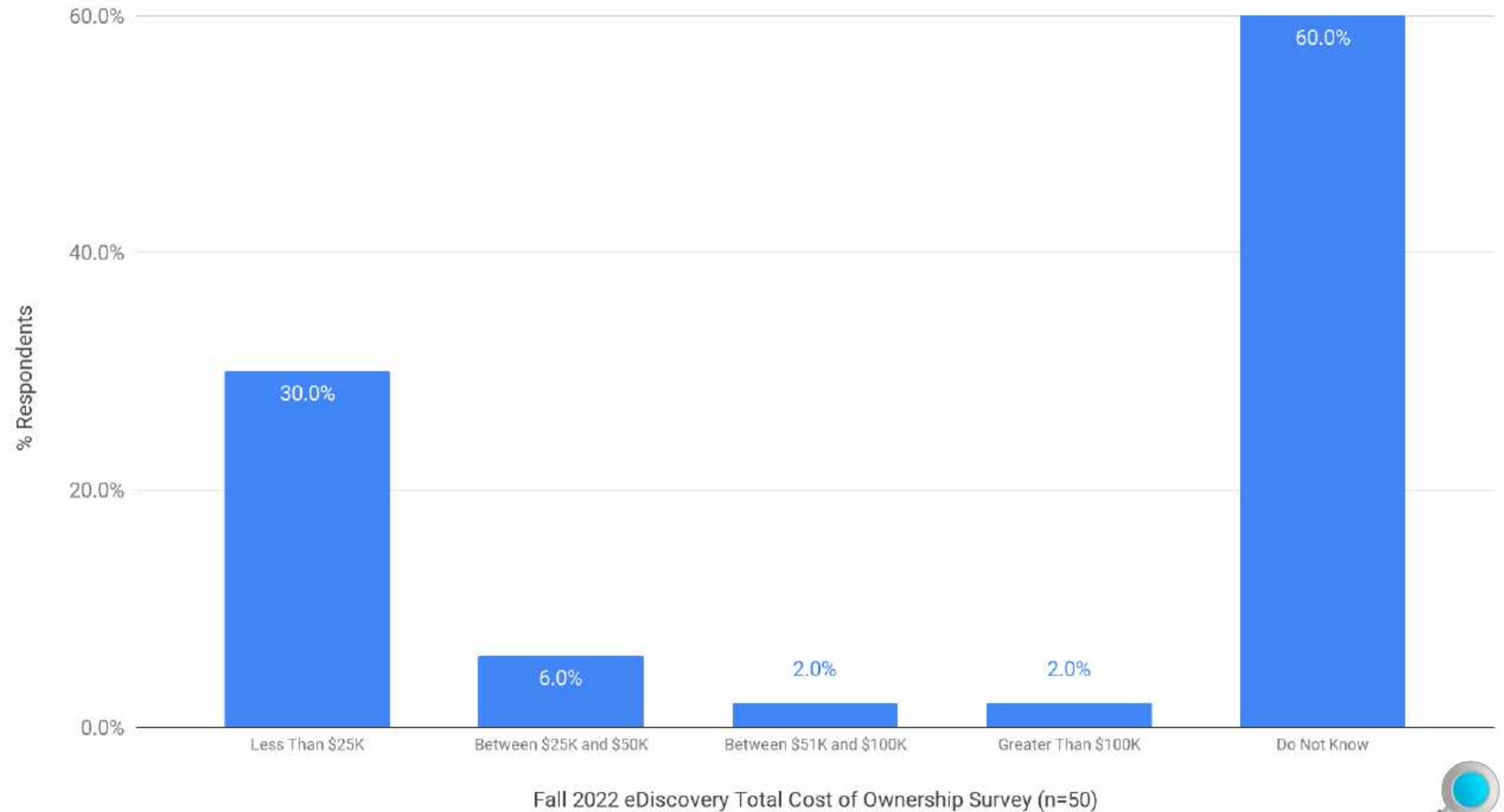
Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



Organizational Cyber Insurance Coverage



Organizational Annual Cyber Insurance Spend



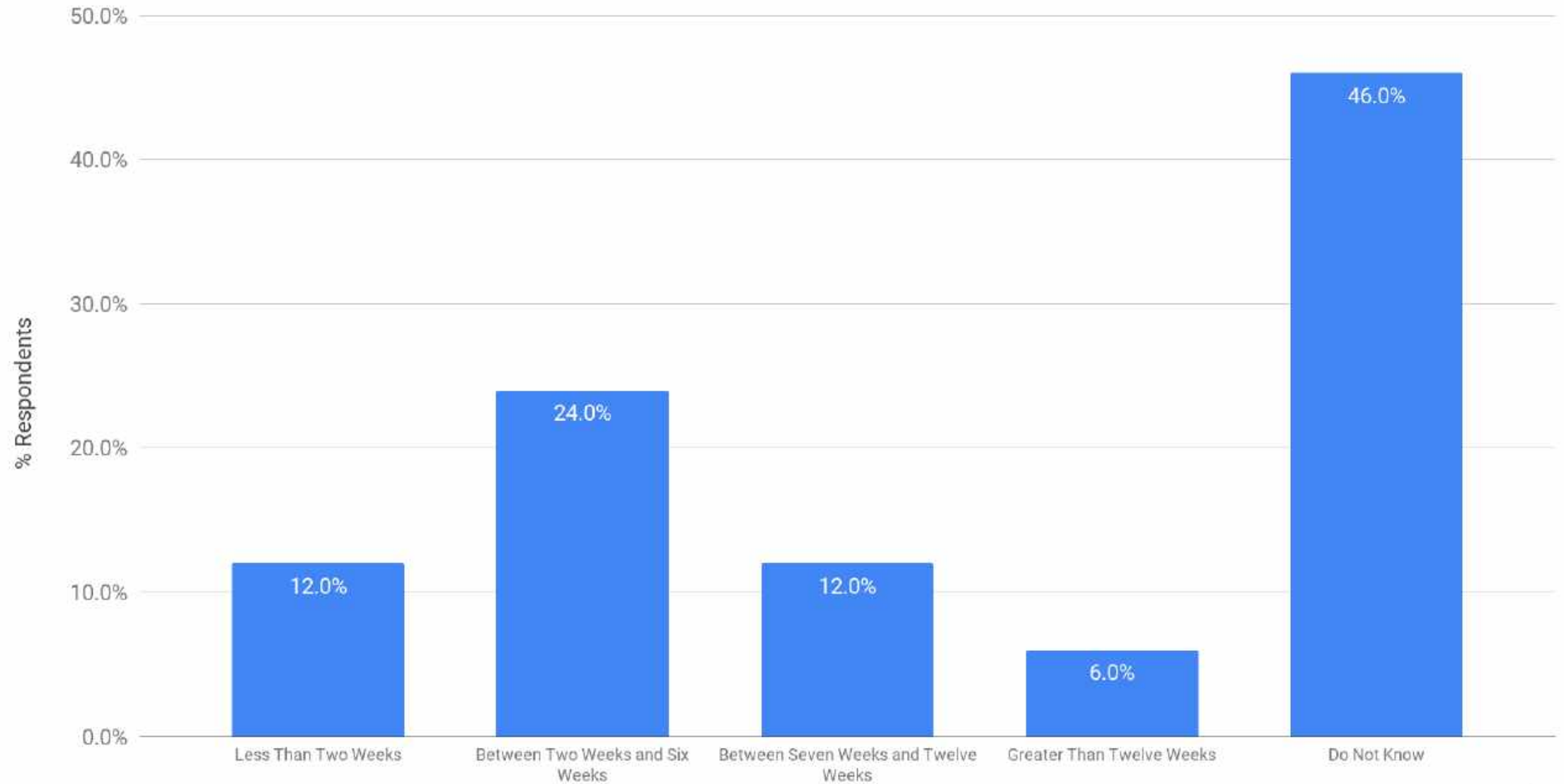
Timing and Procurement



eDiscovery Total Cost of Ownership Survey
Fall 2022



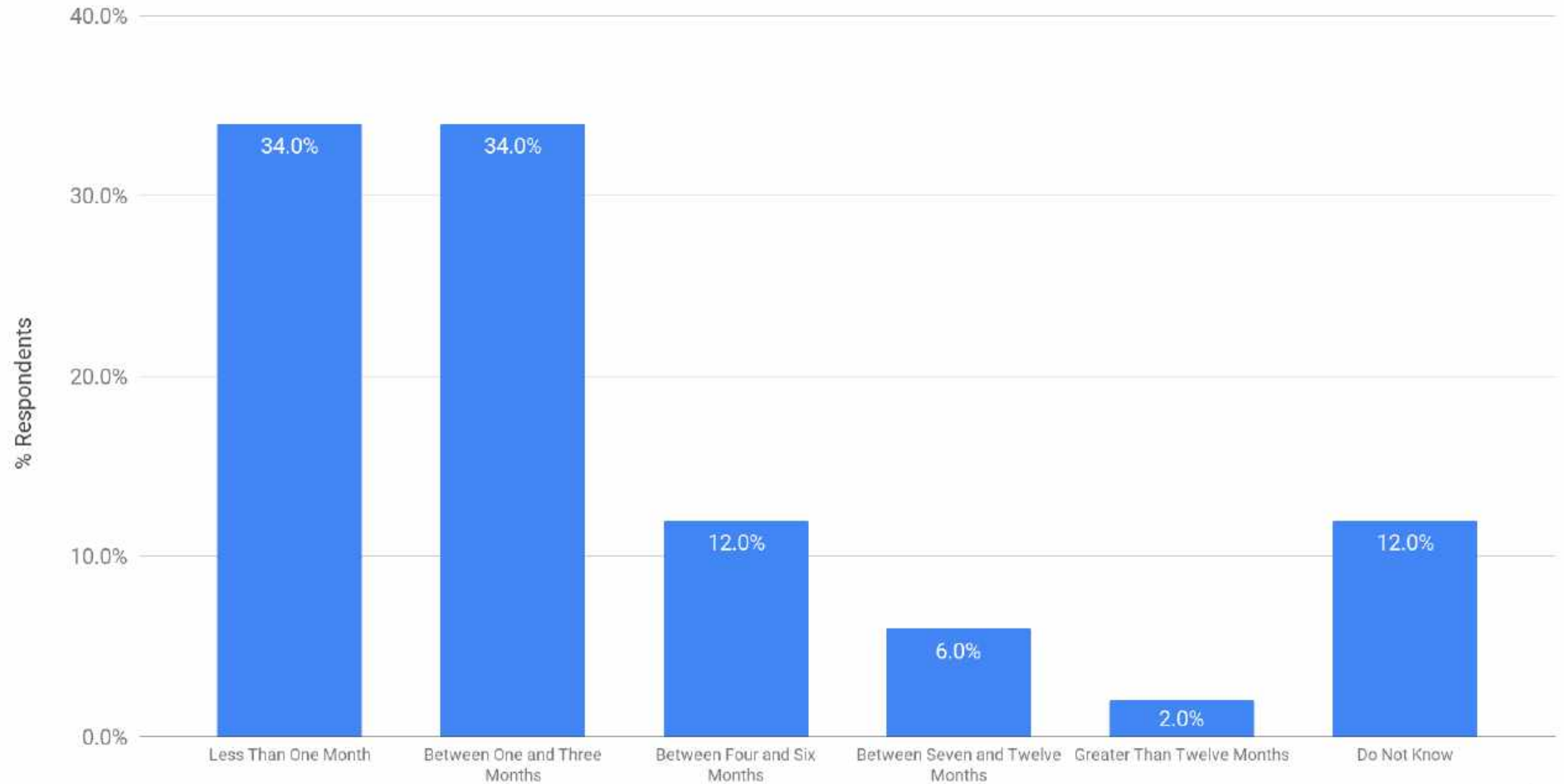
Typical Lead Time Required When Ordering New Data Center Equipment



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



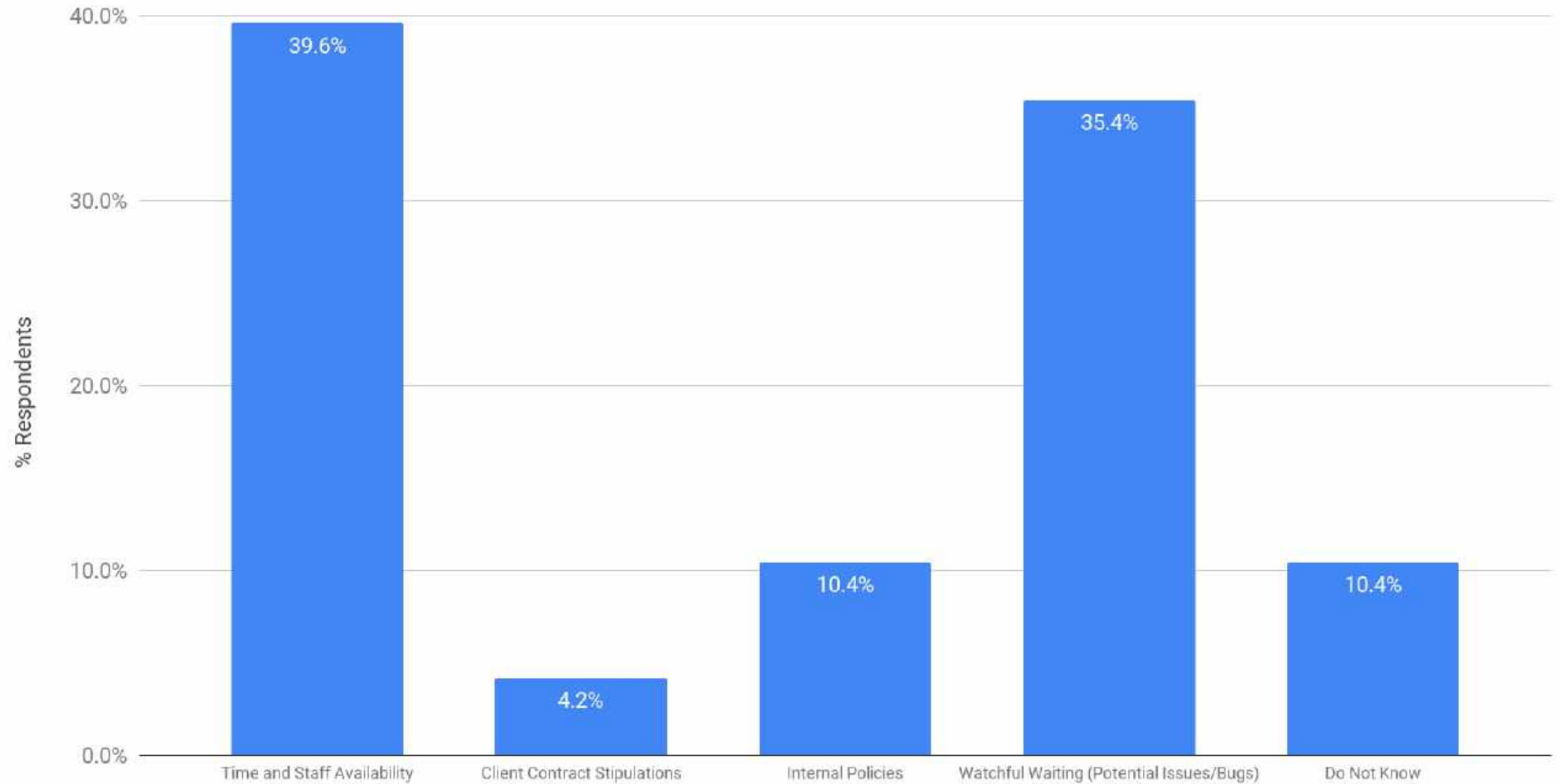
Typical Time to Apply Major Version Updates to Primary eDiscovery Software in Production



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=50)



Single Most Driving Factor Impacting Timing of Production Updates



Fall 2022 eDiscovery Total Cost of Ownership Survey (n=48)



Context

Hyperlinks

[ComplexDiscovery](#)

[Market Size](#)

[Investments](#)

[Business Confidence](#)

[Second Requests](#)

[Total Cost of Ownership](#)



ComplexDiscovery

ComplexDiscovery.com | info@complexdiscovery.com